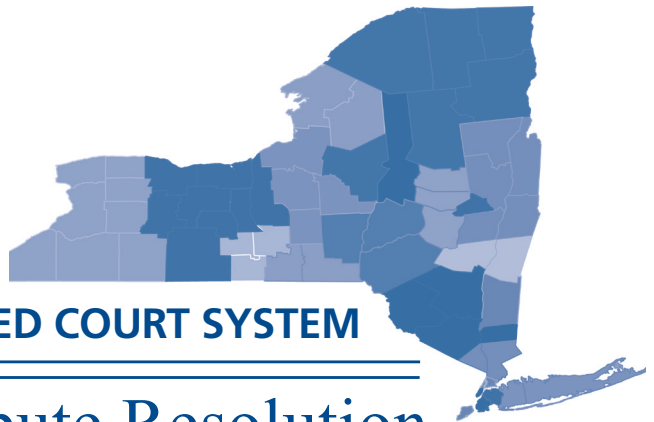




NEW YORK STATE UNIFIED COURT SYSTEM

Community Dispute Resolution Centers Program

**STATISTICAL
SUPPLEMENT**

2014-2015

INTRODUCTION

The Community Dispute Resolution Centers Program (CDRCP) is a program of the New York State Unified Court System Office of Alternative Dispute Resolution Programs (ADR). The goal of the CDRCP is to provide access for all New Yorkers to free or affordable alternative dispute resolution services such as mediation and arbitration. Established in 1981, the CDRCP funds independent not-for-profit agencies – Community Dispute Resolution Centers (CDRCs) – in every county of New York State.

Many common types of disputes, such as neighbor disagreements, custody and visitation arrangements, and landlord-tenant issues, are well suited to mediation. While many people who have filed in court for these issues are referred to mediation, any New Yorker, regardless of whether he or she has a case pending in court, may use the services of the CDRC in his or her local area.

Once a CDRC becomes aware of a dispute, either by walk-in or referral, CDRC staff members conduct interviews with the parties to explain the mediation process and determine whether the dispute is appropriate for mediation. Mediation is a voluntary process, so cases only proceed with the informed consent of all parties. The vast majority of cases handled by CDRCs are mediated by professionally-trained volunteers. These community members receive their training from mediation trainers certified by ADR. In addition to dispute resolution services, many CDRCs work in their communities to provide educational and group facilitation services.

STATISTICAL SUPPLEMENT OVERVIEW

The CDRCP Statistical Supplement provides detailed statistical reports on the workload and of the CDRCs for the 2014-2015 fiscal year. It is designed to supplement the CDRCP Annual Report, providing more specific information on the types of cases handled, case outcomes, referral sources, and party relationships. Some reports contain aggregate statewide case data, whereas others organize the data by county and/or judicial district.

ADR collects data from every CDRC throughout the year, gathering information about the types of cases handled, who has referred them, what processes parties go through and the ultimate outcome of the case. In addition, ADR tracks information about the people who utilize the CDRCs, from demographic information collected about the parties. To ensure that data is reported using the same standards across the state, ADR provides CDRCs with software used for data collection, reporting and analysis.

If you are printing this report, please note that Tables 3, and 8-17 (pages 4, 10-27) are in landscape orientation.

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TABLE OF CONTENTS

Introduction	i
Statistical Supplement Overview	i
Table 1: Dispositions and Number of Individuals Served	1
Table 2: Referral Sources	2
Table 3: Referral Sources (FY 2010-2015)	4
Table 4: Case Types and Individuals Served	5
Table 5: Party Relationships	6
Table 6: Demographic Characteristics of Parties Served	7
Table 7: Referrals to Other Services	9
Table 8: Case Dispositions by County	10
Table 9: Workload Summary by County	12
Table 10: Referral Sources by County	14
Table 11: Family Case Dispositions by Judicial District and County	16
Table 12: Civil Case Dispositions by Judicial District and County	18
Table 13: Criminal Case Dispositions by Judicial District and County	20
Table 14: Case Dispositions by Case Type	22
Table 15: Case Dispositions by Case Nature	24
Table 16: Case Dispositions by Referral Source	26
Table 17: Case Dispositions by Relationship	27

Table 1: Dispositions and Number of Individuals Served (FY 2014-2015)

Final Disposition	Total Cases	Number of Individuals Served
Dispute Resolution, Intake, and Screening Services Provided		
Decision Rendered	262	628
DR Services Initiated - Issues Unamenable	228	555
Full Agreement	10,270	27,071
No Agreement	3,970	10,242
Partial Agreement	485	1,593
	15,215	40,089
Intake and Screening Services Provided		
Both Declined	322	775
Both failed to show	261	747
Initiating Party or Parties Declined	1,537	3,262
Initiating Party or Parties Failed to show	238	589
Initiating Party or Parties Withdrew	1,759	4,064
Other	683	1,716
Outreach Attempted-No Contact	1,825	4,461
Resolved outside of program intervention	915	2,131
Responding Party or Parties Declined	1,731	4,156
Responding Party or Parties failed to show	1,028	2,249
Responding Party or Parties Withdrew	108	284
Unable to contact Initiating Party or Parties	600	1,139
Unable to contact Responding Party or Parties	1,176	2,543
	12,183	28,116
Screened Inappropriate		
Screened Inappropriate	864	2,070
	864	2,070
FY 2014 - 2015 Total:	28,262	70,275

Table 2: Referral Sources (FY 2014-2015)

Referral Source	Total Cases	Percentage of Total
City Courts		
City Court	6,865	24.3%
	6,865	24.3%
Family Court		
Family Court Intake	15	0.1%
Family Court Judge	3,942	13.9%
Family Court Magistrate	7	0.0%
	3,964	14.0%
Law Enforcement		
Attorney General	20	0.1%
District Attorney	409	1.4%
Police	186	0.7%
Probation	13	0.0%
Sheriff	17	0.1%
State Police	8	0.0%
	653	2.3%
NYC Civil Court		
NYC Civil Ct - 2 Attorneys	2	0.0%
NYC Civil Ct - Housing	24	0.1%
NYC Civil Ct - Pro Se	477	1.7%
NYC Civil Ct - Small Claims	2,152	7.6%
	2,655	9.4%
Other		
Business/Corporation	10	0.0%
Law Guardian	1	0.0%
Legal Aid	292	1.0%
Other	1,120	4.0%
Private Agency	516	1.8%
Public Defender	14	0.0%
Religious Referral	3	0.0%
Others	155	0.5%
	2,111	7.5%
Public Agencies		
Adult Protective Services	123	0.4%
Dept. of Social Services	3	0.0%
Division of Human Rights	1	0.0%
NYS Division of Housing	241	0.9%
Public Agency	4,214	14.9%
	4,582	16.2%
Schools		
School	1,279	4.5%
	1,279	4.5%

Table 2: Referral Sources (FY 2014-2015)

Referral Source	Total Cases	Percentage of Total
Self-Referral		
Media	818	2.9%
Prior Client (returning with new matter)	100	0.4%
Referred by Previous Client	576	2.0%
Walk-In	2,522	8.9%
Word of Mouth	884	3.1%
	4,900	17.3%
Supreme, Surrogates, and County Courts		
County Court	38	0.1%
Supreme Court	80	0.3%
	118	0.4%
Town and Village Courts		
Town & Village Courts	1,135	4.0%
	1,135	4.0%
FY 2014 - 2015 Total	28,262	

Table 3: Referral Sources (FY 2010-2015)

Referral Source	2010 - 2011	2011 - 2012	2012 - 2013	2013 - 2014	2014 - 2015
City Court	9,299	6,822	6,944	7,345	6,865
Family Court	7,981	5,673	5,148	4,638	3,964
Law Enforcement	2,514	1,657	1,958	783	653
NYC Civil Court	1,342	2,040	3,245	3,100	2,655
Other	3,043	2,990	2,632	1,682	2,111
Public Agencies	5,676	5,373	5,146	4,405	4,582
Schools	1,300	1,129	1,366	1,291	1,279
Self - Referral	4,483	3,826	4,235	4,135	4,900
Supreme, Surrogates, and County Courts	149	117	130	151	118
Town and Village Courts	1,042	902	1,067	1,365	1,135
Total	36,829	30,529	31,871	28,895	28,262

Table 4: Case Types and Individuals Served (FY 2014-2015)

Case Type	Total Cases	Percentage of Total	Individuals Served
Civil Matters			
Agricultural - Credit	315	1.1%	648
Civil - Large Claim	1,131	4.0%	2,762
Civil - Small Claims	9,252	32.7%	20,754
Lemon Law	242	0.9%	614
	<u>10,940</u>	<u>38.7%</u>	<u>24,778</u>
Criminal Matters			
Felony	15	0.1%	39
Misdemeanor/Violation	2,965	10.5%	6,013
	<u>2,980</u>	<u>10.5%</u>	<u>6,052</u>
Custody Visitation Divorce			
Agricultural - Non Credit	45	0.2%	147
Matrimonial	685	2.4%	1,722
Parenting Issues	5,815	20.6%	20,069
	<u>6,545</u>	<u>23.2%</u>	<u>21,938</u>
Housing Matters			
Civil - Housing	2,420	8.6%	4,929
Civil - Mobile Home	9	0.0%	20
	<u>2,429</u>	<u>8.6%</u>	<u>4,949</u>
Other			
Other	995	3.5%	2,448
	<u>995</u>	<u>3.5%</u>	<u>2,448</u>
Other Family			
Juvenile Delinquency	101	0.4%	391
PINS / Pre-Pins	490	1.7%	1,099
	<u>591</u>	<u>2.1%</u>	<u>1,490</u>
Public Welfare and Benefit Matters			
DSS Conciliation	2,373	8.4%	4,746
Early Intervention	96	0.3%	233
Special Education	421	1.5%	1,432
Vesid	2	0.0%	10
	<u>2,892</u>	<u>10.2%</u>	<u>6,421</u>
Surrogate Matters			
Guardianship	18	0.1%	42
Probate/Estate	39	0.1%	89
	<u>57</u>	<u>0.2%</u>	<u>131</u>
Youth			
Peer Mediation	627	2.2%	1,271
Youth	206	0.7%	797
	<u>833</u>	<u>2.9%</u>	<u>2,068</u>
FY 2014 - 2015 Total:	28,262		70,275

Table 5: Party Relationships (FY 2014-2015)

Relationship	Total	Percentage of Total
Acquaintances		
Acquaintances	2,567	9.1%
Clients and Agencies		
Client/Agency	3,448	12.2%
Consumers and Merchants		
Consumer/Merchant	4,786	16.9%
Divorced Couples		
Divorced	623	2.2%
Ex-Boy/Girlfriends		
Ex-boy/girlfriend	1,282	4.5%
Immediate Family		
Immediate Family	1,118	4.0%
Landlords and Tenants		
Landlord/Tenant	3,447	12.2%
Married Couples		
Married	836	3.0%
Neighbors		
Neighbors	1,667	5.9%
People with a Child in Common		
Child in Common	2,867	10.1%
Others		
Boy/Girlfriend	196	0.7%
Caregiver/Caseworker	20	0.1%
Child/Agency	221	0.8%
Co-Workers	110	0.4%
Domestic Partners	18	0.1%
Employer/Employee	331	1.2%
Extended Family	320	1.1%
Friend	472	1.7%
Individual/Corporation	324	1.1%
Lover-in-common	8	0.0%
Member of Group	64	0.2%
Other	1,118	4.0%
Parent/Child	859	3.0%
Parent/Foster Parent	5	0.0%
Room/Housemates	170	0.6%
School/Parent	196	0.7%
Schoolmates	317	1.1%
Separated	427	1.5%
Strangers	445	1.6%

FY 2014 - 2015 Total: 28,262

Table 6: Demographic Characteristics of Parties Served (FY 2014-2015)

	Characteristic	Number of Parties	Percent of Total Reported Responses *
AGE	Under 17	77	0.7%
	17 - 20	196	1.8%
	21 - 29	2,244	20.7%
	30 - 39	2,839	26.2%
	40 - 49	2,306	21.3%
	50 - 59	1,990	18.3%
	60 - 69	901	8.3%
	Over 70	297	2.7%
	Undetermined / No Response	7,852	
	Total	18,702	
	Note: 42.00% of parties were not asked to report or declined to report their age.		
RACE	Asian	273	2.0%
	Black/African American	3,249	24.2%
	Hispanic/Latino	999	7.4%
	Multiracial	233	1.7%
	Native American/Alaskan	216	1.6%
	Other	405	3.0%
	Pacific Islander/Hawaiian	103	0.8%
	White/Caucasian	8,293	61.7%
	Undetermined / No Response	4,931	
	Total	18,702	
	Note: 26.40% of parties were not asked to report or declined to report their race.		
SEX	Female	8,867	50.1%
	Male	8,817	49.9%
	Undetermined / No Response	1,018	
	Total	18,702	
	Note: 5.40% of parties were not asked to report or declined to report their sex.		

Table 6: Demographic Characteristics of Parties Served (FY 2014-2015)

	Characteristic	Number of Parties	Percent of Total Reported Responses *
EMPLOYMENT STATUS	Disability	255	1.9%
	Employed	9,682	70.6%
	Family Member Employed	103	0.8%
	Public Assistance	2,389	17.4%
	Social Security / Retired	478	3.5%
	Student	156	1.1%
	Unemployed	644	4.7%
	Undetermined / No Response	4,995	
	Total	18,702	
	Note: 26.70% of parties were not asked to report or declined to report their employment status.		
INCOME	Less than \$9,000	933	23.2%
	\$9,000 to \$16,000	557	13.8%
	\$16,001 to \$25,000	872	21.6%
	\$25,001 to \$35,000	884	21.9%
	\$35,001 to \$45,000	784	19.0%
	\$45,001 to \$55,000	517	13.0%
	Greater than \$55,000	2,032	50.4%
	Undetermined / No Response	12,123	
	Total	18,702	
	Note: 64.80% of parties were not asked to report or declined to report their income.		
YEARS OF EDUCATION	1 to 8	34	0.5%
	9 to 11	524	8.0%
	12	2,769	42.3%
	13 to 15	1,325	20.2%
	16	1,459	22.3%
	17 or more	441	6.7%
	Undetermined / No Response	12,150	
	Total	18,702	
	Note: 65.00% of parties were not asked to report or declined to report their years of education.		

** Percent of Total Reported Responses does not include parties who were not asked to report or declined to report their demographic characteristics.*

Table 7: Referrals to Other Services (FY 2014-2015)

Services Referred to	Total	Percentage of Total
Adult Protective Services	14	0.4%
Attorney General	0	0.0%
Business/Corporation	4	0.1%
City Court	384	9.8%
County Court	2	0.1%
Dept. of Social Services	0	0.0%
District Attorney	307	7.9%
Division of Human Rights	0	0.0%
Family Court Intake	0	0.0%
Family Court Judge	630	16.1%
Family Court Magistrate	0	0.0%
Law Guardian	0	0.0%
Legal Aid	22	0.6%
Media	91	2.3%
NYC Civil Ct - 2 Attorneys	1	0.0%
NYC Civil Ct - Housing	2	0.1%
NYC Civil Ct - Pro Se	463	11.8%
NYC Civil Ct - Small Claims	1,156	29.6%
NYS Division of Housing	53	1.4%
Other	291	7.4%
Police	13	0.3%
Private Agency	20	0.5%
Private Attorney	29	0.7%
Probation	0	0.0%
Public Agency	247	6.3%
Public Defender	5	0.1%
Religious Referral	0	0.0%
School	54	1.4%
Sheriff	1	0.0%
State Police	0	0.0%
Supreme Court	55	1.4%
Town & Village Courts	65	1.7%

FY 2014 - 2015 Total: 3,909

Table 8: Case Dispositions by County (FY 2014-2015)

County	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdraw	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Albany	198	100	66 %	79	9	66	45	4	1	502
Allegany	1	0	100 %	0	0	1	0	0	0	2
Bronx	360	755	32 %	0	0	792	0	0	0	1,907
Broome	172	20	89 %	207	22	175	12	69	4	681
Cattaraugus	2	0	100 %	0	0	1	0	1	0	4
Cayuga	21	2	91 %	0	2	7	1	3	0	36
Chautauqua	207	76	73 %	23	6	65	1	52	3	433
Chemung	164	4	97 %	19	7	49	2	40	0	285
Chenango	46	12	79 %	79	36	80	0	23	7	283
Clinton	90	25	78 %	1	0	39	93	4	0	252
Columbia	19	4	82 %	49	6	6	1	4	12	101
Cortland	19	9	67 %	0	15	11	5	8	0	67
Delaware	25	1	96 %	65	6	14	2	2	8	123
Dutchess	168	160	51 %	6	10	177	5	21	11	558
Erie	368	79	82 %	8	15	61	60	25	9	625
Essex	32	9	78 %	1	0	10	8	0	12	72
Franklin	464	46	90 %	0	0	5	45	0	0	560
Fulton	70	14	83 %	4	1	14	1	4	1	109
Genesee	42	8	84 %	6	5	23	9	2	0	95
Greene	24	9	72 %	32	6	14	1	15	14	115
Hamilton	13	1	92 %	0	0	0	0	0	0	14
Herkimer	252	6	97 %	14	57	100	17	10	1	457
Jefferson	73	6	92 %	7	3	36	8	15	0	148
Kings	743	229	76 %	148	192	761	263	637	44	3,017
Lewis	6	0	100 %	1	0	3	1	2	0	13
Livingston	132	14	90 %	0	1	42	7	10	0	206
Madison	4	0	100 %	0	0	0	0	2	0	6
Monroe	266	43	86 %	65	6	72	22	23	5	502
Montgomery	36	11	76 %	1	6	18	5	2	1	80
Nassau	2,091	981	68 %	0	3	179	497	22	214	3,987
New York	590	351	62 %	11	197	1,088	32	316	37	2,622
Niagara	78	19	80 %	7	22	81	11	59	1	278

Table 8: Case Dispositions by County (FY 2014-2015)

County	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Oneida	135	19	87 %	18	13	26	9	6	7	233
Onondaga	207	23	90 %	3	13	118	23	28	0	415
Ontario	164	27	85 %	20	21	62	5	40	0	339
Orange	175	82	68 %	15	1	67	9	12	16	377
Orleans	2	0	100 %	0	0	2	0	0	0	4
Oswego	134	24	84 %	1	38	67	20	28	0	312
Otsego	42	6	87 %	1	5	25	1	10	9	99
Putnam	93	51	64 %	0	3	26	13	1	1	188
Queens	550	148	78 %	2	6	346	141	22	20	1,235
Rensselaer	37	27	57 %	3	0	9	2	0	0	78
Richmond	502	104	82 %	774	60	234	47	136	88	1,945
Rockland	31	34	47 %	1	2	2	0	0	1	71
Saratoga	87	65	57 %	24	9	41	4	7	4	241
Schenectady	460	74	86 %	4	10	54	24	0	101	727
Schoharie	3	0	100 %	2	2	1	0	2	0	10
Schuyler	37	0	100 %	1	2	16	0	6	0	62
Seneca	27	10	72 %	1	0	12	9	0	0	59
St. Lawrence	1,167	23	98 %	6	2	35	15	10	4	1,262
Steuben	314	32	90 %	31	4	58	16	16	9	480
Suffolk	388	293	56 %	9	1	51	1	24	12	779
Sullivan	37	16	69 %	4	5	12	2	7	1	84
Tioga	15	2	88 %	0	2	17	4	4	1	45
Tompkins	81	27	75 %	54	8	58	1	19	0	248
Ulster	23	6	79 %	1	0	19	5	0	2	56
Warren	90	28	76 %	10	16	24	3	2	1	174
Washington	3	0	100 %	1	1	6	1	1	1	14
Wayne	38	14	73 %	0	0	14	11	3	1	81
Westchester	228	53	81 %	4	1	52	1	11	17	367
Wyoming	18	4	81 %	0	1	3	0	0	0	26
Yates	68	12	85 %	2	5	10	6	6	2	111
Total	11,932	4,198	74.0 %	1,825	864	5,457	1,527	1,776	683	28,262

Table 9: Workload Summary by County (FY 2014-2015)

County	Total Cases	Mediations	Arbitrations	Conciliations	Family Group Conference	Settlement Conference	Multi-party Facilitation	Intake and Case Management	Other	Persons Served	Average Days to Disposition
Albany	502	385	11	0	0	0	1	105	0	1,542	29.4
Allegany	2	0	0	0	0	0	0	2	0	5	3.5
Bronx	1,907	1,640	8	256	0	0	0	3	0	3,919	13.0
Broome	681	176	1	58	0	0	0	415	31	1,882	62.1
Cattaraugus	4	1	0	0	0	0	0	3	0	9	8.0
Cayuga	36	22	0	3	0	0	0	11	0	117	21.8
Chautauqua	433	85	0	9	0	155	0	184	0	1,259	12.9
Chemung	285	33	4	132	0	0	0	116	0	1,031	20.7
Chenango	283	25	0	3	1	0	4	250	0	895	50.5
Clinton	252	252	0	0	0	0	0	0	0	579	42.7
Columbia	101	22	2	0	0	0	1	48	28	358	15.8
Cortland	67	31	0	0	0	0	0	36	0	241	12.4
Delaware	123	24	0	2	0	0	2	95	0	417	46.0
Dutchess	558	363	6	1	0	0	3	181	4	1,429	37.5
Erie	625	405	3	1	0	2	2	206	6	3,216	64.5
Essex	72	57	0	6	0	0	0	7	2	167	12.3
Franklin	560	554	3	0	0	0	0	3	0	1,131	1.0
Fulton	109	77	0	0	0	0	0	31	1	242	5.2
Genesee	95	46	1	1	0	0	0	47	0	382	14.1
Greene	115	78	1	0	0	0	0	19	17	374	20.7
Hamilton	14	12	0	0	0	0	0	2	0	28	1.0
Herkimer	457	353	62	7	0	0	0	35	0	1,404	9.1
Jefferson	148	86	1	57	2	0	0	2	0	379	54.0
Kings	3,017	806	14	1	9	12	3	2,171	1	5,905	26.5
Lewis	13	10	0	2	1	0	0	0	0	39	57.0
Livingston	206	133	1	5	0	0	0	60	7	714	30.5
Madison	6	4	0	0	0	0	0	2	0	25	25.7
Monroe	502	220	30	1	0	0	7	244	0	1,353	67.2
Montgomery	80	43	1	0	0	0	0	29	7	207	18.7
Nassau	3,987	3,918	38	3	0	0	2	25	1	9,009	12.2
New York	2,622	799	14	9	9	8	10	1,772	1	6,198	16.7
Niagara	278	83	2	1	0	0	0	192	0	900	16.7

Table 9: Workload Summary by County (FY 2014-2015)

County	Total Cases	Mediations	Arbitrations	Conciliations	Family Group Conference	Settlement Conference	Multi-party Facilitation	Intake and Case Management	Other	Persons Served	Average Days to Disposition
Oneida	233	93	69	0	0	0	0	71	0	719	50.8
Onondaga	415	224	15	10	0	0	0	166	0	1,337	25.1
Ontario	339	184	4	1	3	0	5	142	0	1,079	31.5
Orange	377	346	2	1	0	0	0	25	3	832	44.5
Orleans	4	3	0	0	0	0	0	1	0	19	34.5
Oswego	312	179	0	0	0	0	0	133	0	1,131	11.6
Otsego	99	33	0	6	10	0	0	50	0	285	41.7
Putnam	188	181	7	0	0	0	0	0	0	386	23.4
Queens	1,235	429	8	127	0	0	0	668	3	2,643	10.5
Rensselaer	78	68	2	0	0	0	0	8	0	224	25.4
Richmond	1,945	485	12	160	2	0	0	1,286	0	4,322	45.1
Rockland	71	62	4	0	0	1	0	4	0	169	4.5
Saratoga	241	134	1	0	0	0	1	104	1	616	65.2
Schenectady	727	704	3	0	0	0	1	15	4	1,462	1.9
Schoharie	10	3	0	0	0	0	0	7	0	30	21.9
Schuyler	62	11	0	26	0	0	0	25	0	213	17.6
Seneca	59	55	0	0	0	0	0	4	0	190	18.0
St. Lawrence	1,262	1,168	0	3	0	0	0	90	1	2,557	1.7
Steuben	480	313	1	83	0	0	0	81	2	1,448	74.7
Suffolk	779	727	28	8	0	0	0	13	3	2,048	8.1
Sullivan	84	36	0	7	0	0	0	41	0	228	27.0
Tioga	45	10	0	4	0	0	0	31	0	141	62.2
Tompkins	248	71	0	36	0	0	0	141	0	782	24.6
Ulster	56	42	0	1	0	0	0	13	0	121	42.3
Warren	174	91	2	10	0	0	1	70	0	357	39.8
Washington	14	2	0	0	0	0	0	12	0	49	165.9
Wayne	81	67	1	0	0	0	0	13	0	240	19.5
Westchester	367	254	2	102	0	0	0	9	0	761	38.0
Wyoming	26	20	0	0	0	0	0	6	0	141	35.5
Yates	111	81	0	5	0	0	0	25	0	389	53.2
Total	28,262	16,819	364	1,148	37	178	43	9,550	123	70,275	24.8

Table 10: Referral Sources by County (FY 2014-2015)

County	City Courts	Family Court	Law Enforcement	NYC Civil Court	Other	Public Agencies	Schools	Self-Referral	Supreme, Surrogates, and County Court	Town and Village Courts	Total Cases
Albany	20	370	12	3	9	16	2	31	1	38	502
Allegany	0	0	0	0	0	2	0	0	0	0	2
Bronx	33	11	47	13	16	239	59	1,489	0	0	1,907
Broome	337	41	0	0	113	7	24	150	0	9	681
Cattaraugus	0	0	0	0	1	2	0	1	0	0	4
Cayuga	1	28	0	0	0	0	0	7	0	0	36
Chautauqua	183	163	2	0	18	17	2	45	2	1	433
Chemung	42	80	3	0	15	32	12	101	0	0	285
Chenango	29	207	0	0	14	2	0	31	0	0	283
Clinton	244	1	1	0	0	1	1	0	0	4	252
Columbia	9	59	0	0	6	8	0	17	1	1	101
Cortland	0	43	1	0	2	3	2	16	0	0	67
Delaware	0	101	1	0	3	3	1	14	0	0	123
Dutchess	305	38	2	0	98	27	4	64	5	15	558
Erie	13	531	6	0	12	20	4	25	0	14	625
Essex	0	0	2	0	5	4	0	16	0	45	72
Franklin	3	0	3	0	5	5	0	8	0	536	560
Fulton	42	60	1	0	1	0	0	5	0	0	109
Genesee	2	31	2	0	32	5	0	22	0	1	95
Greene	6	64	1	0	13	9	1	20	0	1	115
Hamilton	4	0	0	0	2	1	0	5	0	2	14
Herkimer	0	235	1	0	5	150	2	56	8	0	457
Jefferson	0	14	2	0	2	9	24	89	8	0	148
Kings	41	14	281	1,528	213	450	37	452	1	0	3,017
Lewis	0	3	0	0	0	3	0	6	1	0	13
Livingston	2	76	3	0	22	12	3	88	0	0	206
Madison	0	0	0	0	2	0	2	1	0	1	6
Monroe	67	192	14	0	61	23	40	89	11	5	502
Montgomery	43	29	0	0	3	3	0	2	0	0	80
Nassau	1,526	1	42	0	6	2,353	11	47	0	1	3,987
New York	504	19	13	1,106	124	265	36	555	0	0	2,622
Niagara	0	53	1	0	5	204	0	15	0	0	278
Oneida	94	37	2	0	31	6	1	53	0	9	233

Table 10: Referral Sources by County (FY 2014-2015)

County	City Courts	Family Court	Law Enforcement	NYC Civil Court	Other	Public Agencies	Schools	Self-Referral	Supreme, Surrogates, and County Court	Town and Village Courts	Total Cases
Onondaga	25	287	5	0	8	85	2	3	0	0	415
Ontario	77	160	1	0	5	12	2	74	7	1	339
Orange	160	65	5	0	57	28	3	52	7	0	377
Orleans	0	0	0	0	2	0	1	1	0	0	4
Oswego	0	207	2	0	20	20	1	62	0	0	312
Otsego	0	27	1	0	11	11	1	47	0	1	99
Putnam	0	57	1	0	21	7	0	6	0	96	188
Queens	219	21	82	4	689	89	8	122	1	0	1,235
Rensselaer	29	33	2	0	1	1	0	11	0	1	78
Richmond	1,329	8	61	0	37	76	349	28	57	0	1,945
Rockland	63	0	2	0	4	1	0	1	0	0	71
Saratoga	140	5	5	1	10	42	2	31	5	0	241
Schenectady	153	18	1	0	12	4	515	24	0	0	727
Schoharie	0	7	0	0	0	2	0	0	0	1	10
Schuyler	1	53	0	0	1	1	0	6	0	0	62
Seneca	2	52	0	0	1	0	0	4	0	0	59
St. Lawrence	193	25	11	0	262	33	2	476	0	260	1,262
Steuben	101	72	0	0	6	99	0	154	0	48	480
Suffolk	603	1	8	0	4	50	0	94	0	19	779
Sullivan	19	14	5	0	20	10	1	13	0	2	84
Tioga	1	10	0	0	7	4	0	22	0	1	45
Tompkins	80	38	1	0	34	6	5	81	1	2	248
Ulster	8	9	1	0	17	5	1	11	0	4	56
Warren	64	81	2	0	9	11	1	5	1	0	174
Washington	1	0	0	0	5	0	1	6	0	1	14
Wayne	1	55	1	0	1	0	4	4	1	14	81
Westchester	46	73	13	0	21	102	111	1	0	0	367
Wyoming	0	23	0	0	3	0	0	0	0	0	26
Yates	0	62	0	0	4	2	1	41	0	1	111
Total	6,865	3,964	653	2,655	2,111	4,582	1,279	4,900	118	1,135	28,262

Note: Please see Table 2 for more more information about specific referral sources.

Table 11: Family Case Dispositions by Judicial District and County (FY 2014-2015)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Outreach Attempted, No Contact	Matter Screened Inappropriate	Part(ies) Declined / Withdrew	Part(ies) Failed to Show	Unable to Contact Part(ies)	Other	Total
Third Judicial District	Albany	141	69	75	9	61	42	4	1	402
	Columbia	5	1	49	4	1	1	3	11	75
	Greene	16	6	32	5	8	1	10	14	92
	Rensselaer	21	8	3	0	7	2	0	0	41
	Schoharie	2	0	2	2	0	0	1	0	7
	Sullivan	16	6	2	1	4	1	1	1	32
	Ulster	10	0	0	0	8	3	0	2	23
	Total	211	90	163	21	89	50	19	29	672
Fourth Judicial District	Clinton	2	0	0	0	0	0	0	0	2
	Essex	9	0	0	0	4	0	0	4	17
	Franklin	15	0	0	0	0	0	0	0	15
	Fulton	45	10	4	1	1	0	4	1	66
	Hamilton	1	0	0	0	0	0	0	0	1
	Montgomery	6	5	0	5	9	3	1	1	30
	Saratoga	24	8	1	6	20	4	3	3	69
	Schenectady	22	5	2	5	4	4	0	3	45
	St. Lawrence	151	8	0	1	13	3	4	0	180
	Warren	41	8	9	16	18	3	1	1	97
	Washington	0	0	1	1	2	0	0	1	5
	Total	316	44	17	35	71	17	13	14	527
Fifth Judicial District	Herkimer	117	5	13	53	93	12	6	1	300
	Jefferson	68	4	7	3	27	6	13	0	128
	Lewis	5	0	1	0	2	1	2	0	11
	Oneida	45	7	13	11	21	5	4	5	111
	Onondaga	183	21	3	12	96	22	20	0	357
	Oswego	133	23	0	37	64	19	26	0	302
	Total	551	60	37	116	303	65	71	6	1,209
Sixth Judicial District	Broome	111	9	6	7	86	12	6	1	238
	Chemung	145	2	2	5	32	2	26	0	214
	Chenango	42	9	71	36	67	0	15	6	246
	Cortland	19	9	0	15	10	5	8	0	66
	Delaware	22	1	65	6	10	2	2	7	115
	Madison	1	0	0	0	0	0	1	0	2
	Otsego	34	4	1	3	14	1	7	6	70
	Schuyler	37	0	0	2	16	0	6	0	61
	Tioga	11	1	0	2	9	3	4	1	31
	Tompkins	53	6	10	8	24	1	9	0	111
	Total	475	41	155	84	268	26	84	21	1,154

Please note that this report includes the following case types: Agricultural Non-Credit, Juvenile Delinquency, Matrimonial, Parenting Issues, Permanency, and PINS/Pre-PINS.

Table 11: Family Case Dispositions by Judicial District and County (FY 2014-2015)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Outreach Attempted, No Contact	Matter Screened Inappropriate	Part(ies) Declined / Withdrew	Part(ies) Failed to Show	Unable to Contact Part(ies)	Other	Total
Seventh Judicial District	Cayuga	18	2	0	2	7	1	3	0	33
	Livingston	118	13	0	1	28	7	4	0	171
	Monroe	125	34	39	2	34	15	19	4	272
	Ontario	144	22	7	14	37	5	21	0	250
	Seneca	25	10	0	0	11	9	0	0	55
	Steuben	226	19	11	3	20	15	0	5	299
	Wayne	33	12	0	0	5	10	0	0	60
	Yates	64	9	1	5	9	6	6	2	102
	Total	753	121	58	27	151	68	53	11	1,242
Eighth Judicial District	Allegany	1	0	0	0	0	0	0	0	1
	Cattaraugus	1	0	0	0	0	0	1	0	2
	Chautauqua	124	50	2	3	7	1	5	0	192
	Erie	347	73	4	15	42	59	6	7	553
	Genesee	37	7	3	5	17	9	2	0	80
	Niagara	74	17	7	22	80	11	58	1	270
	Wyoming	17	4	0	1	3	0	0	0	25
	Total	601	151	16	46	149	80	72	8	1,123
Ninth Judicial District	Dutchess	11	13	3	6	72	3	9	5	122
	Orange	69	12	7	1	35	6	10	13	153
	Putnam	36	10	0	2	18	9	1	1	77
	Westchester	34	9	1	0	15	1	9	13	82
	Total	150	44	11	9	140	19	29	32	434
Tenth Judicial District (Nassau)	Nassau	3	0	0	0	1	0	0	0	4
	Total	3	0	0	0	1	0	0	0	4
Tenth Judicial District (Suffolk)	Suffolk	2	2	2	0	7	0	2	0	15
	Total	2	2	2	0	7	0	2	0	15
New York City	Bronx	17	19	0	0	8	0	0	0	44
	Kings	26	3	14	39	23	2	18	0	125
	New York	7	3	1	76	59	1	12	1	160
	Queens	268	6	0	0	33	6	1	7	321
	Richmond	10	0	1	2	4	1	4	84	106
	Total	328	31	16	117	127	10	35	92	756
Total		3,390	584	475	455	1,306	335	378	213	7,136

Please note that this report includes the following case types: Agricultural Non-Credit, Juvenile Delinquency, Matrimonial, Parenting Issues, Permanency, and PINS/Pre-PINS.

Table 12: Civil Case Dispositions by Judicial District and County (FY 2014-2015)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Outreach Attempted, No Contact	Matter Screened Inappropriate	Part(ies) Declined / Withdrew	Part(ies) Failed to Show	Unable to Contact Part(ies)	Other	Total
Third Judicial District	Albany	43	30	1	0	2	1	0	0	77
	Columbia	10	3	0	1	4	0	1	0	19
	Greene	7	2	0	0	4	0	4	0	17
	Rensselaer	15	18	0	0	1	0	0	0	34
	Schoharie	0	0	0	0	0	0	1	0	1
	Sullivan	19	9	2	4	8	1	5	0	48
	Ulster	12	6	1	0	7	2	0	0	28
	Total	106	68	4	5	26	4	11	0	224
Fourth Judicial District	Clinton	88	24	1	0	39	93	4	0	249
	Essex	21	9	0	0	5	8	0	8	51
	Franklin	436	43	0	0	4	45	0	0	528
	Fulton	25	4	0	0	13	1	0	0	43
	Hamilton	12	1	0	0	0	0	0	0	13
	Montgomery	29	6	0	1	8	2	1	0	47
	Saratoga	58	56	22	1	17	0	3	1	158
	Schenectady	65	42	0	1	32	20	0	0	160
	St. Lawrence	966	8	4	1	17	11	4	1	1,012
	Warren	45	20	1	0	5	0	1	0	72
	Washington	0	0	0	0	1	1	1	0	3
	Total	1,745	213	28	4	141	181	14	10	2,336
Fifth Judicial District	Herkimer	134	1	1	2	7	5	4	0	154
	Jefferson	2	1	0	0	5	1	2	0	11
	Lewis	0	0	0	0	1	0	0	0	1
	Oneida	33	12	0	0	0	2	0	1	48
	Onondaga	22	0	0	1	16	1	7	0	47
	Oswego	0	0	1	1	0	0	0	0	2
	Total	191	14	2	4	29	9	13	1	263
Sixth Judicial District	Broome	56	10	200	15	82	0	62	3	428
	Chemung	16	2	17	2	14	0	14	0	65
	Chenango	3	2	8	0	12	0	8	1	34
	Cortland	0	0	0	0	1	0	0	0	1
	Delaware	1	0	0	0	2	0	0	1	4
	Otsego	2	1	0	1	1	0	2	1	8
	Schuyler	0	0	1	0	0	0	0	0	1
	Tioga	4	0	0	0	6	1	0	0	11
	Tompkins	13	17	41	0	18	0	9	0	98
	Total	95	32	267	18	136	1	95	6	650

Please note that this report includes the following case types: Agricultural Credit, Civil-Housing, Civil-Large Claims, Civil-Mobile Home, Civil-Small Claims, and Lemon Law.

Table 12: Civil Case Dispositions by Judicial District and County (FY 2014-2015)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Outreach Attempted, No Contact	Matter Screened Inappropriate	Part(ies) Declined / Withdrew	Part(ies) Failed to Show	Unable to Contact Part(ies)	Other	Total
Seventh Judicial District	Cayuga	2	0	0	0	0	0	0	0	2
	Livingston	4	0	0	0	5	0	4	0	13
	Monroe	8	0	0	0	0	0	0	0	8
	Ontario	12	4	11	7	22	0	18	0	74
	Seneca	0	0	1	0	1	0	0	0	2
	Steuben	74	13	18	1	37	1	16	4	164
	Wayne	1	0	0	0	0	0	0	0	1
	Yates	2	1	1	0	0	0	0	0	4
	Total	103	18	31	8	65	1	38	4	268
Eighth Judicial District	Allegany	0	0	0	0	1	0	0	0	1
	Chautauqua	80	25	21	3	54	0	44	2	229
	Erie	9	2	3	0	5	0	15	0	34
	Genesee	2	0	0	0	3	0	0	0	5
	Niagara	3	2	0	0	1	0	1	0	7
	Total	94	29	24	3	64	0	60	2	276
Ninth Judicial District	Dutchess	149	142	3	1	74	1	6	3	379
	Orange	91	65	0	0	16	0	0	3	175
	Putnam	55	41	0	1	6	4	0	0	107
	Rockland	31	34	0	2	0	0	0	1	68
	Westchester	53	18	2	0	3	0	1	3	80
	Total	379	300	5	4	99	5	7	10	809
Tenth Judicial District (Nassau)	Nassau	835	721	0	0	24	1	0	6	1,587
	Total	835	721	0	0	24	1	0	6	1,587
Tenth Judicial District (Suffolk)	Suffolk	363	282	0	1	3	1	2	8	660
	Total	363	282	0	1	3	1	2	8	660
New York City	Bronx	11	0	0	0	0	0	0	0	11
	Kings	458	185	110	123	584	237	540	37	2,274
	New York	523	332	7	85	940	31	286	21	2,225
	Queens	121	32	1	0	147	61	2	7	371
	Richmond	183	68	769	53	191	38	111	2	1,415
	Total	1,296	617	887	261	1,862	367	939	67	6,296
Total		5,207	2,294	1,248	308	2,449	570	1,179	114	13,369

Please note that this report includes the following case types: Agricultural Credit, Civil-Housing, Civil-Large Claims, Civil-Mobile Home, Civil-Small Claims, and Lemon Law.

Table 13: Criminal Case Dispositions by Judicial District and County (FY 2014-2015)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Outreach Attempted, No Contact	Matter Screened Inappropriate	Part(ies) Declined / Withdrew	Part(ies) Failed to Show	Unable to Contact Part(ies)	Other	Total
Third Judicial District	Greene	0	1	0	0	0	0	0	0	1
	Sullivan	0	0	0	0	0	0	1	0	1
	Total	0	1	0	0	0	0	1	0	2
Fourth Judicial District	Essex	1	0	0	0	0	0	0	0	1
	Franklin	6	2	0	0	1	0	0	0	9
	Saratoga	1	1	0	0	0	0	0	0	2
	St. Lawrence	8	6	0	0	0	0	1	3	18
	Total	16	9	0	0	1	0	1	3	30
Fifth Judicial District	Jefferson	0	0	0	0	0	1	0	0	1
	Oneida	52	0	1	0	0	1	1	0	55
	Total	52	0	1	0	0	2	1	0	56
Sixth Judicial District	Chemung	1	0	0	0	3	0	0	0	4
	Madison	1	0	0	0	0	0	0	0	1
	Tompkins	14	4	3	0	16	0	1	0	38
	Total	16	4	3	0	19	0	1	0	43
Seventh Judicial District	Cayuga	1	0	0	0	0	0	0	0	1
	Monroe	87	9	23	4	32	4	4	1	164
	Ontario	7	1	2	0	1	0	1	0	12
	Seneca	1	0	0	0	0	0	0	0	1
	Steuben	6	0	0	0	0	0	0	0	6
	Wayne	2	2	0	0	9	0	3	0	16
	Yates	0	1	0	0	0	0	0	0	1
	Total	104	13	25	4	42	4	8	1	201
Eighth Judicial District	Erie	6	4	1	0	5	1	4	2	23
	Total	6	4	1	0	5	1	4	2	23

Please note that this report includes the following case types: Felony and Misdemeanor/Violation.

Table 13: Criminal Case Dispositions by Judicial District and County (FY 2014-2015)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Outreach Attempted, No Contact	Matter Screened Inappropriate	Part(ies) Declined / Withdrew	Part(ies) Failed to Show	Unable to Contact Part(ies)	Other	Total
Ninth Judicial	Orange	0	0	1	0	0	0	0	0	1
	Total	0	0	1	0	0	0	0	0	1
New York City	Bronx	302	732	0	0	750	0	0	0	1,784
	Kings	119	23	8	24	67	14	63	2	320
	New York	9	1	0	12	14	0	3	0	39
	Queens	80	102	1	4	148	70	18	5	428
	Richmond	6	0	1	1	26	0	19	0	53
	Total	516	858	10	41	1,005	84	103	7	2,624
Total		710	889	41	45	1,072	91	119	13	2,980

Please note that this report includes the following case types: Felony and Misdemeanor/Violation.

Table 14: Case Dispositions by Case Type (FY 2014-2015)

	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Civil Matters										
Agricultural - Credit	269	11	96 %	7	0	16	9	3	0	315
Civil - Large Claim	372	196	65 %	5	58	267	207	20	6	1,131
Civil -Small Claims	3,434	1,948	63 %	1,145	99	1,496	195	854	81	9,252
Lemon Law	225	1	99 %	0	2	2	0	1	11	242
Total	4,300	2,156	66%	1,157	159	1,781	411	878	98	10,940
Criminal Matters										
Felony	6	4	60 %	0	1	4	0	0	0	15
Misdemeanor/Violation	704	885	44 %	41	44	1,068	91	119	13	2,965
Total	710	889	44%	41	45	1,072	91	119	13	2,980
Custody Visitation Divorce										
Agricultural - Non Credit	24	3	88 %	2	0	11	3	1	1	45
Matrimonial	253	28	90 %	23	59	187	18	19	98	685
Parenting Issues	2,694	519	83 %	434	389	1,024	295	351	109	5,815
Total	2,971	550	84%	459	448	1,222	316	371	208	6,545
Housing Matters										
Civil - Housing	903	137	86 %	91	149	666	158	300	16	2,420
Civil - Mobile Home	4	1	80 %	0	0	2	1	1	0	9
Total	907	138	86%	91	149	668	159	301	16	2,429
Other										
Other	460	68	87 %	40	41	265	17	87	17	995
Total	460	68	87%	40	41	265	17	87	17	995
Other Family										
Juvenile Delinquency	62	8	88 %	4	1	13	4	6	3	101
PINS / Pre-Pins	357	26	93 %	12	6	71	15	1	2	490
Total	419	34	92%	16	7	84	19	7	5	591
Public Welfare and Benefit Matters										
DSS Conciliation	1,294	262	83 %	0	0	117	494	0	206	2,373
Early Intervention	59	4	93 %	1	0	30	2	0	0	96
Special Education	252	37	87 %	1	3	118	5	3	2	421
Vesid	1	0	100%	0	0	1	0	0	0	2
Total	1,606	303	84%	2	3	266	501	3	208	2,892

Table 14: Case Dispositions by Case Type (FY 2014-2015)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Surrogate Matters											
	Guardianship	8	0	100%	1	3	5	0	0	1	18
	Probate/Estate	28	3	90 %	1	0	5	1	1	0	39
	Total	36	3	92%	2	3	10	1	1	1	57
Youth											
	Peer Mediation	432	45	90 %	0	4	48	0	0	98	627
	Youth	91	12	88 %	17	5	41	12	9	19	206
	Total	523	57	90%	17	9	89	12	9	117	833
		11,932	4,198	74%	1,825	864	5,457	1,527	1,776	683	28,262

Table 15: Case Dispositions by Case Nature (FY 2014-2015)

Case Nature	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdraw	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Adoption Planning	0	0	0	0	1	0	0	0	0	1
Aggravated Assault	12	40	23	1	1	17	2	3	0	76
Aggravated Harassment	7	7	50	0	1	15	5	2	0	37
Agricultural Services	95	1	98	0	0	6	1	2	0	105
Animal Complaint	1	1	50	0	0	2	1	0	0	5
Assault	96	26	78	5	24	63	8	46	5	273
Bank Loan	2	1	66	0	0	0	0	0	0	3
Behavior Issues	354	38	90	18	5	47	6	7	17	492
Breach of Contract	2,803	1,465	65	689	46	1,025	135	474	46	6,683
Burglary	2	0	100	0	0	1	0	0	0	3
Caregiver Issues	7	0	100	0	1	11	0	2	1	22
Criminal Misapplication of Property	23	43	34	1	0	19	0	1	0	87
Criminal Mischief	102	21	82	2	1	14	6	9	1	156
Criminal Possession of Stolen Prop	5	2	71	1	1	10	0	12	0	31
Criminal Trespass	11	2	84	0	0	2	1	2	0	18
Custody Modification	805	149	84	131	141	308	78	100	25	1,737
Custody-Original	1,297	221	85	181	151	381	156	146	39	2,572
Divorce (Multi Issues)	137	20	87	23	43	131	12	9	89	464
Early Intervention Program	10	1	90	0	0	3	0	0	0	14
Ejectment	0	0	0	0	0	2	0	2	0	4
Equipment Dispute	1	0	100	0	0	0	0	0	0	1
Estate Admin (w/o will)	7	1	87	0	0	2	0	0	0	10
Estate Admin Small (Small Estate <	0	0	0	0	0	1	0	0	0	1
Estate Probate (with will)	1	1	50	0	0	0	0	0	0	2
Eviction	227	24	90	3	10	32	29	11	1	337
Farm Management	6	1	85	0	0	4	1	1	0	13
Fee Dispute	2	0	100	0	0	2	0	1	1	6
Formulation Service Plan	50	8	86	0	0	47	1	1	2	109
Fraud/Bad Checks	5	2	71	1	0	4	0	2	1	15
Grand Larceny	1	0	100	0	0	0	0	0	0	1
Guardianship (Person and/or Prope	0	0	0	0	0	1	0	0	0	1
Guardianship (Person Only)	0	0	0	0	0	0	0	1	0	1
Guardianship-Child	2	0	100	1	1	1	0	0	1	6
Habitability	2	1	66	1	0	4	2	0	0	10
Harrassment	163	223	42	6	12	603	47	23	1	1,078
Holdover on Rental Property	28	14	66	1	3	5	0	1	0	52
Housing Discrimination	8	1	88	0	8	5	0	1	0	23
Housing Dispute	191	10	95	1	1	88	35	10	2	338
Implementation of Service Plan	19	2	90	0	1	12	0	0	0	34

Table 15: Case Dispositions by Case Nature (FY 2014-2015)

Case Nature	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdraw	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Independent Living Planning	0	1	0	0	0	0	1	0	0	2
Interpersonal Dispute	1,400	590	70	124	152	859	72	240	116	3,553
Labor Issues	6	8	42	1	0	2	0	3	0	20
Larceny	0	0	0	0	0	2	0	0	0	2
Lease Dispute	26	7	78	6	16	41	5	17	1	119
Leased Vehicle	44	0	100	0	1	0	0	0	1	46
Lemon Law	81	0	100	0	0	0	0	0	2	83
Machinery	7	1	87	2	0	0	0	0	0	10
Menacing	24	8	75	0	2	12	3	15	0	64
Modification of Service Plan	127	21	85	0	1	69	1	0	0	219
Motorcycle	2	0	100	0	0	0	0	0	0	2
New Vehicle	81	0	100	0	1	2	0	1	5	90
Noise	177	157	52	30	18	219	26	106	5	738
Non-payment of Rent	234	33	87	10	5	60	49	22	2	415
Occupancy	2	1	66	2	1	3	0	0	0	9
Other	1,503	396	79	29	82	447	718	93	268	3,536
Personal/Real Property	529	377	58	337	46	327	24	200	19	1,859
Persons In Need of Supervision (PI	31	9	77	5	3	55	10	0	1	114
Petty Larceny	23	1	95	1	1	15	2	6	0	49
Property Division	20	2	90	1	3	12	0	2	3	43
Robbery	0	0	0	0	0	1	0	0	0	1
Rules & Regulation Dispute	11	3	78	9	1	10	0	3	0	37
Security Deposit	214	104	67	90	8	138	21	108	6	689
Special Education Mediation Prog.	82	8	91	1	0	10	3	0	0	104
Supplier	135	4	97	1	0	4	1	0	0	145
Support-Modification	40	7	85	7	7	25	4	1	3	94
Support-Original	14	7	66	6	10	15	4	8	0	64
Third-Party Loan	2	1	66	0	0	0	6	0	0	9
Truancy	153	1	99	0	0	0	1	2	0	157
Unauthorized Use of a Motor Vehicl	0	0	0	0	0	0	1	0	0	1
Used Vehicle	34	1	97	0	0	0	0	0	1	36
Vandalism	4	0	100	2	0	3	0	1	0	10
VESID	3	1	75	0	1	0	0	0	0	5
Violation of Town/City Ordinance	8	1	88	0	0	16	2	0	1	28
Visitation-Modification	372	107	77	86	39	191	43	61	9	908
Visitation-Original	58	14	80	9	14	51	4	17	8	175
Workplace Discrimination	3	1	75	0	0	0	0	1	0	5
Total	11,932	4,198	74 %	1,825	864	5,457	1,527	1,776	683	28,262

Table 16: Case Dispositions by Referral Source (FY 2014-2015)

Referral Source	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Adult Protective Services	52	24	68 %	4	5	19	3	10	6	123
Attorney General	20	0	100 %	0	0	0	0	0	0	20
Business/Corporation	5	0	100 %	1	1	2	0	0	1	10
City Court	2,586	1,798	58 %	1,091	87	786	193	278	46	6,865
County Court	11	2	84 %	3	1	11	3	4	3	38
Dept. of Social Services	3	0	100 %	0	0	0	0	0	0	3
District Attorney	127	31	80 %	4	17	111	15	99	5	409
Division of Human Rights	1	0	100 %	0	0	0	0	0	0	1
Family Court Intake	7	0	100 %	1	0	7	0	0	0	15
Family Court Judge	1,848	422	81 %	365	225	619	236	152	75	3,942
Family Court Magistrate	1	0	100 %	2	0	3	1	0	0	7
Law Guardian	1	0	100 %	0	0	0	0	0	0	1
Legal Aid	225	8	96 %	2	4	36	6	10	1	292
Media	328	34	90 %	26	107	209	14	86	14	818
NYC Civil Ct - 2 Attorneys	0	2	0 %	0	0	0	0	0	0	2
NYC Civil Ct - Housing	2	5	28 %	0	2	10	1	4	0	24
NYC Civil Ct - Pro Se	113	62	64 %	1	45	60	195	1	0	477
NYC Civil Ct - Small Claims	443	310	58 %	40	17	768	48	483	43	2,152
NYS Division of Housing	156	35	81 %	6	6	26	6	6	0	241
Other	456	73	86 %	31	21	397	90	32	20	1,120
Police	46	31	59 %	10	4	71	11	10	3	186
Prior Client (returning with ne	45	9	83 %	4	0	28	5	8	1	100
Private Agency	361	15	96 %	12	17	84	9	15	3	516
Private Attorney	61	17	78 %	5	4	53	1	10	4	155
Probation	9	0	100 %	0	0	1	2	0	1	13
Public Agency	1,952	406	82 %	96	138	610	526	256	230	4,214
Public Defender	10	2	83 %	0	1	0	0	1	0	14
Referred by Previous Client	351	33	91 %	32	16	67	15	53	9	576
Religious Referral	2	0	100 %	1	0	0	0	0	0	3
School	897	85	91 %	11	10	135	17	7	117	1,279
Sheriff	8	3	72 %	3	0	3	0	0	0	17
State Police	7	0	100 %	0	0	1	0	0	0	8
Supreme Court	10	3	76 %	0	2	7	0	2	56	80
Town & Village Courts	877	130	87 %	5	0	40	62	14	7	1,135
Walk-In	589	594	49 %	26	91	1,019	32	153	18	2,522
Word of Mouth	322	64	83 %	43	43	274	36	82	20	884
Total	11,932	4,198	74 %	1,825	864	5,457	1,527	1,776	683	28,262

Table 17: Case Dispositions by Relationship (FY 2014-2015)

Relationship	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Acquaintances	611	389	61 %	364	27	857	54	215	50	2,567
Boy/Girlfriend	77	45	63 %	7	9	40	7	7	4	196
Caregiver/Caseworker	13	0	100 %	2	1	4	0	0	0	20
Child in Common	1,244	287	81 %	324	129	470	181	158	74	2,867
Child/Agency	169	14	92 %	3	1	16	15	1	2	221
Client/Agency	1,736	424	80 %	187	19	292	505	73	212	3,448
Consumer/Merchant	2,388	1,047	69 %	260	22	665	63	300	41	4,786
Co-Workers	53	15	77 %	2	4	24	1	7	4	110
Divorced	246	68	78 %	18	38	124	17	39	73	623
Domestic Partners	6	3	66 %	2	1	5	0	1	0	18
Employer/Employee	107	68	61 %	23	1	92	5	34	1	331
Ex-boy/girlfriend	576	142	80 %	25	127	259	51	84	18	1,282
Extended Family	159	43	78 %	5	24	60	5	23	1	320
Friend	296	51	85 %	12	8	57	10	23	15	472
Immediate Family	480	118	80 %	46	65	260	49	95	5	1,118
Individual/Corporation	102	53	65 %	42	5	60	34	27	1	324
Landlord/Tenant	1,282	641	66 %	252	95	706	151	297	23	3,447
Lover-in-common	3	0	100 %	1	0	4	0	0	0	8
Married	402	66	85 %	32	58	195	24	34	25	836
Member of Group	23	7	76 %	1	4	18	0	5	6	64
Neighbors	393	342	53 %	71	53	530	64	202	12	1,667
Other	294	106	73 %	24	65	281	212	53	83	1,118
Parent/Child	560	47	92 %	24	27	128	31	35	7	859
Parent/Foster Parent	3	1	75 %	0	0	1	0	0	0	5
Room/Housemates	44	24	64 %	11	3	58	13	14	3	170
School/Parent	107	16	86 %	0	3	61	4	3	2	196
Schoolmates	251	23	91 %	4	2	28	3	0	6	317
Separated	174	34	83 %	42	43	80	23	18	13	427
Strangers	133	124	51 %	41	30	82	5	28	2	445
Total	11,932	4,198	74 %	1,825	864	5,457	1,527	1,776	683	28,262