



**NEW YORK STATE UNIFIED COURT SYSTEM**

**Community Dispute Resolution  
Centers Program**

**ANNUAL STATISTICAL REPORT**

**2019-2020**

## INTRODUCTION

The Community Dispute Resolution Centers Program is a unit of the New York State Unified Court System Office of Alternative Dispute Resolution (OADR). Established in 1981, the program funds independent not-for-profit agencies – Community Dispute Resolution Centers (CDRCs) – in every county of New York State. Each CDRC, as a part of a greater statewide network of centers, provides access for all New Yorkers to free and affordable conflict resolution services including mediation, arbitration, multi-party facilitation, training, conflict coaching and restorative practices.

Common types of disputes, such as neighbor disagreements, custody and visitation arrangements, and landlord-tenant issues, are well suited to mediation. While many people who have filed in court for these issues are referred to mediation, any New Yorker, regardless of whether he or she has a case pending in court, may use the services of the CDRC in his or her local area.

About half of the cases referred to CDRCs originate in the court. The other half consist of self-referrals – oftentimes previous clients – and referrals from other organizations that serve the community such as law enforcement, legal services, and schools. With a mediation center in every county, CDRCs are embedded in their communities and are well-positioned to respond when need arises. Each CDRC can tailor its portfolio of services to local need.

## ANNUAL STATISTICAL REPORT OVERVIEW

The CDRCP Annual Statistical Report provides detailed statistical reports on the workload and of the CDRCs for the 2019-2020 fiscal year. It shares specific information on the types of cases handled, case outcomes, and referral sources. Some reports contain aggregate statewide case data, whereas others organize the data by county.

OADR collects data from every CDRC throughout the year, gathering information about the types of cases handled, who has referred them, what processes parties go through and the ultimate outcome of the case. To ensure that data is reported using the same standards across the state, OADR provides CDRCs with software used for case management, data collection, reporting and analysis.

[www.nycourts.gov/adr](http://www.nycourts.gov/adr)

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Table 1: Case Types and Individuals Served (FY2019-2020)

Case Matters	Case Type	Total Cases	Individuals Served
<b>Civil Matters</b>	Civil - Large Claim	838	1,900
	Civil - Mobile Home	5	14
	Civil - Small Claim	8,166	18,701
	Lemon Law	266	646
	Total	<b>9,275</b>	<b>21,261</b>
<b>Criminal Matters</b>	Felony	42	170
	Misdemeanor or Violation	1,567	3,349
	Total	<b>1,609</b>	<b>3,519</b>
<b>Custody, Visitation, and Divorce</b>	Matrimonial	808	2,108
	Parenting Issues (Custody/Visitation/Support)	6,914	23,164
	Total	<b>7,722</b>	<b>25,272</b>
<b>Housing</b>	Civil - Housing	2,895	6,139
	Total	<b>2,895</b>	<b>6,139</b>
<b>Other</b>	Null	8	17
	Other	530	1,784
	Total	<b>538</b>	<b>1,801</b>
<b>Public Welfare and Benefit Matters</b>	ACCESS-VR	9	21
	Early Intervention	84	266
	Public Benefits	888	1,776
	Special Education	384	1,448
	Total	<b>1,365</b>	<b>3,511</b>
<b>Surrogate Matters</b>	Guardianship	38	116
	Probate/Estate	133	357
	Total	<b>171</b>	<b>473</b>
<b>Youth</b>	Child Permanency	5	15
	Juvenile Delinquency	55	233
	PINS / Pre-Pins	413	792
	Youth	3,020	8,860
	Total	<b>3,493</b>	<b>9,900</b>
<b>Grand Total</b>		<b>27,068</b>	<b>71,876</b>

Table 2: Referral Sources (FY2019-2020)

Referral Sources	Referral Source Detail	Total Cases	Individuals Served
<b>City, Town, and Village Courts</b>	City Court	2,149	4,884
	County Court	136	373
	Criminal Court	359	373
	Housing Court	62	141
	NYC Civil Court - pro se	516	1,231
	NYC Civil Court - Pro Se - Diversion	7	15
	NYC Civil Court-Housing	428	939
	NYC Civil Court-Small Claims	1,621	3,418
	Small Claims Court	2,129	5,816
	Town/Village Courts	1,935	4,063
	<b>Total</b>	<b>9,342</b>	<b>21,253</b>
<b>Family Court</b>	Family Court Clerk	238	841
	Family Court Diversion	651	2,173
	Family Court Intake	1,806	5,992
	Family Court Judge	1,876	7,231
	Family Court Magistrate	117	327
	Family Court Petition	115	423
		<b>Total</b>	<b>4,803</b>
<b>Law Enforcement</b>	Attorney General	242	580
	District Attorney	114	334
	Local Police	54	213
	NYPD	24	39
	Probation	265	889
	Sheriff	20	46
	State Police	5	7
		<b>Total</b>	<b>724</b>
<b>Other</b>	Null	8	23
	311	126	235
	Business/Corporation	9	41
	Elected Official	6	13
	Employer/EAP	24	62
	Hotline	119	189
	Law Guardian	8	30
	Legal Aid/Services	173	483
	Other	596	1,465
	Private Agency	565	2,081
	Private Attorney	113	371
	Public Defender	10	31
	Religious Referral	2	3
	Special Event	3	6
	Website	1,003	2,242
	<b>Total</b>	<b>2,765</b>	<b>7,275</b>
<b>Public Agencies</b>	Adult Protective Services	25	51
	Department of Social Services	1,119	2,374
	NYS Division of Housing	175	369
	Public Agency	569	1,769
	<b>Total</b>	<b>1,888</b>	<b>4,563</b>
<b>School</b>	School	2,821	8,199
		<b>Total</b>	<b>2,821</b>
<b>Self-Referral</b>	Media	124	312
	Prior Client (returning with new matter)	1,615	4,303
	Referred by Previous Client	51	169
	Walk-In / Call-In	1,940	3,933
	Word of Mouth	833	2,259
	<b>Total</b>	<b>4,563</b>	<b>10,976</b>
<b>Supreme and Surrogates Courts</b>	Supreme Court	77	234
	Surrogates Court	85	281
		<b>Total</b>	<b>162</b>
	<b>Grand Total</b>	<b>27,068</b>	<b>71,876</b>

Table 3: Process and Outcomes (FY2019-2020)

<b>Process</b>	<b>Outcome</b>	
<b>Arbitration</b>	Decision Rendered	207
	DR Services Initiated- issues Unamenable	5
	Full Agreement	22
	No Agreement	1
	Other	10
<b>Conciliation</b>	DR Services Initiated- issues Unamenable	34
	Full Agreement	1,239
	No Agreement	119
	Partial Agreement	19
	Other	17
<b>Conflict Coaching</b>	Conflict Coaching Session(s) Completed	2,785
	Dialogue Conducted	2
	No Agreement	1
	Other	22
<b>Fair Hearing</b>	Decision Rendered	185
	Full Agreement	25
	Other	2
<b>Mediation</b>	DR Services Initiated- issues Unamenable	52
	Facilitated Session(s) Completed	1
	Full Agreement	7,464
	No Agreement	3,764
	Partial Agreement	494
	Other	89
<b>Multi-party Facilitation</b>	Facilitated Session(s) Completed	21
	Other	3
<b>Other</b>	Facilitated Session(s) Completed	1
	Other	4
<b>Restorative Practice</b>	Circle Conducted	483
	Conference Conducted- No Plan Created	13
	Conference Conducted- Plan Created	120
	Dialogue Conducted	200
	Other	9

Table 4: Referral Source by County (FY2019-2020)

County	City, Town, and Village Courts	Family Court	Law Enforcement	Public Agencies	School	Self-Referral	Supreme and Surrogates Courts	Other	Grand Total
Albany	72	151	25	2	91	65	1	8	415
Allegany	2			3	1	5		5	16
Bronx	474	5	3	199	185	638		83	1,587
Broome	352	252	4	6	2	487	1	49	1,153
Cattaraugus		2	2	3		1			8
Cayuga	1	40			1	12		1	55
Chautauqua	175	175	11	10	1	34	1	27	434
Chemung	145	53	3	10	228	84		39	562
Chenango	9	110			2	9		3	133
Clinton	242		3	8	3	42	1	18	317
Columbia	7	41	10	13	2	10		8	91
Cortland	3	82	1	1	2	22		4	115
Delaware	1	156	1	5		25		2	190
Dutchess	185	39	1	9	60	50	4	145	493
Erie	303	627	94	12	27	36	3	47	1,149
Essex	44			8		9	7	2	70
Franklin	917		5			263	2	8	1,195
Fulton	43	49		11	1	8		4	116
Genesee	93	114	4		2	9		5	227
Greene		50	2			15		12	79
Hamilton		1				1		2	4
Herkimer	21	127		176		76		6	406
Jefferson	152	65	29	9	55	103	1	61	475
Kings	1,004	90	92	77	32	280	2	415	1,992
Lewis		9	5	1	5	9		6	35
Livingston		60	5	2	32	71	2	7	179
Madison		6	2	2	4	5			19
Monroe	68	404	48	62	72	102	15	112	883
Montgomery	25	18	3			8		2	56
Nassau	773		90	878	2	1	1	88	1,833
New York	401	8	30	32	70	215	9	304	1,069
Niagara		41		1	1	20		3	66

For specific referral sources included in each column, please see Table 2.

Table 4: Referral Source by County (FY2019-2020)

County	City, Town, and Village Courts	Family Court	Law Enforcement	Public Agencies	School	Self-Referral	Supreme and Surrogates Courts	Other	Grand Total
Oneida	101	30	16	2	21	27	1	7	205
Onondaga	18	405	3	16	328	58		26	854
Ontario	75	218	8	1	178	119	3	13	615
Orange	226	103	1	15	3	54		28	430
Oswego		160	4	9	4	122		21	320
Other								1	1
Otsego	2	43	1	5	2	27	1	5	86
Putnam	72	68	2	10	2	18		5	177
Queens	375	15	5	15	161	399	17	732	1,719
Rensselaer	52	45	8	1	6	14		5	131
Richmond	877		37		103	7	29	108	1,161
Rockland	8	1	2		3	2		1	17
Saratoga	167	7	19	2	7	38		14	254
Schenectady	54	22	3	2	491	12		4	588
Schoharie	3	30	2	6	2	39		7	89
Schuyler		41	1		1	13		5	61
Seneca	9	47	1	1		19		2	79
St. Lawrence	761	21	11	36	16	339	12	85	1,281
Steuben	32	215	47	30	6	147	3	62	542
Suffolk	605	6	53	17	7	12		65	765
Sullivan	17	26	1	6	1	13		4	68
Tioga	21	27		4	1	174		16	243
Tompkins	133	106	2	2	3	90		33	369
Ulster	59	26	1	5		20		9	120
Warren	99	78	8	1		12	1	2	201
Washington	9	3	6	5	15	2		3	43
Wayne	4	76			3	28	1	8	120
Westchester	50	135	9	156	573	11	44	14	992
Wyoming		10				2		2	14
Yates	1	64		1	3	30		2	101
<b>Grand Total</b>	<b>9,342</b>	<b>4,803</b>	<b>724</b>	<b>1,888</b>	<b>2,821</b>	<b>4,563</b>	<b>162</b>	<b>2,765</b>	<b>27,068</b>

For specific referral sources included in each column, please see Table 2.



Table 5: ADR Process by County (FY2019-2020)

County	Arbitration	Case Management and Intake Services	Conciliation	Conflict Coaching	Fair Hearing	Mediation	Multi-party Facilitation	Other	Restorative Practice	Grand Total
Albany	5	155		39		178			38	415
Allegany		6		1		9				16
Bronx	1	28	5	404		1,069			80	1,587
Broome	4	691	191	7		256	3		1	1,153
Cattaraugus	1	4				3				8
Cayuga	1	32				22				55
Chautauqua	3	176	24	4		227				434
Chemung	1	210	78	186		82			5	562
Chenango		88				42			3	133
Clinton		142		19		150			6	317
Columbia		60		1		23			7	91
Cortland		48				67				115
Delaware		161	1			25			3	190
Dutchess		193				178			122	493
Erie	2	519	1	68		547			12	1,149
Essex		21		11		29			9	70
Franklin	6	2				1,187				1,195
Fulton		61	3			50			2	116
Genesee	2	123				102				227
Greene		42	1	1		33		2		79
Hamilton				1		3				4
Herkimer		304	3	1	25	73				406
Jefferson	1	250	5	10		165			44	475
Kings	9	936		334		690	5		18	1,992
Lewis		14	2	1		14			4	35
Livingston		69	3	19		84			4	179
Madison		10	1			8				19
Monroe	83	368	69	23		287		1	52	883
Montgomery	1	24				31				56
Nassau	22	371	648	6		785			1	1,833
New York	7	528		26		428	16		64	1,069
Niagara		23		2		41				66
Oneida	35	93				65		1	10	205
Onondaga	4	395	6		185	184			80	854

Table 5: ADR Process by County (FY2019-2020)

County	Arbitration	Case Management and Intake Services	Conciliation	Conflict Coaching	Fair Hearing	Mediation	Multi-party Facilitation	Other	Restorative Practice	Grand Total
Ontario		259	7	64		212			73	615
Orange	4	103	1			322				430
Oswego	2	163				155				320
Other		1								1
Otsego	1	38	5			40			2	86
Putnam	6	51		1		119				177
Queens		598	46	712		363				1,719
Rensselaer	4	86	1	6		34				131
Richmond	3	833	3	6		212		1	103	1,161
Rockland	2	3				12				17
Saratoga	3	119		14		117			1	254
Schenectady	1	45		367		161			14	588
Schoharie	1	14	41			30			3	89
Schuyler		22	30			9				61
Seneca		22	1			56				79
St. Lawrence	1	120	5		2	1,151			2	1,281
Steuben		226	9			307				542
Suffolk	24	104		18		618			1	765
Sullivan		28	1			39				68
Tioga		87	59	1		95				243
Tompkins	1	249	35	1		83				369
Ulster	1	29				89			1	120
Warren		97	2			101			1	201
Washington		17		4		9			13	43
Wayne		37				81			2	120
Westchester	3	98	137	452		259			43	992
Wyoming		4				10				14
Yates		53	4			43			1	101
<b>Grand Total</b>	<b>245</b>	<b>9,653</b>	<b>1,428</b>	<b>2,810</b>	<b>212</b>	<b>11,864</b>	<b>24</b>	<b>5</b>	<b>825</b>	<b>27,068</b>

Table 6: Case Disposition by County (FY2019-2020)

County	DR Services-Resolved	DR Services-Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
Albany	215	73	44	22	22	39		415
Allegany	8	2	4	1		1		16
Bronx	710	820	15	3	1	1	37	1,587
Broome	381	91	298	74	15	243	51	1,153
Cattaraugus	5		3					8
Cayuga	18	6	19	8		4		55
Chautauqua	230	56	37	28	16	53	14	434
Chemung	337	18	83		34	90		562
Chenango	57	7	37	8	11	13		133
Clinton	148	31	3	130	2	1	2	317
Columbia	26	10	25	9	4	15	2	91
Cortland	59	10	19	6	4	14	3	115
Delaware	52	4	76	5	35	11	7	190
Dutchess	205	102	131		17	33	5	493
Erie	559	121	195	90	17	166	1	1,149
Essex	43	9	2	16				70
Franklin	1,162	28					5	1,195
Fulton	38	19	45	5	5	4		116
Genesee	88	36	19	54	8	3	19	227
Greene	33	8	17	1	4	16		79
Hamilton	4							4
Herkimer	102	15	158	2	90	37	2	406
Jefferson	204	44	162	11	33	14	7	475
Kings	903	237	505	41	116	190		1,992
Lewis	19	3	6	1	1	4	1	35
Livingston	109	9	36	6	5	6	8	179
Madison	4	5	6	1	3			19
Monroe	530	69	146	53	17	41	27	883
Montgomery	26	8	7		4	11		56
Nassau	1,096	495	54	132	4	52		1,833
New York	406	177	314	5	68	99		1,069
Niagara	34	10	5	7	5	5		66
Oneida	81	32	34	5	10	39	4	205

Table 6: Case Disposition by County (FY2019-2020)

County	DR Services-Resolved	DR Services-Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
Onondaga	449	32	104	45	66	146	12	854
Ontario	373	29	100	20	31	59	3	615
Orange	179	151	59	4	6	28	3	430
Oswego	140	19	54	11	44	40	12	320
Other	1							1
Otsego	46	4	24	1	4	5	2	86
Putnam	68	52	19	9	10	9	10	177
Queens	1,003	142	351	33	31	136	23	1,719
Rensselaer	66	14	15	5	4	26	1	131
Richmond	247	93	139	49	4	597	32	1,161
Rockland	10	5	1			1		17
Saratoga	147	54	19	18	1	15		254
Schenectady	516	35	19	12	1	5		588
Schoharie	58	17	5	1	7	1		89
Schuyler	38	3	12	1	3	4		61
Seneca	54	8	5	11			1	79
St. Lawrence	1,020	143	53	9	1	9	46	1,281
Steuben	315	34	84	27	37	23	22	542
Suffolk	374	307	31		13	40		765
Sullivan	31	16	10		1	8	2	68
Tioga	99	51	41	13	3	16	20	243
Tompkins	105	19	102	5	30	108		369
Ulster	55	41	14	2	2	5	1	120
Warren	103	47	13	8	17	12	1	201
Washington	24	6	4	5	1	3		43
Wayne	69	16	17	17	1			120
Westchester	817	84	23		14	43	11	992
Wyoming	7	4			1	2		14
Yates	43	11	18	6	7	16		101
<b>Grand Total</b>	<b>14,349</b>	<b>3,992</b>	<b>3,841</b>	<b>1,036</b>	<b>891</b>	<b>2,562</b>	<b>397</b>	<b>27,068</b>

Table 7: Case Disposition by Type (FY2019-2020)

Case Matters	Case Type	DR Services-Resolved	DR Services-Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
<b>Civil Matters</b>	Civil - Large Claim	413	181	174	9	21	28	12	<b>838</b>
	Civil - Mobile Home	2	1	1			1		<b>5</b>
	Civil - Small Claim	3,556	1,931	950	297	61	1,298	73	<b>8,166</b>
	Lemon Law	257	1	2	1		1	4	<b>266</b>
<b>Criminal Matters</b>	Felony	26		11			4	1	<b>42</b>
	Misdemeanor or Violation	929	390	94	38	20	70	26	<b>1,567</b>
<b>Custody, Visitation, and Divorce</b>	Matrimonial	338	62	217	44	43	57	47	<b>808</b>
	Parenting Issues (Custod..	3,128	779	1,226	381	631	655	114	<b>6,914</b>
<b>Housing</b>	Civil - Housing	1,288	378	798	55	73	289	14	<b>2,895</b>
<b>Public Welfare and Benefit Matters</b>	ACCESS-VR	5	3				1		<b>9</b>
	Early Intervention	53	10	18	1			2	<b>84</b>
	Public Benefits	634	101	13	128		12		<b>888</b>
	Special Education	222	36	99	7		6	14	<b>384</b>
<b>Surrogate Matters</b>	Guardianship	13	5	14		1	5		<b>38</b>
	Probate/Estate	64	31	18	3		5	12	<b>133</b>
<b>Youth</b>	Child Permanency	1	1	1	1	1			<b>5</b>
	Juvenile Delinquency	40	1	6	2	1	2	3	<b>55</b>
	PINS / Pre-Pins	316	11	31	10	6	19	20	<b>413</b>
	Youth	2,792	36	65	49	11	33	34	<b>3,020</b>
<b>Other</b>	Other	270	34	100	10	21	74	21	<b>530</b>
<b>Grand Total</b>		<b>14,349</b>	<b>3,992</b>	<b>3,841</b>	<b>1,036</b>	<b>891</b>	<b>2,562</b>	<b>397</b>	<b>27,068</b>

Table 8: Case Disposition by Nature (FY2019-2020)

Nature	DR Services- Resolved	DR Services- Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
Adoption Planning					3			3
Aggravated Assault	124	1	1	7	4	7		144
Aggravated Harassment	34	4	9	3	1	10		61
Agricultural Services Dispute	506	22	97	3		37	1	666
Animal Complaint/Dispute	1		1			3		5
Assault	157	10	10	6	8	17		208
Bank Loan	36	2	2	31	1	3	3	78
Behavior Issues (not PINS)	1,250	19	25	45	6	24	29	1,398
Bilingual/Monolingual	6							6
Boundary Dispute	2		2			2		6
Breach of Contract	2,281	1,400	518	182	28	606	58	5,073
Burglary	14			1				15
Caregiver Issues	5	4	9			5		23
Citizen Police Complaint	2		1			3		6
Classification	4	1		2			2	9
Communication	241	46	149	19	39	71	12	577
Criminal Misapplication of Property	5	11	4				1	21
Criminal Mischief	120	10	6	5		5		146
Criminal Possession of Stolen Property	6		1			2		9
Criminal Trespass	6	1	3			1		11
Custody Modification	1,042	326	446	126	222	214	44	2,420
Custody-Original	1,442	231	451	170	248	287	32	2,861
Discipline	8	2	7	1	1	2	1	22
Divorce (Multi-Issues)	245	36	187	36	34	44	41	623
Ejectment	1	1	3			3		8
Estate Admin (w/o will)	20	5	3			1	1	30
Estate Probate (with will)	25	20	1		1	1	2	50
Evaluation	12		3			1	4	20
Eviction	537	39	47	11	8	18	5	665
Fee Dispute	1	1	4			3		9
Fraud/Bad Checks	1	1				1		3
Grand Larceny	1		1			1		3
Guardianship (17-A, Developmentally..	2	3	2			1		8
Guardianship (Person and/or Propert..	1							1
Guardianship (Person Only)			1					1
Guardianship-Child	3							3

Table 8: Case Disposition by Nature (FY2019-2020)

Nature	DR Services- Resolved	DR Services- Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
Habitability	1		1		1	1		4
Harassment	94	39	31	5	2	13	1	185
Holdover on Rental Property	209	125	39	4	32	1		410
Housing Discrimination	2	1	2			5	1	11
IEP/Program	122	21	56	1		3	1	204
Independent Evaluation	2		1				1	4
Independent Living Planning	1							1
Interpersonal Dispute	2,641	581	513	39	60	244	66	4,144
Labor Issues	1							1
Larceny	1						1	2
Lease Dispute	17	3	33	1		13		67
Leased Vehicle	78		1				1	80
Machinery Dispute	22	21	7			6		56
Marital Mediation	38	22	3	6	6	6	3	84
Menacing	28	3	5	1		2		39
Motor Home	1							1
Motorcycle	3							3
New Vehicle	148		1			1	2	152
Noise	78	37	203	5	13	83	3	422
Non-payment of Rent	163	74	52	27	3	18	1	338
Occupancy	5	1	8			9		23
Other	466	46	153	4	22	54	13	758
Other Reimbursement	1	1		1				3
Parent Tuition Reimbursement			2					2
Personal/Real Property	405	373	242	59	25	453	6	1,563
Persons In Need of Supervision (PINS)	14	2	14	1		6	2	39
Petty Larceny	30	2	7			1	3	43
Placement	43	6	19	2			2	72
Preventative Services	5							5
Property Division	8	2	5	1		1	1	18
Reckless Endangerment			1					1
Robbery			1			1		2
Rules & Regulation Dispute	634	108	22	131		18		913
Security Deposit	151	104	84	9	3	104	1	456
Service Plan Formulation	31	8	15	1		1		56
Service Plan Implementation	14	3	4					21

Table 8: Case Disposition by Nature (FY2019-2020)

Nature	DR Services- Resolved	DR Services- Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
Service Plan Modification	30	3	3				3	39
Sublets			1			1		2
Supplier Dispute	5	4	12	1	1	1		24
Support-Modification	36	10	15	4	12	14	4	95
Support-Original	63	19	23	4	6	9	11	135
Third Party Loan	34	15	9	5	3	4		70
Transportation	1		1					2
Truancy	56	1	8	1	2	6	15	89
USDA Appeal	6	4					1	11
Used Vehicle	27	1		1			1	30
Vandalism	2		2			1	2	7
Violation of Town/City Ordinance	38	3	3	4		2	2	52
Visitation-Modification	342	119	164	46	78	82	10	841
Visitation-Original	94	30	65	22	17	20	3	251
Workplace Discrimination	1		1					2
Workplace Dispute	15	3	10	1		3		32
<b>Grand Total</b>	<b>14,349</b>	<b>3,992</b>	<b>3,841</b>	<b>1,036</b>	<b>891</b>	<b>2,562</b>	<b>397</b>	<b>27,068</b>



Table 9: Party Relationships (FY2019-2020)

<b>Relationships</b>	<b>Relationship Detail</b>	
<b>Business</b>	Business Partners	1
	Consumer/Merchant	3,504
	Contractor/Client	978
	Individual/Corporation	304
	Total	<b>4,787</b>
<b>Family and Couples</b>	Child in Common	3,819
	Child/Agency	541
	Divorced	660
	Domestic Partners	26
	Ex Romantic Relationship	1,152
	Extended Family	386
	Immediate Family	787
	Married	1,271
	Parent/Child	730
	Parent/Foster Parent	21
	Romantically Involved	67
	Separated	431
	Siblings	87
Total	<b>9,978</b>	
<b>Friends/ Acquaintances</b>	Acquaintances	1,498
	Friend	453
	Lover in Common	15
	Total	<b>1,966</b>
<b>Other</b>	Caregiver/Caseworker	40
	Client/Agency	1,993
	Co-Workers	229
	Employer/Employee	203
	Member of Group	92
	Other	333
	School/Parent	447
	Schoolmates	1,608
	Strangers	576
	Total	<b>5,521</b>
<b>Residential</b>	Landlord/Tenant	3,569
	Neighbors	1,093
	Room/Housemates	154
	Total	<b>4,816</b>
<b>Grand Total</b>		<b>27,068</b>

Table 10: Case Disposition by Relationship (FY2019-2020)

Relationship Detail	DR Services-Resolved	DR Services-Not Resolved	Parties Declined	Parties Failed to Show	Screened Inappropriate	Unable to Contact Parties	Other	Grand Total
Acquaintances	673	422	121	37	7	214	24	1,498
Business Partners			1					1
Caregiver/Caseworker	28	3	2		2	4	1	40
Child in Common	1,670	485	685	277	311	303	88	3,819
Child/Agency	444	15	26	41	2	8	5	541
Client/Agency	1,190	278	140	150	2	213	20	1,993
Co-Workers	161	14	37	3	2	11	1	229
Consumer/Merchant	1,958	800	316	84	18	283	45	3,504
Contractor/Client	425	243	146	31	5	124	4	978
Divorced	305	113	123	22	43	48	6	660
Domestic Partners	8	6	4		5	3		26
Employer/Employee	65	48	44	6	3	34	3	203
Ex Romantic Relationship	437	116	231	33	108	208	19	1,152
Extended Family	158	49	73	18	43	37	8	386
Friend	306	30	48	23	6	34	6	453
Immediate Family	359	96	121	18	74	78	41	787
Individual/Corporation	115	51	48	36	1	48	5	304
Landlord/Tenant	1,804	680	548	94	56	365	22	3,569
Lover in Common	6	3	3	2	1			15
Married	648	120	239	64	88	85	27	1,271
Member of Group	75	6	3	2		6		92
Neighbors	296	164	381	24	21	198	9	1,093
Other	177	13	70	5	10	45	13	333
Parent/Child	551	25	74	11	16	47	6	730
Parent/Foster Parent	6	5	6	2	1	1		21
Romantically Involved	47	3	10		4	3		67
Room/Housemates	55	29	44	1	7	18		154
School/Parent	270	40	95	9	1	10	22	447
Schoolmates	1,512	13	43	6	7	19	8	1,608
Separated	201	28	111	12	41	29	9	431
Siblings	47	12	15	1	4	7	1	87
Strangers	352	82	33	24	2	79	4	576
<b>Grand Total</b>	<b>14,349</b>	<b>3,992</b>	<b>3,841</b>	<b>1,036</b>	<b>891</b>	<b>2,562</b>	<b>397</b>	<b>27,068</b>

Table 11: Referral Sources (CY2018 and CY2019)

Referral Sources	2018	2019
City, Town, and Village Courts	9,178	9,592
Family Court	3,078	4,062
Law Enforcement	712	769
Other	2,075	2,821
Public Agencies	2,358	2,218
School	5,303	3,462
Self-Referral	4,894	4,206
Supreme and Surrogates Courts	101	174
<b>Grand Total</b>	<b>27,699</b>	<b>27,304</b>

For specific referral sources included in each row, please see Table 2.

Table 12: Court Referrals from Judicial Districts (FY2019-2020)

Judicial Districts	Referral Sources	Total Cases	Individuals Served
First Judicial District-New York	City, Town, and Village Courts	401	881
	Family Court	8	23
	Supreme and Surrogates Courts	9	46
	Total	<b>418</b>	<b>950</b>
Second Judicial District-Kings	City, Town, and Village Courts	1,004	1,822
	Family Court	90	219
	Supreme and Surrogates Courts	2	4
	Total	<b>1,096</b>	<b>2,045</b>
Third Judicial District	City, Town, and Village Courts	210	502
	Family Court	369	998
	Supreme and Surrogates Courts	1	2
	Total	<b>580</b>	<b>1,502</b>
Fourth Judicial District	City, Town, and Village Courts	2,361	5,024
	Family Court	199	391
	Supreme and Surrogates Courts	23	42
	Total	<b>2,583</b>	<b>5,457</b>
Fifth Judicial District	City, Town, and Village Courts	292	563
	Family Court	796	2,712
	Supreme and Surrogates Courts	2	4
	Total	<b>1,090</b>	<b>3,279</b>
Sixth Judicial District	City, Town, and Village Courts	666	1,589
	Family Court	876	3,011
	Supreme and Surrogates Courts	2	7
	Total	<b>1,544</b>	<b>4,607</b>
Seventh Judicial District	City, Town, and Village Courts	190	403
	Family Court	1,124	3,808
	Supreme and Surrogates Courts	24	59
	Total	<b>1,338</b>	<b>4,270</b>
Eighth Judicial District	City, Town, and Village Courts	573	1,289
	Family Court	969	4,888
	Supreme and Surrogates Courts	4	27
	Total	<b>1,546</b>	<b>6,204</b>
Ninth Judicial District	City, Town, and Village Courts	541	1,362
	Family Court	346	873
	Supreme and Surrogates Courts	48	131
	Total	<b>935</b>	<b>2,366</b>
Tenth Judicial District-Nassau	City, Town, and Village Courts	773	1,976
	Supreme and Surrogates Courts	1	2
	Total	<b>774</b>	<b>1,978</b>
Tenth Judicial District-Suffolk	City, Town, and Village Courts	605	2,160
	Family Court	6	20
	Total	<b>611</b>	<b>2,180</b>
Eleventh Judicial District-Queens	City, Town, and Village Courts	375	898
	Family Court	15	29
	Supreme and Surrogates Courts	17	69
	Total	<b>407</b>	<b>996</b>
Twelfth Judicial District-Bronx	City, Town, and Village Courts	474	939
	Family Court	5	15
	Total	<b>479</b>	<b>954</b>
Thirteenth Judicial District-Richmond	City, Town, and Village Courts	877	1,845
	Supreme and Surrogates Courts	29	122
	Total	<b>906</b>	<b>1,967</b>
<b>Grand Total</b>		<b>14,307</b>	<b>38,755</b>