



**NEW YORK STATE UNIFIED COURT SYSTEM**

---

---

**Community Dispute Resolution  
Centers Program**

---

---

**ANNUAL STATISTICAL REPORT**

**2020-2021**

## INTRODUCTION

The Community Dispute Resolution Centers Program is a unit of the New York State Unified Court System Office of Alternative Dispute Resolution (OADR). Established in 1981, the program funds independent not-for-profit agencies – Community Dispute Resolution Centers (CDRCs) – in every county of New York State. Each CDRC, as a part of a greater statewide network of centers, provides access for all New Yorkers to free and affordable conflict resolution services including mediation, arbitration, multi-party facilitation, training, conflict coaching and restorative practices.

About half of the cases referred to CDRCs originate in the court. The other half consist of self-referrals – oftentimes previous clients – and referrals from other organizations that serve the community such as law enforcement, legal services, and schools. With a mediation center in every county, CDRCs are embedded in their communities and are well-positioned to respond when need arises. Each CDRC can tailor its portfolio of services to local need.

## ANNUAL STATISTICAL REPORT OVERVIEW

OADR collects data from every CDRC throughout the year, gathering information about the types of cases handled, who has referred them, what processes parties go through and the ultimate outcome of the case. To ensure that data is reported using the same standards across the state, OADR provides CDRCs with software used for case management, data collection, reporting and analysis.

The CDRCP Annual Statistical Report provides detailed statistical reports on the workload and of the CDRCs for the 2020-2021 fiscal year. It shares specific information on the types of cases handled, case outcomes, and referral sources. Some reports contain aggregate statewide case data, whereas others organize the data by county.

[www.nycourts.gov/adr](http://www.nycourts.gov/adr)

## CONTENTS

Introduction.....	1
Annual Statistical Report Overview.....	1
Table 1: Case Types and Individuals Served (FY 2020-2021).....	3
Table 2: Referral Sources (FY 2020-2021).....	4
Table 3: ADR Process and Outcomes (FY 2020-2021).....	5
Table 4: Referral Source by County (FY 2020-2021).....	6
Table 5: ADR Process by County (FY 2020-2021).....	8
Table 6: Case Disposition by County (FY 2020-2021).....	10
Table 7: Case Disposition by Type (FY 2020-2021).....	12
Table 8: Disposition by Nature (FY 2020-2021).....	13
Table 9: Party Relationships (FY 2020-2021).....	16
Table 10: Case Disposition by Relationship (FY 2020-2021).....	17
Table 11: Referral Sources (CY 2018 - CY2020).....	18
Table 12: Court Referrals from Judicial Districts (FY 2020-2021).....	19
Table 13: Service Delivery Method for Cases Receiving an ADR Process (FY 2020-2021).....	20

Table 1: Case Types and Individuals Served (FY2020-2021)

Case Matters	Case Type	Total Cases	Individuals Served
<b>Civil Matters</b>	Civil - Large Claim	893	1,238
	Civil - Mobile Home	5	9
	Civil - Small Claim	4,844	9,996
	Lemon Law	147	372
	Total	<b>5,889</b>	<b>11,615</b>
<b>Criminal Matters</b>	Felony	109	177
	Misdemeanor or Violation	501	1,030
	Total	<b>610</b>	<b>1,207</b>
<b>Custody, Visitation, and Divorce</b>	Matrimonial	704	1,672
	Parenting Issues (Custody/Visitation/Support)	4,315	13,698
	Total	<b>5,019</b>	<b>15,370</b>
<b>Housing</b>	Civil - Housing	2,433	4,330
	Total	<b>2,433</b>	<b>4,330</b>
<b>Other</b>	Other	413	1,884
	Total	<b>413</b>	<b>1,884</b>
<b>Public Welfare and Benefit Matters</b>	ACCESS-VR	7	22
	Early Intervention	52	183
	Public Benefits	24	86
	Special Education	299	1,086
	Total	<b>382</b>	<b>1,377</b>
<b>Surrogate Matters</b>	Guardianship	49	120
	Probate/Estate	103	317
	Total	<b>152</b>	<b>437</b>
<b>Youth</b>	Juvenile Delinquency	48	185
	PINS / Pre-Pins	79	189
	Youth	1,077	3,889
	Total	<b>1,204</b>	<b>4,263</b>
<b>Grand Total</b>		<b>16,102</b>	<b>40,483</b>

Table 2: Referral Sources (FY2020-2021)

Referral Sources	Referral Source Detail (group)	Total Cases	Individuals Served
City, Town, and Village Courts	City Court	2,381	4,766
	County Court	62	139
	NYC Civil Courts	894	1,126
	Small Claims Court	924	2,057
	Town/Village Courts	1,049	2,111
	Total	<b>5,310</b>	<b>10,199</b>
Family Court	Family Court Clerk	199	681
	Family Court Diversion	409	1,376
	Family Court Intake	848	2,805
	Family Court Judge	1,023	3,651
	Family Court Magistrate	68	234
	Family Court Petition	16	55
Total	<b>2,563</b>	<b>8,802</b>	
Law Enforcement	Attorney General	129	322
	District Attorney	29	82
	Local Police	76	131
	Probation	272	618
	Sheriff	11	34
	State Police	6	12
	Total	<b>523</b>	<b>1,199</b>
Other	Business/Corporation	26	66
	Elected Official	3	6
	Employer/EAP	25	53
	Hotline	585	914
	Law Guardian	3	8
	Legal Aid/Services	135	329
	Other	87	328
	Private Agency	486	1,621
	Private Attorney	129	473
	Public Defender	2	7
	Religious Referral	2	5
	Website	934	1,900
	Total	<b>2,417</b>	<b>5,710</b>
Public Agencies	Adult Protective Services	13	24
	Department of Social Services	73	265
	Division of Human Rights	3	22
	NYS Division of Housing	114	233
	Public Agency	622	1,474
	Total	<b>825</b>	<b>2,018</b>
School	School	696	2,607
	Total	<b>696</b>	<b>2,607</b>
Self-Referral	Media	159	372
	Prior Client (returning with new matter)	1,496	4,185
	Referred by Previous Client	45	161
	Walk-In / Call-In	1,155	2,300
	Word of Mouth	804	2,588
	Total	<b>3,659</b>	<b>9,606</b>
Supreme and Surrogates Courts	Supreme Court	50	125
	Surrogates Court	59	217
	Total	<b>109</b>	<b>342</b>
<b>Grand Total</b>		<b>16,102</b>	<b>40,483</b>

Table 3: ADR Processes and Outcomes (FY2020-2021)

<b>Process</b>	<b>Outcome</b>	
<b>Arbitration</b>	Decision Rendered	58
	DR Services Initiated- issues Unamenable	1
	Full Agreement	41
	Other	3
<b>Conciliation</b>	DR Services Initiated- issues Unamenable	3
	Full Agreement	545
	No Agreement	54
	Partial Agreement	18
	Other	3
<b>Conflict Coaching</b>	Conflict Coaching Session(s) Completed	1,038
<b>Fair Hearing</b>	Decision Rendered	6
	Full Agreement	6
	Partial Agreement	1
<b>Mediation</b>	DR Services Initiated- issues Unamenable	21
	Full Agreement	3,486
	No Agreement	1,099
	Partial Agreement	269
	Other	18
<b>Multi-party Facilitation</b>	Facilitated Session(s) Completed	12
	Other	3
<b>Other</b>	Other	1
<b>Restorative Practice</b>	Circle Conducted	522
	Circle Conducted-plan created	19
	Conference Conducted- No Plan Created	4
	Conference Conducted- Plan Created	18
	Dialogue Conducted	22
	Other	13

Table 4: Referral Source by County (FY2020-2021)

County	City, Town, and Village Courts	Family Court	Law Enforcement	Public Agencies	School	Self-Referral	Supreme and Surrogates Courts	Other	Grand Total
Albany	21	79	6	3	1	31	2	9	152
Allegany	1							2	3
Bronx	133	12	37	192	12	43		335	764
Broome	176	146	3	15	1	446	3	50	840
Cattaraugus	54	2		2		1	1	1	61
Cayuga	29	33	2			18	2	3	87
Chautauqua		15	1	3		29	1	10	59
Chemung	42	24	1	11	62	51		27	218
Chenango	5	66		1		32		2	106
Clinton	225	2		9	6	56	2	14	314
Columbia	3	48		15	2	10		10	88
Cortland	2	29		2	1	11		5	50
Delaware	2	67		6		16	1	3	95
Dutchess	176	22	1	6	44	141	5	134	529
Erie	144	185	74	32	6	58		82	581
Essex	13			1	1	25			40
Franklin	673					264		1	938
Fulton	110	39				3		1	153
Genesee	71	59	1			6		2	139
Greene	13	30	1	6		4		9	63
Hamilton	2	4				1		1	8
Herkimer	46	10	1	115		64		1	237
Jefferson	139	60	13	10	13	90	1	49	375
Kings	212	30	97	113	3	364	21	434	1,274
Lewis		3			1	3		2	9
Livingston	1	51	1			37		4	94
Madison		5	1			6		1	13
Monroe	41	227	16	20	16	81	7	78	486
Montgomery	329	23	2			5		3	362
Nassau	124		36	3	5	4		73	245
New York	159	10	16	75	6	271	10	300	847
Niagara	35	26	2	5		11		12	91

For specific referral sources included in each column, please see Table 2.

Table 4: Referral Source by County (FY2020-2021)

County	City, Town, and Village Courts	Family Court	Law Enforcement	Public Agencies	School	Self-Referral	Supreme and Surrogates Courts	Other	Grand Total
Oneida	65	10	18		29	51		5	178
Onondaga	135	163	2	14	10	40		20	384
Ontario	36	162	9	1	96	71		18	393
Orange	168	71	3	12	1	47	2	15	319
Orleans		3			1	1			5
Oswego		149	5	4		78		17	253
Other				1		1		1	3
Otsego	1	26	1	7		34		4	73
Putnam	34	22	4			13	1	5	79
Queens	655	27	48	67	40	422	1	341	1,601
Rensselaer	99	15	3	1		7		5	130
Richmond	91		14	9	23	20	1	63	221
Rockland	4	8			1		3		16
Saratoga	207	28	11	1	4	15		9	275
Schenectady	24	3	5		41	7		4	84
Schoharie	2	3	1	6		20		5	37
Schuyler		10		1	3	8		7	29
Seneca	1	23	1			13		2	40
St. Lawrence	517	9	3	25	3	212	1	50	820
Steuben	15	116	34	10	5	121	2	85	388
Suffolk	30	4	33	11	4	7		38	127
Sullivan		9		2		3		2	16
Tioga	25	7		1	8	161		8	210
Tompkins	52	50	1	2	1	40		27	173
Ulster	143	200	2	1		28		11	385
Warren	23	7	7			5		4	46
Washington		8	3		1	3		1	16
Wayne		58				18		4	80
Westchester	2	35	1	3	243	4	42		330
Wyoming			2	1		1			4
Yates		30			2	26		8	66
<b>Grand Total</b>	<b>5,310</b>	<b>2,563</b>	<b>523</b>	<b>825</b>	<b>696</b>	<b>3,659</b>	<b>109</b>	<b>2,417</b>	<b>16,102</b>

For specific referral sources included in each column, please see Table 2.

Table 5: ADR Process by County (FY2020-2021)

County	Arbitration	Case Management and Intake Services	Conciliation	Conflict Coaching	Fair Hearing	Mediation	Multi-party Facilitation	Other	Restorative Practice	Grand Total
Albany	1	82		8		60			1	152
Allegany		1		2						3
Bronx	2	416	8	192		144		1	1	764
Broome	2	484	219	11		104	2		18	840
Cattaraugus		32				29				61
Cayuga	2	42				43				87
Chautauqua		26	3	3		27				59
Chemung	1	93	49	54		19			2	218
Chenango		64	6			31			5	106
Clinton		154		57		103				314
Columbia		60		4		13			11	88
Cortland		19				31				50
Delaware		61	1			32			1	95
Dutchess		258				55			216	529
Erie		297	6	57		213			8	581
Essex		6		18		14			2	40
Franklin	1	3			3	931				938
Fulton		135				17			1	153
Genesee	1	84	12			42				139
Greene		44				19				63
Hamilton				1		7				8
Herkimer		195	1		10	31				237
Jefferson	1	265	9	3		90			7	375
Kings	5	960		113		188	3		5	1,274
Lewis		5				4				9
Livingston		45				49				94
Madison	1	7		1		4				13
Monroe	8	257	45	12		144			20	486
Montgomery		336				26				362
Nassau	24	98				123				245
New York	1	573		15		176	8		74	847
Niagara		60	1	2		28				91
Oneida	2	121		9		42			4	178
Onondaga	4	262	35			81	2			384

Table 5: ADR Process by County (FY2020-2021)

County	Arbitration	Case Management and Intake Services	Conciliation	Conflict Coaching	Fair Hearing	Mediation	Multi-party Facilitation	Other	Restorative Practice	Grand Total
Ontario	2	154	8	3		150			76	393
Orange	2	204	7			106				319
Orleans		5								5
Oswego		126				127				253
Other		2							1	3
Otsego		41	8			22			2	73
Putnam	3	43	1			32				79
Queens	6	1,135	61	221		116			62	1,601
Rensselaer	1	112	1			16				130
Richmond		142		6		44			29	221
Rockland		5				11				16
Saratoga	3	231		6		34			1	275
Schenectady	2	31		9		10			32	84
Schoharie		15	13			8			1	37
Schuyler		14	12			3				29
Seneca		22				18				40
St. Lawrence	1	81	1	1		736				820
Steuben		195	6			187				388
Suffolk	24	68	2			33				127
Sullivan		6				10				16
Tioga		104	80	1		20			5	210
Tompkins	1	129	24	1		18				173
Ulster	1	278	1			105				385
Warren		26		2		18				46
Washington		11				5				16
Wayne		38				42				80
Westchester	1	28		225		63			13	330
Wyoming		3		1						4
Yates		24	3			39				66
<b>Grand Total</b>	<b>103</b>	<b>8,818</b>	<b>623</b>	<b>1,038</b>	<b>13</b>	<b>4,893</b>	<b>15</b>	<b>1</b>	<b>598</b>	<b>16,102</b>

Table 6: Case Disposition by County (FY2020-2021)

County	DR Services-Resolved	DR Services-Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
Albany	32	44	15	5	15	41		152
Allegany	2		1					3
Bronx	295	75	153	7	11	218	5	764
Broome	338	36	212	15	6	229	4	840
Cattaraugus	17	15	12	7	1	9		61
Cayuga	22	26	20	10	2	7		87
Chautauqua	28	6	7	3		15		59
Chemung	123	4	34	1	22	34		218
Chenango	40	2	37	1	13	11	2	106
Clinton	145	23	10	125	2	3	6	314
Columbia	25	6	23		13	21		88
Cortland	28	6	7	1	2	6		50
Delaware	29	9	35		8	12	2	95
Dutchess	267	25	130	3	27	76	1	529
Erie	231	71	116	15	10	122	16	581
Essex	29	5	1	5				40
Franklin	922	14	1				1	938
Fulton	24	7	51	1	18	52		153
Genesee	40	18	30	12	7	32		139
Greene	11	9	10		4	26	3	63
Hamilton	7	1						8
Herkimer	60	2	35	2	14	123	1	237
Jefferson	100	33	154	5	17	57	9	375
Kings	363	55	380	6	142	315	13	1,274
Lewis	3	3	3					9
Livingston	59	3	17	1	7	7		94
Madison	7		3			3		13
Monroe	216	50	125	14	4	62	15	486
Montgomery	32	12	89	1	47	180	1	362
Nassau	124	51	28		1	41		245
New York	241	80	316	11	65	134		847
Niagara	24	9	17	6		34	1	91
Oneida	52	15	65	5	8	25	8	178

Table 6: Case Disposition by County (FY2020-2021)

County	DR Services-Resolved	DR Services-Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
Onondaga	109	26	92	4	9	139	5	384
Ontario	235	40	42	13	14	46	3	393
Orange	86	47	91	6	5	70	14	319
Orleans					1	4		5
Oswego	128	22	36	10	24	33		253
Other	1					2		3
Otsego	31	3	28		2	8	1	73
Putnam	28	13	22		2	12	2	79
Queens	484	33	175	15	23	865	6	1,601
Rensselaer	26	8	23	2	2	69		130
Richmond	66	18	34	2	4	91	6	221
Rockland	8	3	3		1	1		16
Saratoga	38	17	71	4	6	139		275
Schenectady	55	6	10		1	12		84
Schoharie	21	2	11		2	1		37
Schuyler	14	1	9		3	2		29
Seneca	16	2	15	3		3	1	40
St. Lawrence	703	74	27	2	1	6	7	820
Steuben	196	16	97	7	38	32	2	388
Suffolk	55	13	13	3	7	36		127
Sullivan	5	6	2			2	1	16
Tioga	105	8	43	3	1	45	5	210
Tompkins	38	6	54	2	32	41		173
Ulster	92	45	139	9	8	90	2	385
Warren	14	8	7	2	3	12		46
Washington	4	3	4	1	2	2		16
Wayne	42	3	20	13		1	1	80
Westchester	281	29	10	1	4	5		330
Wyoming	2					2		4
Yates	37	11	5	1	5	6	1	66
<b>Grand Total</b>	<b>6,856</b>	<b>1,178</b>	<b>3,220</b>	<b>365</b>	<b>666</b>	<b>3,672</b>	<b>145</b>	<b>16,102</b>

Table 7: Case Disposition by Type (FY2020-2021)

Case Matters	Case Type	DR Services-Resolved	DR Services-Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
<b>Civil Matters</b>	Civil - Large Claim	214	17	28	1	38	592	3	<b>893</b>
	Civil - Mobile Home	1		1			3		<b>5</b>
	Civil - Small Claim	1,908	387	1,046	142	70	1,281	10	<b>4,844</b>
	Lemon Law	141	1	1			1	3	<b>147</b>
<b>Criminal Matters</b>	Felony	11		55	2	7	32	2	<b>109</b>
	Misdemeanor or Violation	297	30	66	5	22	77	4	<b>501</b>
<b>Custody, Visitation, and Divorce</b>	Matrimonial	257	28	231	21	50	84	33	<b>704</b>
	Parenting Issues (Custod..	1,581	494	936	113	365	771	55	<b>4,315</b>
<b>Housing</b>	Civil - Housing	729	121	683	66	83	747	4	<b>2,433</b>
<b>Public Welfare and Benefit Matters</b>	ACCESS-VR	2	1	2	1		1		<b>7</b>
	Early Intervention	41	6	4	1				<b>52</b>
	Public Benefits	14	2	6			2		<b>24</b>
	Special Education	208	28	48	6	1	4	4	<b>299</b>
<b>Surrogate Matters</b>	Guardianship	20	2	12	1	3	11		<b>49</b>
	Probate/Estate	46	33	12		6	3	3	<b>103</b>
<b>Youth</b>	Juvenile Delinquency	40		3	1		1	3	<b>48</b>
	PINS/ Pre-Pins	40	4	15	4	4	10	2	<b>79</b>
	Youth	995	11	34	1	3	18	15	<b>1,077</b>
<b>Other</b>	Other	311	13	37		14	34	4	<b>413</b>
<b>Grand Total</b>		<b>6,856</b>	<b>1,178</b>	<b>3,220</b>	<b>365</b>	<b>666</b>	<b>3,672</b>	<b>145</b>	<b>16,102</b>

Table 8: Case Disposition by Nature (FY2020-2021)

Nature	DR Services- Resolved	DR Services- Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
Adoption Planning	1							1
Aggravated Assault	11	1	14	1	5	13	1	46
Aggravated Harassment	3		6		2	5		16
Agricultural Services Dispute	507	21	114	2		103	2	749
Animal Complaint/Dispute	1					1		2
Assault	94	4	3		6	3		110
Bank Loan	39		30	21	30	170		290
Behavior Issues (not PINS)	405	9	11		2	11	4	442
Bilingual/Monolingual	9		2	3			2	16
Boundary Dispute			1		1	1		3
Breach of Contract	812	213	522	82	36	893	6	2,564
Burglary	3		1		2		2	8
Caregiver Issues	5		8		2	3		18
Classification	9		4	1		1		15
Communication	292	18	112	12	27	72	3	536
Compliance with Service Plan	1							1
Concurrent Planning					1			1
Criminal Misapplication of Property						1		1
Criminal Mischief	68	1	4	1	1	2		77
Criminal Possession of Stolen Property	2		2	1				5
Criminal Trespass	5		1		1	1		8
Custody Modification	584	167	376	35	148	250	17	1,577
Custody-Original	689	162	303	45	116	306	24	1,645
Discipline	5	2	6					13
Divorce (Multi-Issues)	166	17	199	15	42	63	27	529
Ejectment			1	1	1	3		6
Enforcement/Violation	11	8	18	1	2	9		49
Equipment Dispute						1		1
Estate Admin (w/o will)	8	4	3		2			17
Estate Probate (with will)	21	25	4		1	2		53
Evaluation	9		3	1				13
Eviction	213	10	55	18	6	114	1	417
Fee Dispute	1		1			1	1	4
Grand Larceny			3		1		1	5
Guardianship (17-A, Developmentally..)	1	1						2
Guardianship (Person and/or Propert..)	2		2					4

Table 8: Case Disposition by Nature (FY2020-2021)

Nature	DR Services- Resolved	DR Services- Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
Guardianship (Person Only)	2		2			1		5
Guardianship-Child	3	1	1			3		8
Harassment	22	2	10			11	1	46
Holdover on Rental Property	23	6	18	1	5	13		66
Housing Discrimination	2			1		3		6
IEP/Program	121	19	24			1		165
Independent Evaluation	1	1						2
Independent Living Planning		1	1					2
Interpersonal Dispute	1,004	153	397	18	69	364	22	2,027
Labor Issues	2	1						3
Lease Dispute	27	2	24	1	1	20		75
Leased Vehicle	40							40
Machinery Dispute	6	3	6	2		5		22
Marital Mediation	36	5	13	4	6	13	7	84
Menacing	12		1		2	4		19
Motor Home	2							2
New Vehicle	85	1	1				2	89
Noise	121	28	251	3	26	271		700
Non-payment of Rent	125	33	86	33	8	69	1	355
Occupancy	8	2	8		1	7		26
Other	185	2	21	2	6	28	6	250
Other Reimbursement			1					1
Parent Tuition Reimbursement	1							1
Personal/Real Property	150	82	191	22	19	181	1	646
Persons In Need of Supervision (PINS)	8	1	5	4	2	4		24
Petty Larceny	10		3			3		16
Placement	28	5	8	1		2	2	46
Placement- Nickerson	1							1
Preventative Services	219		4		1		1	225
Property Division	8	2	6	1				17
Robbery	6		30			16		52
Rules & Regulation Dispute	4	1	3			1		9
Security Deposit	237	27	60	5	2	65		396
Service Plan Formulation	28	4	4	1				37
Service Plan Implementation	17	2	1					20
Service Plan Modification	19	1	1	1	1	1		24

Table 8: Case Disposition by Nature (FY2020-2021)

Nature	DR Services- Resolved	DR Services- Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
Sexual Harassment			1					1
Sublets		1	1					2
Supplier Dispute	6		2			3		11
Support-Modification	22	4	7	2	7	7	2	51
Support-Original	21	4	10	2	3	5		45
Third Party Loan	17	1	11	1		370	1	401
Transportation	2	1						3
Truancy	11	2	16			4	3	36
Unknown	8		21	2	2	21		54
USDA Appeal	1							1
Used Vehicle	13				1	1	1	16
Vandalism			2					2
Violation of Town/City Ordinance	6		2	1	1	4		14
Visitation-Modification	149	100	107	10	47	85	1	499
Visitation-Original	48	16	47	7	19	56	3	196
Workplace Discrimination			1					1
Workplace Dispute	12	1	1			1		15
<b>Grand Total</b>	<b>6,856</b>	<b>1,178</b>	<b>3,220</b>	<b>365</b>	<b>666</b>	<b>3,672</b>	<b>145</b>	<b>16,102</b>

Table 9: Party Relationships (FY2020-2021)

<b>Relationships</b>	<b>Relationship Detail</b>	
<b>Business</b>	Business Partners	34
	Consumer/Merchant	1,913
	Contractor/Client	535
	Individual/Corporation	1,112
	Total	<b>3,594</b>
<b>Family and Couples</b>	Child in Common	2,585
	Child/Agency	157
	Divorced	421
	Domestic Partners	18
	Ex Romantic Relationship	638
	Extended Family	346
	Immediate Family	410
	Married	884
	Parent/Child	245
	Parent/Foster Parent	4
	Romantically Involved	18
	Separated	280
	Siblings	73
Total	<b>6,079</b>	
<b>Friends/ Acquaintances</b>	Acquaintances	500
	Friend	206
	Lover in Common	1
	Total	<b>707</b>
<b>Other</b>	Caregiver/Caseworker	14
	Client/Agency	370
	Co-Workers	183
	Employer/Employee	128
	Member of Group	213
	Multiple Parties/Relationships	79
	Other	112
	School/Parent	322
	School/Student	177
	Schoolmates	321
	Strangers	328
	Total	<b>2,247</b>
<b>Residential</b>	Landlord/Tenant	2,225
	Neighbors	1,125
	Room/Housemates	125
	Total	<b>3,475</b>
<b>Grand Total</b>		<b>16,102</b>

Table 10: Case Disposition by Relationship (FY2020-2021)

Relationship Detail	DR Services-Resolved	DR Services-Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
Acquaintances	231	33	77	7	10	139	3	500
Business Partners	23	2	7			2		34
Caregiver/Caseworker	7	3	1		1	1	1	14
Child in Common	827	316	611	71	224	502	34	2,585
Child/Agency	139	7	4			1	6	157
Client/Agency	196	27	71	1	11	62	2	370
Co-Workers	153	4	12	1	5	8		183
Consumer/Merchant	896	142	376	31	17	444	7	1,913
Contractor/Client	195	50	117	17	6	150		535
Divorced	184	64	91	6	24	48	4	421
Domestic Partners	8		4	2	3	1		18
Employer/Employee	65	13	18	1	2	29		128
Ex Romantic Relationship	229	69	134	25	37	139	5	638
Extended Family	148	38	57	11	36	55	1	346
Friend	105	16	32	8	12	29	4	206
Immediate Family	202	34	79	1	39	50	5	410
Individual/Corporation	318	10	67	29	29	658	1	1,112
Landlord/Tenant	830	152	493	95	33	614	8	2,225
Lover in Common			1					1
Married	364	49	234	26	68	105	38	884
Member of Group	203	2	5		1	1	1	213
Multiple Parties/Relationships	72	2			3	2		79
Neighbors	232	48	364	8	50	423		1,125
Other	68	3	19		1	21		112
Parent/Child	124	14	57	6	12	29	3	245
Parent/Foster Parent	3		1					4
Romantically Involved	11	1	2	1	1	2		18
Room/Housemates	47	9	29	1	5	34		125
School/Parent	222	29	51	7	1	8	4	322
School/Student	148	2	16		1	5	5	177
Schoolmates	305		2	1		9	4	321
Separated	136	16	78	5	20	21	4	280
Siblings	31	6	24	1	4	7		73
Strangers	134	17	86	3	10	73	5	328
<b>Grand Total</b>	<b>6,856</b>	<b>1,178</b>	<b>3,220</b>	<b>365</b>	<b>666</b>	<b>3,672</b>	<b>145</b>	<b>16,102</b>

Table 11: Referral Sources (CY2018 to CY2020)

Referral Sources	2018	2019	2020
City, Town, and Village Courts	9,181	9,595	5,871
Family Court	3,078	4,062	3,485
Law Enforcement	712	772	582
Other	2,075	2,827	2,462
Public Agencies	2,357	2,217	825
School	5,304	3,464	1,254
Self-Referral	4,896	4,206	3,954
Supreme and Surrogates Courts	101	174	120
<b>Grand Total</b>	<b>27,704</b>	<b>27,317</b>	<b>18,553</b>

For specific referral sources included in each row, please see Table 2.

Table 12: Court Referrals from Judicial Districts (FY2020-2021)

Judicial Districts	Referral Sources	Total Cases	Individuals Served
First Judicial District-New York	City, Town, and Village Courts	159	331
	Family Court	10	17
	Supreme and Surrogates Courts	10	67
	Total	<b>179</b>	<b>415</b>
Second Judicial District-Kings	City, Town, and Village Courts	212	349
	Family Court	30	49
	Supreme and Surrogates Courts	21	52
	Total	<b>263</b>	<b>450</b>
Third Judicial District	City, Town, and Village Courts	281	424
	Family Court	384	1,032
	Supreme and Surrogates Courts	2	4
	Total	<b>667</b>	<b>1,460</b>
Fourth Judicial District	City, Town, and Village Courts	2,123	4,450
	Family Court	123	362
	Supreme and Surrogates Courts	3	6
	Total	<b>2,249</b>	<b>4,818</b>
Fifth Judicial District	City, Town, and Village Courts	385	741
	Family Court	395	1,352
	Supreme and Surrogates Courts	1	2
	Total	<b>781</b>	<b>2,095</b>
Sixth Judicial District	City, Town, and Village Courts	305	706
	Family Court	430	1,529
	Supreme and Surrogates Courts	4	10
	Total	<b>739</b>	<b>2,245</b>
Seventh Judicial District	City, Town, and Village Courts	123	279
	Family Court	700	2,385
	Supreme and Surrogates Courts	11	37
	Total	<b>834</b>	<b>2,701</b>
Eighth Judicial District	City, Town, and Village Courts	305	723
	Family Court	290	1,553
	Supreme and Surrogates Courts	2	7
	Total	<b>597</b>	<b>2,283</b>
Ninth Judicial District	City, Town, and Village Courts	384	599
	Family Court	158	441
	Supreme and Surrogates Courts	53	145
	Total	<b>595</b>	<b>1,185</b>
Tenth Judicial District-Nassau	City, Town, and Village Courts	124	321
	Total	<b>124</b>	<b>321</b>
Tenth Judicial District-Suffolk	City, Town, and Village Courts	30	104
	Family Court	4	13
	Total	<b>34</b>	<b>117</b>
Eleventh Judicial District-Queens	City, Town, and Village Courts	655	711
	Family Court	27	45
	Supreme and Surrogates Courts	1	8
	Total	<b>683</b>	<b>764</b>
Twelfth Judicial District-Bronx	City, Town, and Village Courts	133	273
	Family Court	12	24
	Total	<b>145</b>	<b>297</b>
Thirteenth Judicial District-Richmond	City, Town, and Village Courts	91	188
	Supreme and Surrogates Courts	1	4
	Total	<b>92</b>	<b>192</b>
<b>Grand Total</b>		<b>7,982</b>	<b>19,343</b>

Table 13: Service Delivery Method for Cases Receiving an ADR Process (FY2020-2021)

Service Delivery Method	Total Cases
Unknown	70
Telephone	1,836
In-person	2,560
Video Conference	2,818
<b>Grand Total</b>	<b>7,284</b>