



NEW YORK STATE UNIFIED COURT SYSTEM

**Community Dispute Resolution
Centers Program**

ANNUAL STATISTICAL REPORT

2018-2019

INTRODUCTION

The Community Dispute Resolution Centers Program is a unit of the New York State Unified Court System Office of Alternative Dispute Resolution (OADR). Established in 1981, the program funds independent not-for-profit agencies – Community Dispute Resolution Centers (CDRCs) – in every county of New York State. Each CDRC, as a part of a greater statewide network of centers, provides access for all New Yorkers to free and affordable conflict resolution services including mediation, arbitration, multi-party facilitation, training, conflict coaching and restorative practices.

Common types of disputes, such as neighbor disagreements, custody and visitation arrangements, and landlord-tenant issues, are well suited to mediation. While many people who have filed in court for these issues are referred to mediation, any New Yorker, regardless of whether he or she has a case pending in court, may use the services of the CDRC in his or her local area.

About half of the cases referred to CDRCs originate in the court. The other half consist of self-referrals – oftentimes previous clients – and referrals from other organizations that serve the community such as law enforcement, legal services, and schools. With a mediation center in every county, CDRCs are embedded in their communities and are well-positioned to respond when need arises. Each CDRC can tailor its portfolio of services to local need.

ANNUAL STATISTICAL REPORT OVERVIEW

The CDRCP Annual Statistical Report provides detailed statistical reports on the workload and of the CDRCs for the 2018-2019 fiscal year. It shares specific information on the types of cases handled, case outcomes, and referral sources. Some reports contain aggregate statewide case data, whereas others organize the data by county.

OADR collects data from every CDRC throughout the year, gathering information about the types of cases handled, who has referred them, what processes parties go through and the ultimate outcome of the case. To ensure that data is reported using the same standards across the state, OADR provides CDRCs with software used for case management, data collection, reporting and analysis.

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Table 1: Case Types and Individuals Served (FY2018-2019)

Case Matters	Case Type	Total Cases	Individuals Served
Civil Matters	Civil - Large Claim	539	1,219
	Civil - Mobile Home	5	11
	Civil - Small Claim	7,978	17,675
	Lemon Law	250	604
	Total	8,772	19,509
Criminal Matters	Felony	36	186
	Misdemeanor or Violation	2,106	3,757
	Total	2,142	3,943
Custody, Visitation, and Divorce	Matrimonial	846	2,149
	Parenting Issues (Custody/Visitation/Support)	5,253	18,214
	Total	6,099	20,363
Housing	Civil - Housing	2,370	4,935
	Total	2,370	4,935
Other	Null	6	22
	Other	402	1,259
	Total	408	1,281
Public Welfare and Benefit Matters	ACCESS-VR	17	54
	Early Intervention	89	314
	Public Benefits	1,532	3,143
	Special Education	423	1,811
	Total	2,061	5,322
Surrogate Matters	Guardianship	35	93
	Probate/Estate	33	95
	Total	68	188
Youth	Juvenile Delinquency	94	285
	PINS / Pre-Pins	344	775
	Youth	4,772	15,558
	Total	5,210	16,618
Grand Total		27,130	72,159

Table 2: Referral Sources (FY2018-2019)

Referral Sources	Referral Source Detail	Total Cases	Individuals Served
City, Town, and Village Courts	City Court	1,454	3,353
	County Court	11	22
	Criminal Court	547	656
	Housing Court	31	60
	NYC Civil Court - 2 Attorneys	3	6
	NYC Civil Court - pro se	284	654
	NYC Civil Court - Pro Se - Diversion	8	14
	NYC Civil Court-Housing	186	391
	NYC Civil Court-Small Claims	1,860	3,766
	Small Claims Court	2,632	6,197
	Town/Village Courts	2,256	5,053
	Total	9,272	20,172
Family Court	Family Court Clerk	52	175
	Family Court Diversion	336	1,090
	Family Court Intake	1,119	3,805
	Family Court Judge	1,657	6,677
	Family Court Magistrate	77	256
	Family Court Petition	26	92
	Total	3,267	12,095
Law Enforcement	Attorney General	222	547
	District Attorney	170	580
	Local Police	94	158
	NYPD	59	96
	Probation	209	730
	Sheriff	12	20
	State Police	5	10
	Total	771	2,141
Other	Null	31	70
	311	133	234
	Business/Corporation	15	37
	Elected Official	9	29
	Employer/EAP	22	48
	Hotline	54	86
	Law Guardian	23	80
	Legal Aid/Services	100	312
	Other	318	1,188
	Private Agency	470	1,521
	Private Attorney	138	449
	Public Defender	5	11
	Religious Referral	5	9
	Special Event	2	20
	Website	836	1,679
	Total	2,161	5,773
Public Agencies	Adult Protective Services	8	17
	Department of Social Services	1,692	3,600
	Division of Human Rights	6	13
	NYS Division of Housing	207	426
	Public Agency	526	1,304
	Total	2,439	5,360
School	School	4,799	15,515
	Total	4,799	15,515
Self-Referral	Media	80	187
	Prior Client (returning with new matter)	1,301	3,686
	Referred by Previous Client	81	238
	Walk-In / Call-In	2,052	4,426
	Word of Mouth	790	2,227
	Total	4,304	10,764
Supreme and Surrogates Courts	Supreme Court	69	232
	Surrogates Court	48	107
	Total	117	339
	Grand Total	27,130	72,159

Table 3: Process and Outcomes (FY2018-2019)

Process	Outcome	
Arbitration	Decision Rendered	180
	DR Services Initiated- issues Unamenable	6
	Full Agreement	89
	Partial Agreement	2
	Other	3
Conciliation	Conflict Coaching Session(s) Completed	1
	DR Services Initiated- issues Unamenable	6
	Full Agreement	1,361
	No Agreement	275
	Partial Agreement	60
	Other	8
Conflict Coaching	Conflict Coaching Session(s) Completed	3,221
	No Agreement	1
	Other	16
Fair Hearing	Decision Rendered	192
	Full Agreement	15
Mediation	Conflict Coaching Session(s) Completed	2
	DR Services Initiated- issues Unamenable	43
	Full Agreement	6,870
	No Agreement	3,194
	Partial Agreement	455
	Other	135
Multi-party Facilitation	Facilitated Session(s) Completed	21
	Other	1
Other	Facilitated Session(s) Completed	2
	No Agreement	1
	Other	5
Restorative Practice	Circle Conducted	836
	Conference Conducted- No Plan Created	11
	Conference Conducted- Plan Created	203
	Dialogue Conducted	729
	Other	9

Table 4: Referral Source by County (FY2018-2019)

County	City, Town, and Village Courts	Family Court	Law Enforcement	Public Agencies	School	Self-Referral	Supreme and Surrogates Courts	Other	Grand Total
Albany	47	161	19	3	203	62		17	512
Allegany				2		4		1	7
Bronx	141	3	65	207	403	682		59	1,560
Broome	310	106	3	6	2	424		48	899
Cattaraugus	3			4		3		3	13
Cayuga	1	26	2			17	2	3	51
Chautauqua	137	146	5	12		53	1	29	383
Chemung	91	48	3	9	198	114		34	497
Chenango	10	82	1	3		25		7	128
Clinton	181	2	7	19	5	27		11	252
Columbia	9	24	2	5	20	94		13	167
Cortland	2	55	1	11	1	42		16	128
Delaware		136	3	2	4	16		2	163
Dutchess	222	64	6	2	36	56	4	210	600
Erie	220	540	25	16	55	47		54	957
Essex	20	1	2		1	3	2		29
Franklin	747					19	17	1	784
Fulton	27	18		14		3		2	64
Genesee	1	30	2	5	1	38		14	91
Greene	1	73	4	3		13		9	103
Hamilton	1			1					2
Herkimer		102	3	205	1	68		2	381
Jefferson	76	40	34	11	49	115		58	383
Kings	963	20	112	88	440	237	1	386	2,247
Lewis	1	5	1	2		9		7	25
Livingston	3	52	6	2	77	68	1	14	223
Madison	1				3	1			5
Monroe	57	325	22	8	117	99	8	110	746
Montgomery	15	6		1		7		4	33
Nassau	1,171		93	1,520	8			52	2,844
New York	456	10	46	27	404	198	4	238	1,383
Niagara	1	64	1	1		13		4	84

For specific referral sources included in each column, please see Table 2.

Table 4: Referral Source by County (FY2018-2019)

County	City, Town, and Village Courts	Family Court	Law Enforcement	Public Agencies	School	Self-Referral	Supreme and Surrogates Courts	Other	Grand Total
Oneida	60	26	6	1	4	63		20	180
Onondaga	8	166	2	16	408	51		27	678
Ontario	60	161	4	2	329	136	4	15	711
Orange	203	40	1	16	7	40		43	350
Orleans		1		1	1	2		2	7
Oswego	1	117	3	25	3	154		14	317
Other								2	2
Otsego		18		13		36		5	72
Putnam	59	27		5	3	20		2	116
Queens	320	5	12	20	70	539		285	1,251
Rensselaer	18	12	20	5	8	29		2	94
Richmond	1,121		80	4	165	9	42	42	1,463
Rockland	32					1		1	34
Saratoga	245	6	26	4	6	27		13	327
Schenectady	65	8	9	3	660	4		2	751
Schoharie	1	4	2	5		18		6	36
Schuyler		35			1	30		9	75
Seneca	9	36				10			55
St. Lawrence	1,007	3	1	10	1	106	29	50	1,207
Steuben	49	108	47	21	3	151		42	421
Suffolk	632		55	13	4	21		61	786
Sullivan	31	5		12	2	7		12	69
Tioga	15	9		3		137		23	187
Tompkins	155	48		5		55		34	297
Ulster	70	11	1	2	1	10	1	9	105
Warren	158	32	15		1	15		6	227
Washington	1	1	7	1	12	5		3	30
Wayne	9	56		1		44		1	111
Westchester	28	110	12	58	1,077	1	1	15	1,302
Wyoming		12		1		2		2	17
Yates		71		3	5	24		5	108
Grand Total	9,272	3,267	771	2,439	4,799	4,304	117	2,161	27,130

For specific referral sources included in each column, please see Table 2.

Table 5: ADR Process by County (FY2018-2019)

County	Arbitration	Case Management and Intake Services	Conciliation	Conflict Coaching	Fair Hearing	Mediation	Multi-party Facilitation	Other	Restorative Practice	Grand Total
Albany	2	164	1	76		200		1	68	512
Allegany		1		1		5				7
Bronx	4	11	1	638		757			149	1,560
Broome	1	611	149	4		120	8		6	899
Cattaraugus		9	1			3				13
Cayuga	1	32				18				51
Chautauqua		202	14	5		162				383
Chemung	1	185	108	145		50			8	497
Chenango		96	2			28			2	128
Clinton	2	115		13		114			8	252
Columbia		36	1	45		23	1		61	167
Cortland		48				80				128
Delaware		147	2	1		10	1		2	163
Dutchess		319		3		206	1		71	600
Erie	5	383	3	40		511	6		9	957
Essex	2	6				21				29
Franklin		14				770				784
Fulton		19	3	1		41				64
Genesee		35				56				91
Greene	2	62	1	1		37				103
Hamilton		1				1				2
Herkimer	1	288	7	4	15	66				381
Jefferson	4	182	2	2		146		1	46	383
Kings	6	826		507		555		2	351	2,247
Lewis	1	19				4			1	25
Livingston		77	6	42		85	1		12	223
Madison	1	3	1							5
Monroe	73	253	64	17		324			13	746
Montgomery		9	1	1		22				33
Nassau	63	535	1,051	2		1,193				2,844
New York	13	571		38		407	1		353	1,383
Niagara		23		4		57				84
Oneida	30	67		1		82				180
Onondaga		205	3	1	192	166			111	678

Table 5: ADR Process by County (FY2018-2019)

County	Arbitration	Case Management and Intake Services	Conciliation	Conflict Coaching	Fair Hearing	Mediation	Multi-party Facilitation	Other	Restorative Practice	Grand Total
Ontario		269	5	128		219			90	711
Orange		79				266			5	350
Orleans		4				3				7
Oswego	1	177				138		1		317
Other		1				1				2
Otsego		36	12			21			3	72
Putnam	3	37				76				116
Queens		690	34	321		165			41	1,251
Rensselaer	2	52		2		37			1	94
Richmond	3	1,036	3	9		272		1	139	1,463
Rockland						34				34
Saratoga		185		6		131			5	327
Schenectady	3	68		424		206			50	751
Schoharie		9	18	1		6			2	36
Schuyler		43	26			6				75
Seneca		17				38				55
St. Lawrence		23		3		1,179	1		1	1,207
Steuben		194	21			206				421
Suffolk	45	98				643				786
Sullivan		24				45				69
Tioga	3	56	69	1		56	1		1	187
Tompkins		192	40	6		58	1			297
Ulster	1	14				90				105
Warren		113	2	1		109			2	227
Washington	2	11		3		5			9	30
Wayne		44				67				111
Westchester	5	83	58	741		245		2	168	1,302
Wyoming		4	1			12				17
Yates		62	1			45				108
Grand Total	280	9,175	1,711	3,238	207	10,699	22	8	1,788	27,130

Table 6: Case Disposition by County (FY2018-2019)

County	DR Services-Resolved	DR Services-Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
Albany	297	73	50	12	31	47	2	512
Allegany	5	2						7
Bronx	1,058	468	5	1	1	1	26	1,560
Broome	262	41	287	31	5	240	33	899
Cattaraugus	3	2	2		1	5		13
Cayuga	17	2	14	8	5	1	4	51
Chautauqua	162	40	60	27	16	76	2	383
Chemung	299	15	57	11	8	107		497
Chenango	50	5	22	1	13	33	4	128
Clinton	115	38	9	86	2	1	1	252
Columbia	126	5	12		1	23		167
Cortland	75	9	21	1	8	11	3	128
Delaware	60	2	44		27	28	2	163
Dutchess	197	109	139	6	45	97	7	600
Erie	513	112	130	83	10	109		957
Essex	21	2	2	4				29
Franklin	761	7	6	1			9	784
Fulton	33	15	13		1	1	1	64
Genesee	47	12	6		9	17		91
Greene	34	13	15	1	6	34		103
Hamilton		1	1					2
Herkimer	104	10	197	1	51	16	2	381
Jefferson	174	33	103	8	42	13	10	383
Kings	1,291	187	448	30	52	232	7	2,247
Lewis	7		13	1	3	1		25
Livingston	154	7	29	10	11	8	4	223
Madison	2	1				2		5
Monroe	422	90	96	46	13	48	31	746
Montgomery	12	11	4	1	2	2	1	33
Nassau	1,500	862	69	369		42	2	2,844
New York	712	159	257	6	73	173	3	1,383
Niagara	50	12	7	7	3	5		84
Oneida	105	28	15	6	5	19	2	180

Table 6: Case Disposition by County (FY2018-2019)

County	DR Services-Resolved	DR Services-Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
Onondaga	454	34	35	70	19	53	13	678
Ontario	461	41	113	11	20	52	13	711
Orange	155	118	47	5	2	18	5	350
Orleans	3	1	1			2		7
Oswego	132	11	64	17	37	47	9	317
Other	1					1		2
Otsego	32	4	27		5	4		72
Putnam	59	21	22	4	5	3	2	116
Queens	542	37	390	77	11	168	26	1,251
Rensselaer	30	18	16	2	6	22		94
Richmond	341	91	171	42	18	752	48	1,463
Rockland	16	18						34
Saratoga	224	62	25	1	3	12		327
Schenectady	677	32	29	12		1		751
Schoharie	20	5	4	1	2	1	3	36
Schuyler	32	2	21	1	14	5		75
Seneca	33	8	3	6	5			55
St. Lawrence	1,167	14	5	3			18	1,207
Steuben	215	29	64	8	42	18	45	421
Suffolk	315	375	45	4	19	27	1	786
Sullivan	30	18	8	2	2	9		69
Tioga	78	39	17	4	2	30	17	187
Tompkins	93	14	54	1	8	127		297
Ulster	53	40	3	1		7	1	105
Warren	149	49	13	8	4	4		227
Washington	22		5			3		30
Wayne	60	14	7	10	18	1	1	111
Westchester	1,159	63	32	1	4	27	16	1,302
Wyoming	12	2	1		1	1		17
Yates	54	6	19	8	12	9		108
Grand Total	15,287	3,539	3,374	1,057	703	2,796	374	27,130

Table 7: Case Disposition by Type (FY2018-2019)

Case Matters	Case Type	DR Services-Resolved	DR Services-Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
Civil Matters	Civil - Large Claim	291	107	96	3	16	17	9	539
	Civil - Mobile Home	3		1				1	5
	Civil - Small Claim	3,209	1,902	1,014	186	58	1,553	56	7,978
	Lemon Law	237		4		2	3	4	250
Criminal Matters	Felony	29	1	3		1	1	1	36
	Misdemeanor or Violation	1,382	353	174	50	20	112	15	2,106
Custody, Visitation, and Divorce	Matrimonial	324	48	224	37	66	92	55	846
	Parenting Issues (Custod..	2,572	515	797	247	416	642	64	5,253
Housing	Civil - Housing	1,122	196	679	51	66	234	22	2,370
Public Welfare and Benefit Matters	ACCESS-VR	11	5	1					17
	Early Intervention	51	15	22			1		89
	Public Benefits	897	211	35	369	1	18	1	1,532
	Special Education	298	26	78	4	3	8	6	423
Surrogate Matters	Guardianship	13	2	8		3	8	1	35
	Probate/Estate	15	6	10			2		33
Youth	Juvenile Delinquency	60		2	1	2	4	25	94
	PINS / Pre-Pins	215	17	35	16	13	34	14	344
	Youth	4,351	105	113	81	21	25	76	4,772
Other	Other	205	29	77	11	15	41	24	402
Grand Total		15,287	3,539	3,374	1,057	703	2,796	374	27,130

Table 8: Case Disposition by Nature (FY2018-2019)

Nature	DR Services- Resolved	DR Services- Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
Aggravated Assault	218	2	3	13	3	17		256
Aggravated Harassment	54	2	18	1	1	15		91
Agricultural Services Dispute	390	28	65	1		74	9	567
Animal Complaint/Dispute					1			1
Assault	169	12	17	7	6	22	8	241
Bank Loan	32	4	6	22	1	1		66
Behavior Issues (not PINS)	1,240	54	26	71	8	18	39	1,456
Boundary Dispute	1		1	1		3		6
Breach of Contract	2,099	1,251	603	107	33	677	29	4,799
Burglary	7				1	1	1	10
Caregiver Issues	10		5		2	6		23
Classification	18		1			3		22
Communication	201	47	176	19	21	65	14	543
Criminal Misapplication of Property	9	6						15
Criminal Mischief	117	7	2	4		9	5	144
Criminal Possession of Stolen Property	3		1				2	6
Criminal Trespass	3	1	1			1	1	7
Custody Modification	868	185	255	83	150	212	20	1,773
Custody-Original	1,128	179	318	118	178	266	28	2,215
Discipline	4		2	1				7
Divorce (Multi-Issues)	239	35	187	35	52	78	49	675
Ejectment	3	1		1	1			6
Equipment Dispute	2							2
Estate Admin (w/o will)	1	2	1			1		5
Estate Probate (with will)	8	1	3					12
Evaluation	27	5	4			1	1	38
Eviction	272	23	38	2	4	7	2	348
Fee Dispute	1	1	2			3		7
Forgery	1							1
Fraud/Bad Checks	2	1				1		4
Grand Larceny	4		1					5
Guardianship (17-A, Developmentally..	1							1
Guardianship (Person and/or Propert..	1		2			1		4
Guardianship (Person Only)						1		1
Guardianship-Child							1	1
Habitability	1							1

Table 8: Case Disposition by Nature (FY2018-2019)

Nature	DR Services- Resolved	DR Services- Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
Harassment	316	71	72	18	7	21	2	507
Holdover on Rental Property	94	36	3	1	4	1		139
Housing Discrimination	3	1		1	1	2		8
IEP/Program	151	10	57	2	3	4	1	228
Independent Evaluation	10	1	1					12
Independent Living Planning	3							3
Interpersonal Dispute	3,496	487	408	29	86	209	53	4,768
Labor Issues	2	1	1					4
Lease Dispute	27	6	39	2	3	11		88
Leased Vehicle	79						1	80
Machinery Dispute	22	10	7	2		4		45
Marital Mediation	28	2	13	1	4	8	3	59
Menacing	29	5	5	1		2	1	43
Motor Home	1							1
Motorcycle	3							3
Motorized Wheelchair	1							1
New Vehicle	119		2		1	3	3	128
Noise	71	27	118	14	4	47		281
Non-payment of Rent	379	43	78	9	3	20	4	536
Occupancy	3	1	7			6	1	18
Other	857	38	178	17	19	132	56	1,297
Other Reimbursement	1							1
Parent Tuition Reimbursement		1						1
Personal/Real Property	464	423	208	31	19	505	9	1,659
Persons In Need of Supervision (PINS)	22	5	13	1	5	5		51
Petty Larceny	25	2	25	1	1	7	5	66
Placement	43	5	8	1				57
Placement- Nickerson	2							2
Property Division	14		7	2	4	2	1	30
Reckless Endangerment		1						1
Rules & Regulation Dispute	894	219	40	370	1	21	1	1,546
Security Deposit	150	119	87	9	2	132	4	503
Service Plan Formulation	54	12	12					78
Service Plan Implementation	9	2	3				2	16
Service Plan Modification	32	7	14					53
Supplier Dispute	17	6	11		1	5	1	41

Table 8: Case Disposition by Nature (FY2018-2019)

Nature	DR Services- Resolved	DR Services- Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
Support-Modification	38	8	7	2	11	10		76
Support-Original	38	2	11	2	3	3	2	61
Third Party Loan	17	6	6	1	3	6		39
Transportation	2							2
Truancy	131	2	9	12		22	2	178
USDA Appeal	4	5						9
Used Vehicle	33		1		1			35
Vandalism	8	1		3		1		13
Violation of Town/City Ordinance	26	2	4		1	1	2	36
Visitation-Modification	317	104	130	24	44	93	6	718
Visitation-Original	78	14	31	13	10	20	2	168
Workplace Discrimination	1							1
Workplace Dispute	20	2	7	1		2	1	33
Grand Total	15,287	3,539	3,374	1,057	703	2,796	374	27,130

Table 9: Party Relationships (FY2018-2019)

Relationships	Relationship Detail	
Business	Consumer/Merchant	3,246
	Contractor/Client	969
	Individual/Corporation	291
	Total	4,506
Family and Couples	Child in Common	2,673
	Child/Agency	853
	Divorced	553
	Domestic Partners	18
	Ex Romantic Relationship	897
	Extended Family	414
	Immediate Family	719
	Married	1,191
	Parent/Child	392
	Parent/Foster Parent	15
	Romantically Involved	84
	Separated	299
	Siblings	88
	Total	8,196
Friends/ Acquaintances	Acquaintances	1,496
	Friend	558
	Lover in Common	16
	Total	2,070
Other	Null	1
	Caregiver/Caseworker	33
	Client/Agency	2,807
	Co-Workers	293
	Employer/Employee	191
	Member of Group	157
	Other	421
	School/Parent	629
	School/Student	1
	Schoolmates	2,956
	Strangers	540
	Total	8,029
Residential	Landlord/Tenant	3,077
	Neighbors	1,138
	Room/Housemates	114
	Total	4,329
Grand Total		27,130

Table 10: Case Disposition by Relationship (FY2018-2019)

Relationship Detail	DR Services-Resolved	DR Services-Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
Acquaintances	695	317	145	22	17	289	11	1,496
Caregiver/Caseworker	19	4	4	1	1	1	3	33
Child in Common	1,218	309	354	168	203	353	68	2,673
Child/Agency	743	16	20	68	2	2	2	853
Client/Agency	1,704	309	151	378	10	237	18	2,807
Co-Workers	237	15	18	2	1	16	4	293
Consumer/Merchant	1,517	861	403	34	15	395	21	3,246
Contractor/Client	513	181	108	20	5	133	9	969
Divorced	262	73	110	12	35	53	8	553
Domestic Partners	14	1	2		1			18
Employer/Employee	73	35	32	3	1	45	2	191
Ex Romantic Relationship	427	81	164	20	61	130	14	897
Extended Family	191	45	64	22	44	45	3	414
Friend	442	30	45	10	7	22	2	558
Immediate Family	369	65	112	11	50	81	31	719
Individual/Corporation	105	55	41	29	9	46	6	291
Landlord/Tenant	1,505	560	511	72	37	358	34	3,077
Lover in Common	6	2	2	2	3	1		16
Married	585	77	262	50	93	107	17	1,191
Member of Group	129	8	8	2	1	9		157
Neighbors	405	194	303	51	25	153	7	1,138
Other	229	18	82	2	2	76	12	421
Parent/Child	203	33	67	16	24	45	4	392
Parent/Foster Parent	6	2	2		2	3		15
Romantically Involved	51	4	12		8	6	3	84
Room/Housemates	39	12	35	6	2	20		114
School/Parent	444	36	89	17	2	28	13	629
School/Student	1							1
Schoolmates	2,683	82	91	11	9	12	68	2,956
Separated	142	22	65	11	25	31	3	299
Siblings	41	7	21	1	3	15		88
Strangers	288	85	51	16	5	84	11	540
Grand Total	15,287	3,539	3,374	1,057	703	2,796	374	27,130

Table 11: Referral Sources (CY2018 and CY2019)

Referral Sources	2018	2019
City, Town, and Village Courts	9,178	9,592
Family Court	3,078	4,062
Law Enforcement	712	769
Other	2,075	2,821
Public Agencies	2,358	2,218
School	5,303	3,462
Self-Referral	4,894	4,206
Supreme and Surrogates Courts	101	174
Grand Total	27,699	27,304

For specific referral sources included in each row, please see Table 2.

Table 12: Court Referrals from Judicial Districts (FY2018-2019)

Judicial Districts	Referral Sources	Total Cases	Individuals Served
First Judicial District-New York	City, Town, and Village Courts	456	943
	Family Court	10	20
	Supreme and Surrogates Courts	4	19
	Total	470	982
Second Judicial District-Kings	City, Town, and Village Courts	963	1,550
	Family Court	20	40
	Supreme and Surrogates Courts	1	5
	Total	984	1,595
Third Judicial District	City, Town, and Village Courts	177	440
	Family Court	290	854
	Supreme and Surrogates Courts	1	0
	Total	468	1,294
Fourth Judicial District	City, Town, and Village Courts	2,467	5,573
	Family Court	77	163
	Supreme and Surrogates Courts	48	96
	Total	2,592	5,832
Fifth Judicial District	City, Town, and Village Courts	146	301
	Family Court	456	1,541
	Total	602	1,842
Sixth Judicial District	City, Town, and Village Courts	584	900
	Family Court	537	1,890
	Total	1,121	2,790
Seventh Judicial District	City, Town, and Village Courts	188	412
	Family Court	835	2,747
	Supreme and Surrogates Courts	15	39
	Total	1,038	3,198
Eighth Judicial District	City, Town, and Village Courts	362	849
	Family Court	793	4,207
	Supreme and Surrogates Courts	1	2
	Total	1,156	5,058
Ninth Judicial District	City, Town, and Village Courts	544	1,356
	Family Court	241	615
	Supreme and Surrogates Courts	5	9
	Total	790	1,980
Tenth Judicial District-Nassau	City, Town, and Village Courts	1,171	2,831
	Total	1,171	2,831
Tenth Judicial District-Suffolk	City, Town, and Village Courts	632	1,807
	Total	632	1,807
Eleventh Judicial District-Queens	City, Town, and Village Courts	320	561
	Family Court	5	13
	Total	325	574
Twelfth Judicial District-Bronx	City, Town, and Village Courts	141	268
	Family Court	3	5
	Total	144	273
Thirteenth Judicial District-Richmond	City, Town, and Village Courts	1,121	2,381
	Supreme and Surrogates Courts	42	169
	Total	1,163	2,550
Grand Total		12,656	32,606