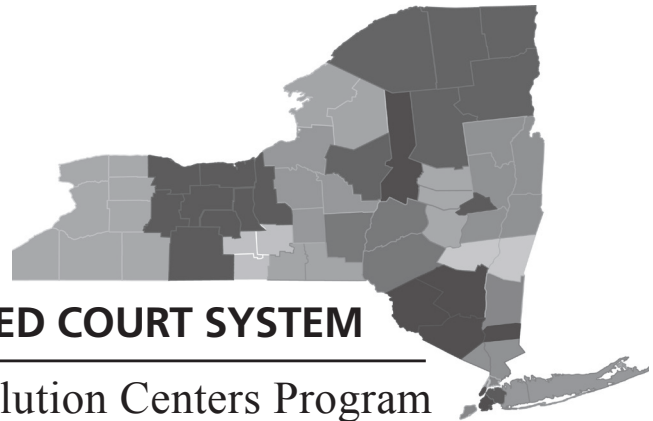




NEW YORK STATE UNIFIED COURT SYSTEM

Community Dispute Resolution Centers Program

STATISTICAL SUPPLEMENT

2009-2010

INTRODUCTION

The Community Dispute Resolution Centers Program (CDRCP) is a program of the New York State Unified Court System Office of Alternative Dispute Resolution and Court Improvement Programs (ADRCP). The goal of the CDRCP is to provide access for all New Yorkers to affordable or free alternative dispute resolution services such as mediation and arbitration. Established in 1981, the CDRCP funds independent not-for-profit agencies – Community Dispute Resolution Centers (CDRCs) – in every county of New York State.

Many common types of disputes, such as neighbor disagreements, custody and visitation arrangements, and landlord-tenant issues, are well suited to mediation. While many people who have filed in court for these issues are referred to mediation, any New Yorker, regardless of whether he or she has a case pending in court, may use the services of the CDRC in his or her local area.

Once a CDRC becomes aware of a dispute, either by walk-in or referral, CDRC staff members conduct interviews with the parties to explain the mediation process and determine whether the dispute is appropriate for mediation. Mediation is a voluntary process, so cases only proceed with the informed consent of all parties. The vast majority of cases handled by CDRCs are mediated by professionally-trained volunteers. These community members receive their training from mediation trainers certified by ADRCP. In addition to dispute resolution services, many CDRCP work in their communities to provide educational and group facilitation services.

STATISTICAL SUPPLEMENT OVERVIEW

The CDRCP Statistical Supplement provides detailed statistical reports on the workload and funding of the CDRCs for the 2009-10 fiscal year. It is designed to supplement the CDRCP Annual Report, providing more specific information on the types of cases handled, case outcomes, referral sources, and party relationships. Many of the reports contained in the Statistical Supplement correspond to graphs from the CDRCP Annual Report. In those instances, the graphs are paired with the appropriate reports for the reader's reference.

Some reports contain aggregate case data, whereas others organize the data by county and/or judicial district. For more information on the local CDRC for a particular county, please visit **www.nycourts.gov/ip/adr/DirectoryofProviders.pdf** to view the CDRCP Directory of Providers. To learn more about how the data contained in the Statistical Supplement is collected and analyzed, see pages 6-8 of the 2008-09 CDRCP Annual Report.

www.nycourts.gov/adr
(518) 238-4351

**Graph for Table 1: Dispositions and Number of
Individuals Served (FY 2009-2010)**

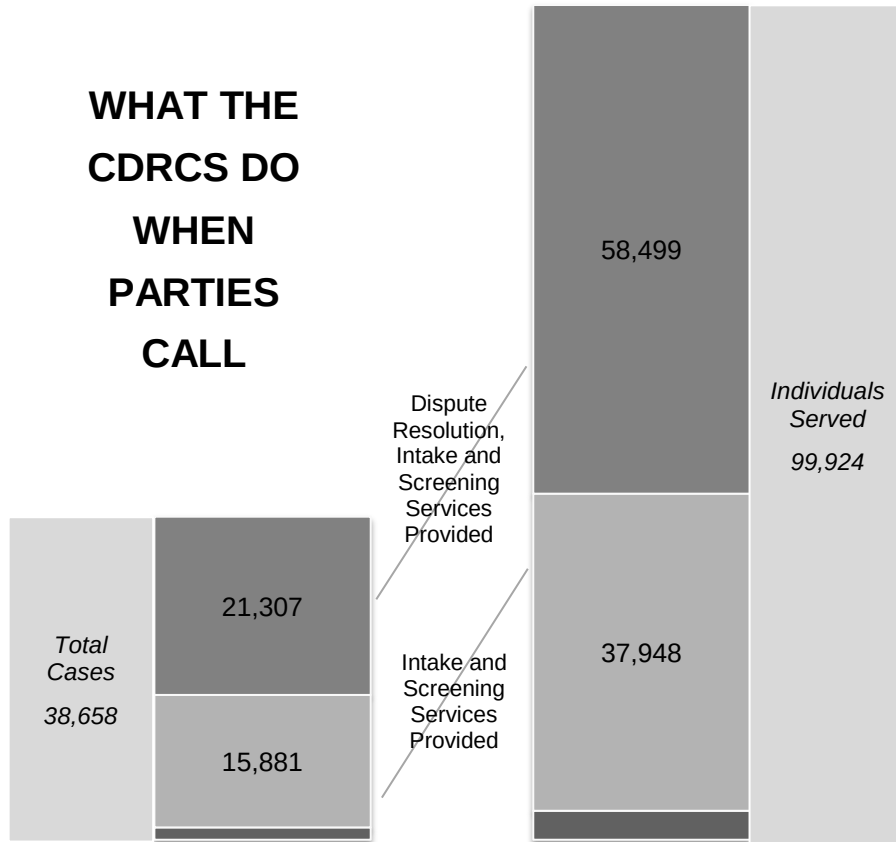
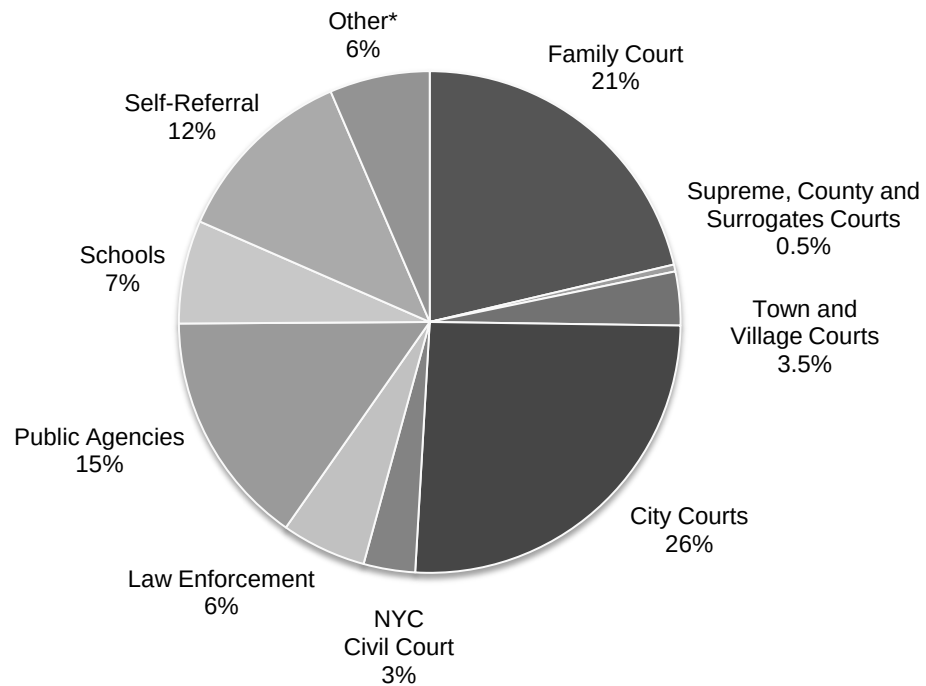


Table 1: Dispositions and Number of Individuals Served (FY 2009-2010)

Final Disposition	Total Cases	Number of Individuals Served
Dispute Resolution, Intake, and Screening Services Provided		
Decision Rendered	438	1,280
DR Services Initiated - Issues Unamenable	359	1,059
Full Agreement	15,063	41,155
No Agreement	4,927	13,179
Partial Agreement	520	1,826
	21,307	58,499
Intake and Screening Services Provided		
Both Declined	430	1,079
Both failed to show	508	1,368
Initiating Party or Parties Declined	1,404	3,225
Initiating Party or Parties Failed to show	345	921
Initiating Party or Parties Withdrew	2,457	5,626
Other	2,132	5,024
Outreach Attempted-No Contact	2,725	6,081
Resolved outside of program intervention	1,042	2,635
Responding Party or Parties Declined	1,930	4,992
Responding Party or Parties failed to show	1,066	2,434
Responding Party or Parties Withdrew	148	391
Unable to contact Initiating Party or Parties	674	1,640
Unable to contact Responding Party or Parties	1,020	2,532
	15,881	37,948
Screened Inappropriate		
Screened Inappropriate	1,470	3,477
	1,470	3,477
FY 2009 - 2010 Total:	38,658	99,924

Graph for Table 2: Referral Sources (FY 2009-2010)

HOW PEOPLE GET TO MEDIATION



*CDRCs track additional types of referral sources including Legal Aid, Private Attorneys, Attorneys for the Children, Public Defenders, and Businesses & Corporations

Table 2: Referral Sources (FY 2009-2010)

Referral Source	Total Cases	Percentage of Total
City Courts		
City Court	9,935	25.7%
	9,935	25.7%
Family Court		
Family Court Intake	87	0.2%
Family Court Judge	8,155	21.1%
Family Court Magistrate	1	0.0%
	8,243	21.3%
Law Enforcement		
Attorney General	30	0.1%
District Attorney	293	0.8%
Police	1,603	4.1%
Probation	124	0.3%
Sheriff	56	0.1%
State Police	9	0.0%
	2,115	5.5%
NYC Civil Court		
NYC Civil Ct - 2 Attorneys	1	0.0%
NYC Civil Ct - Housing	133	0.3%
NYC Civil Ct - Pro Se	1,003	2.6%
NYC Civil Ct - Small Claims	148	0.4%
	1,285	3.3%
Other		
Business/Corporation	29	0.1%
Law Guardian	2	0.0%
Legal Aid	169	0.4%
Other	1,594	4.1%
Private Agency	545	1.4%
Public Defender	19	0.0%
Religious Referral	8	0.0%
Others	131	0.3%
	2,497	6.5%
Public Agencies		
Adult Protective Services	568	1.5%
Dept. of Social Services	275	0.7%
NYS Division of Housing	316	0.8%
Public Agency	4,710	12.2%
	5,869	15.2%
Schools		
School	2,573	6.7%
	2,573	6.7%
Self-Referral		
Media	162	0.4%
Prior Client (returning with new matter)	58	0.2%
Referred by Previous Client	563	1.5%
Walk-In	2,473	6.4%
Word of Mouth	1,376	3.6%
	4,632	12.0%

Table 2: Referral Sources (FY 2009-2010)

Referral Source	Total Cases	Percentage of Total
Supreme, Surrogates, and County Courts		
County Court	40	0.1%
Criminal Court	7	0.0%
Supreme Court	124	0.3%
	<u>171</u>	<u>0.4%</u>
Town and Village Courts		
Town & Village Courts	1,338	3.5%
	<u>1,338</u>	<u>3.5%</u>
FY 2009 - 2010 Total	38,658	

Table 3: Referral Sources (FY 2006-2010)

Referral Source	2006 - 2007	2007 - 2008	2008 - 2009	2009 - 2010
City Court	8,123	8,446	9,377	9,935
Family Court	8,430	9,379	8,661	8,243
Law Enforcement	3,407	3,466	2,785	2,115
NYC Civil Court	810	1,349	1,747	1,285
Other	2,610	2,590	2,276	2,497
Public Agencies	5,081	5,121	5,223	5,869
Schools	2,414	2,543	2,964	2,573
Self - Referral	3,827	3,764	4,587	4,632
Supreme, Surrogates, and County Courts	176	175	159	171
Town and Village Courts	1,217	1,216	1,135	1,338
Total	36,095	38,049	38,914	38,658

Graph for Table 4: Case Types and Individuals Served (FY 2009-2010)

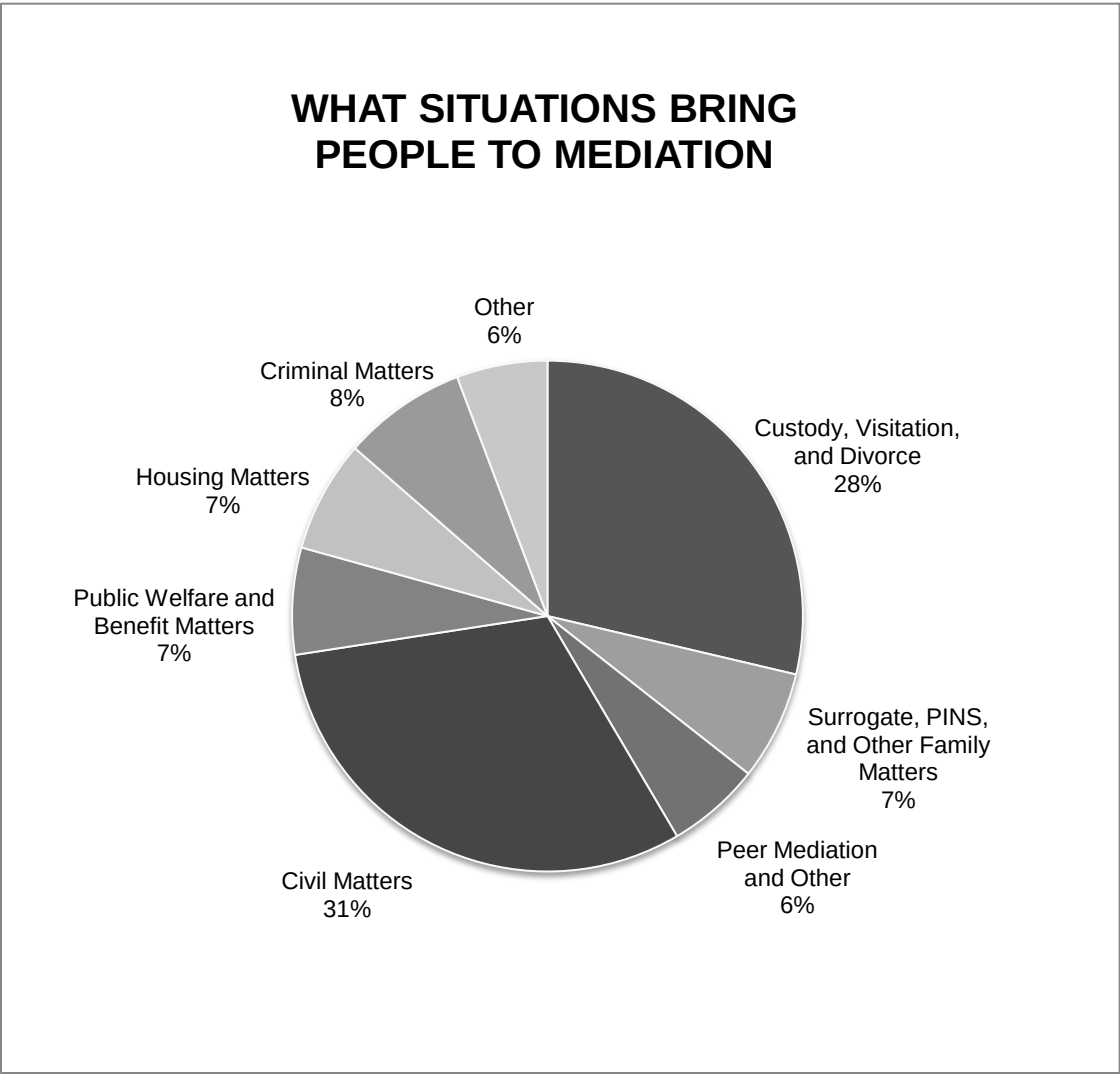
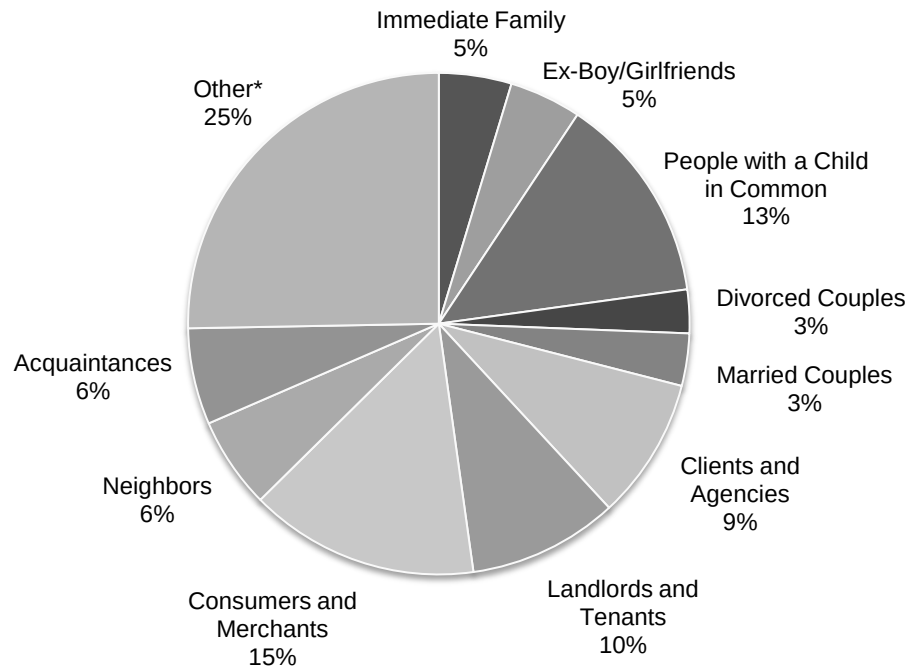


Table 4: Case Types and Individuals Served (FY 2009-2010)

Case Type	Total Cases	Percentage of Total	Individuals Served
Civil Matters			
Agricultural - Credit	329	0.9%	702
Civil - Large Claim	1,148	3.0%	2,449
Civil -Small Claims	10,257	26.5%	23,238
Lemon Law	264	0.7%	633
	<u>11,998</u>	<u>31.0%</u>	<u>27,022</u>
Criminal Matters			
Felony	19	0.0%	46
Misdemeanor/Violation	3,012	7.8%	6,599
	<u>3,031</u>	<u>7.8%</u>	<u>6,645</u>
Custody Visitation Divorce			
Agricultural - Non Credit	55	0.1%	152
Matrimonial	806	2.1%	1,920
Parenting Issues	10,225	26.4%	32,574
	<u>11,086</u>	<u>28.7%</u>	<u>34,646</u>
Housing Matters			
Civil - Housing	2,678	6.9%	5,676
Civil - Mobile Home	59	0.2%	133
	<u>2,737</u>	<u>7.1%</u>	<u>5,809</u>
Other			
Other	2,223	5.8%	5,331
	<u>2,223</u>	<u>5.8%</u>	<u>5,331</u>
Other Family			
Juvenile Delinquency	488	1.3%	1,584
Permanency	530	1.4%	3,661
PINS / Pre-Pins	1,391	3.6%	3,534
	<u>2,409</u>	<u>6.2%</u>	<u>8,779</u>
Public Welfare and Benefit Issues			
Administrative Hearing	425	1.1%	1,354
DSS Conciliation	2,177	5.6%	4,367
Early Intervention	6	0.0%	23
Vesid	6	0.0%	17
	<u>2,614</u>	<u>6.8%</u>	<u>5,761</u>
Surrogate Matters			
Guardianship	237	0.6%	506
Probate/Estate	27	0.1%	80
	<u>264</u>	<u>0.7%</u>	<u>586</u>
Youth			
Peer Mediation	1,081	2.8%	2,499
Youth	1,215	3.1%	2,846
	<u>2,296</u>	<u>5.9%</u>	<u>5,345</u>
FY 2009 - 2010 Total:	38,658		99,924

Graph for Table 5: Party Relationships (FY 2009-2010)

WHO THE CDRCS SERVE



*CDRCs track an additional 19 types of party relationships including Parents and Children, Co-Workers, Employers and Employees, and Schoolmates

Table 5: Party Relationships (FY 2009-2010)

Relationship	Total	Percentage of Total
Acquaintances		
Acquaintances	2,402	6.2%
Clients and Agencies		
Client/Agency	3,527	9.1%
Consumers and Merchants		
Consumer/Merchant	5,727	14.8%
Divorced Couples		
Divorced	1,085	2.8%
Ex-Boy/Girlfriends		
Ex-boy/girlfriend	1,794	4.6%
Immediate Family		
Immediate Family	1,811	4.7%
Landlords and Tenants		
Landlord/Tenant	3,740	9.7%
Married Couples		
Married	1,305	3.4%
Neighbors		
Neighbors	2,275	5.9%
People with a Child in Common		
Child in Common	5,214	13.5%
Others		
Boy/Girlfriend	266	0.7%
Caregiver/Caseworker	32	0.1%
Child/Agency	342	0.9%
Co-Workers	182	0.5%
Domestic Partners	36	0.1%
Employer/Employee	350	0.9%
Extended Family	543	1.4%
Friend	601	1.6%
Individual/Corporation	811	2.1%
Lover-in-common	34	0.1%
Member of Group	66	0.2%
Other	2,881	7.5%
Parent/Child	1,133	2.9%
Parent/Foster Parent	25	0.1%
Room/Housemates	226	0.6%
School/Parent	175	0.5%
Schoolmates	861	2.2%
Separated	701	1.8%
Strangers	513	1.3%

FY 2009 - 2010 Total: 38,658

Table 6: Demographic Characteristics of Parties Served (FY 2009-2010)

	Characteristic	Number of Parties	Percent of Total Reported Responses *
AGE	Under 17	2,992	9.0%
	17 - 20	1,905	5.7%
	21 - 29	7,280	21.8%
	30 - 39	8,079	24.2%
	40 - 49	6,627	19.8%
	50 - 59	4,056	12.1%
	60 - 69	1,706	5.1%
	Over 70	747	2.2%
	Undetermined / No Response	49,410	
	Total	82,802	
	Note: 59.70% of parties were not asked to report or declined to report their age.		
RACE	American Indian	228	0.6%
	Asian	597	1.6%
	Black	7,354	19.5%
	Hispanic	5,042	13.4%
	Other	841	2.2%
	White	23,580	62.6%
	Undetermined / No Response	45,160	
	Total	82,802	
	Note: 54.50% of parties were not asked to report or declined to report their race.		
SEX	Female	30,854	52.3%
	Male	28,152	47.7%
	Undetermined / No Response	23,796	
	Total	82,802	
	Note: 28.70% of parties were not asked to report or declined to report their sex.		

Table 6: Demographic Characteristics of Parties Served (FY 2009-2010)

	Characteristic	Number of Parties	Percent of Total Reported Responses *
EMPLOYMENT STATUS	Disability	1,287	3.6%
	Employed	21,998	61.9%
	Family Member Employed	382	1.1%
	Public Assistance	1,960	5.5%
	Social Security / Retired	1,500	4.2%
	Student	4,285	12.1%
	Unemployed	4,129	11.6%
	Undetermined / No Response	47,261	
	Total	82,802	
	Note: 57.10% of parties were not asked to report or declined to report their employment status.		
INCOME	Less than \$9,000	5,896	34.2%
	\$9,000 to \$16,000	2,756	16.0%
	\$16,001 to \$25,000	3,744	21.7%
	\$25,001 to \$35,000	3,032	17.6%
	Greater than \$35,000	1,817	10.5%
	Undetermined / No Response	65,557	
	Total	82,802	
	Note: 79.20% of parties were not asked to report or declined to report their income.		
YEARS OF EDUCATION	1 to 8	1,014	4.7%
	9 to 11	3,683	17.1%
	12	9,539	44.4%
	13 to 15	3,332	15.5%
	16	2,673	12.4%
	17 or more	1,238	5.8%
	Undetermined / No Response	61,323	
	Total	82,802	
	Note: 74.10% of parties were not asked to report or declined to report their years of education.		

* Percent of Total Reported Responses does not include parties who were not asked to report or declined to report their demographic characteristics.

Table 7: Referrals to Other Services (FY 2009-2010)

Services Referred to	Total	Percentage of Total
Adult Protective Services	49	0.9%
Attorney General	1	0.0%
Business/Corporation	2	0.0%
City Court	621	11.2%
County Court	4	0.1%
Criminal Court	0	0.0%
Dept. of Social Services	3	0.1%
District Attorney	74	1.3%
Family Court Intake	31	0.6%
Family Court Judge	1,734	31.4%
Family Court Magistrate	0	0.0%
Law Guardian	2	0.0%
Legal Aid	18	0.3%
Media	32	0.6%
NYC Civil Ct - 2 Attorneys	1	0.0%
NYC Civil Ct - Housing	99	1.8%
NYC Civil Ct - Pro Se	966	17.5%
NYC Civil Ct - Small Claims	134	2.4%
NYS Division of Housing	29	0.5%
Other	292	5.3%
Police	155	2.8%
Private Agency	65	1.2%
Private Attorney	44	0.8%
Probation	4	0.1%
Public Agency	395	7.1%
Public Defender	5	0.1%
Religious Referral	0	0.0%
School	520	9.4%
Sheriff	3	0.1%
State Police	1	0.0%
Supreme Court	93	1.7%
Town & Village Courts	153	2.8%

FY 2009 - 2010 Total: 5,530

Table 8: Case Dispositions by County (FY 2009-2010)

County	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrawn	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Albany	267	118	69 %	80	9	33	60	2	21	590
Allegany	5	1	83 %	0	0	5	0	0	0	11
Bronx	488	184	72 %	22	43	1,263	157	9	45	2,211
Broome	648	120	84 %	100	38	285	192	67	47	1,497
Cattaraugus	10	5	66 %	2	3	13	0	1	1	35
Cayuga	18	7	72 %	1	2	7	1	5	0	41
Chautauqua	353	129	73 %	3	40	171	18	35	0	749
Chemung	260	18	93 %	7	20	63	7	61	2	438
Chenango	136	34	80 %	43	28	75	3	37	22	378
Clinton	173	61	73 %	0	5	42	195	1	0	477
Columbia	90	18	83 %	59	12	30	5	14	24	252
Cortland	64	12	84 %	1	11	25	7	10	0	130
Delaware	67	15	81 %	73	19	50	3	13	2	242
Dutchess	343	169	66 %	257	21	210	21	36	11	1,068
Erie	498	117	80 %	74	7	192	67	5	55	1,015
Essex	52	5	91 %	1	3	6	14	3	8	92
Franklin	339	51	86 %	9	0	9	64	1	0	473
Fulton	154	50	75 %	1	24	71	3	6	0	309
Genesee	107	25	81 %	38	6	30	7	0	0	213
Greene	271	11	96 %	28	21	19	4	2	22	378
Hamilton	4	1	80 %	1	0	3	0	3	0	12
Herkimer	405	14	96 %	27	52	47	6	10	123	684
Jefferson	294	29	91 %	1	0	76	22	5	0	427
Kings	824	354	69 %	83	259	594	279	191	387	2,971
Lewis	22	3	88 %	2	0	16	0	2	1	46
Livingston	237	24	90 %	2	16	64	11	30	0	384
Madison	18	1	94 %	4	17	19	0	1	0	60
Monroe	473	130	78 %	151	7	219	66	11	85	1,142
Montgomery	47	23	67 %	5	11	36	4	7	52	185
Nassau	1,824	1,155	61 %	2	2	92	235	17	96	3,423
New York	918	407	69 %	14	114	361	56	137	104	2,111
Niagara	207	46	81 %	18	69	142	18	58	0	558

Table 8: Case Dispositions by County (FY 2009-2010)

County	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Oneida	210	50	80 %	32	17	26	12	7	13	367
Onondaga	253	89	73 %	7	0	150	29	70	2	600
Ontario	256	61	80 %	43	21	100	28	30	3	542
Orange	345	128	72 %	31	3	100	31	53	150	841
Orleans	1	1	50 %	0	1	2	0	0	0	5
Oswego	164	23	87 %	0	6	96	16	26	9	340
Otsego	60	13	82 %	7	1	25	2	3	1	112
Putnam	60	31	65 %	2	4	43	5	16	5	166
Queens	412	141	74 %	11	151	149	87	5	508	1,464
Rensselaer	95	16	85 %	0	20	37	4	11	4	187
Richmond	756	137	84 %	895	191	328	26	239	101	2,673
Rockland	68	57	54 %	3	3	21	1	6	0	159
Saratoga	115	63	64 %	381	2	52	10	23	0	646
Schenectady	301	111	73 %	12	23	56	4	6	19	532
Schoharie	16	2	88 %	0	1	5	1	1	0	26
Schuyler	84	11	88 %	1	1	23	4	13	0	137
Seneca	51	18	73 %	4	0	12	1	0	1	87
St. Lawrence	791	45	94 %	5	5	45	25	22	7	945
Steuben	618	86	87 %	71	31	230	57	51	128	1,272
Suffolk	805	507	61 %	1	4	85	1	16	9	1,428
Sullivan	103	31	76 %	1	21	24	2	15	1	198
Tioga	89	6	93 %	0	1	50	2	0	4	152
Tompkins	133	51	72 %	5	11	73	7	62	0	342
Ulster	161	68	70 %	3	16	100	6	75	0	429
Warren	109	37	74 %	78	6	18	1	2	1	252
Washington	72	2	97 %	1	1	5	0	0	0	81
Wayne	102	33	75 %	4	5	38	20	4	3	209
Westchester	1,107	110	90 %	14	51	193	8	155	53	1,691
Wyoming	22	0	100 %	0	1	2	0	0	0	25
Yates	88	21	80 %	4	13	13	4	3	2	148
Total	17,063	5,286	76.3 %	2,725	1,470	6,369	1,919	1,694	2,132	38,658

Table 9: Workload Summary by County (FY 2009-2010)

County	Total Cases	Mediations	Arbitrations	Conciliations	Family Group Conference	Settlement Conference	Multi-party Facilitation	Intake and Case Management	Other	Persons Served	Average Days to Disposition
Albany	590	450	5	0	3	0	1	131	0	1,748	41.8
Allegany	11	8	0	0	0	0	0	3	0	26	19.5
Bronx	2,211	2,067	4	77	0	0	0	61	2	5,021	40.9
Broome	1,497	804	2	24	2	1	0	659	5	3,355	32.6
Cattaraugus	35	3	0	0	0	16	0	15	1	122	7.0
Cayuga	41	38	0	3	0	0	0	0	0	120	34.8
Chautauqua	749	197	1	8	0	261	0	281	1	2,371	7.4
Chemung	438	110	4	161	0	0	0	163	0	1,957	23.2
Chenango	378	60	0	38	0	0	14	266	0	1,168	17.9
Clinton	477	467	7	0	0	0	0	3	0	1,018	4.0
Columbia	252	145	0	3	0	6	0	73	25	581	33.7
Cortland	130	78	0	1	0	0	0	51	0	473	19.6
Delaware	242	70	1	5	0	0	0	166	0	850	42.0
Dutchess	1,068	387	6	0	0	0	120	541	14	2,782	62.8
Erie	1,015	687	19	15	0	6	28	255	5	3,508	26.2
Essex	92	69	0	7	0	0	0	15	1	218	14.2
Franklin	473	437	5	8	0	0	0	23	0	947	1.0
Fulton	309	181	2	0	0	0	0	126	0	672	7.0
Genesee	213	74	0	6	2	26	7	98	0	844	14.5
Greene	378	81	1	0	0	206	0	62	28	850	48.6
Hamilton	12	5	0	0	0	0	0	7	0	25	7.2
Herkimer	684	126	51	154	0	0	0	353	0	2,077	9.6
Jefferson	427	236	4	91	0	0	0	96	0	1,066	16.0
Kings	2,971	1,223	10	31	0	0	0	1,653	54	7,622	35.1
Lewis	46	10	1	11	6	0	0	18	0	131	48.4
Livingston	384	257	2	26	0	0	0	97	2	1,316	28.8
Madison	60	38	0	5	0	0	0	17	0	152	7.8
Monroe	1,142	608	17	57	2	0	0	452	6	2,995	26.1
Montgomery	185	80	1	0	0	0	0	55	49	441	23.1
Nassau	3,423	3,328	28	2	0	0	0	20	45	7,674	5.7
New York	2,111	1,300	33	98	0	0	12	667	1	4,440	26.0
Niagara	558	164	1	1	0	21	65	306	0	1,881	22.0

Table 9: Workload Summary by County (FY 2009-2010)

County	Total Cases	Mediations	Arbitrations	Conciliations	Family Group Conference	Settlement Conference	Multi-party Facilitation	Intake and Case Management	Other	Persons Served	Average Days to Disposition
Oneida	367	193	74	10	0	0	1	89	0	1,356	44.2
Onondaga	600	323	18	9	0	0	0	250	0	1,891	24.1
Ontario	542	319	5	0	1	0	0	217	0	1,594	24.2
Orange	841	441	1	6	0	1	0	392	0	1,815	54.0
Orleans	5	2	0	0	0	0	0	3	0	28	64.8
Oswego	340	180	1	0	0	0	0	159	0	1,290	33.7
Otsego	112	1	0	8	1	0	5	97	0	360	24.1
Putnam	166	142	0	0	0	0	1	23	0	368	48.6
Queens	1,464	1,133	5	5	0	0	0	314	7	3,634	26.7
Rensselaer	187	118	1	0	1	0	0	67	0	630	87.2
Richmond	2,673	707	14	132	2	0	0	1,817	1	5,827	23.8
Rockland	159	143	15	0	0	0	0	0	1	375	21.7
Saratoga	646	143	4	13	0	0	0	486	0	1,404	32.1
Schenectady	532	436	2	0	0	0	1	86	7	1,229	11.4
Schoharie	26	16	0	0	0	0	0	10	0	77	42.2
Schuyler	137	51	0	45	0	0	0	41	0	580	24.9
Seneca	87	81	2	3	0	0	0	0	1	286	28.7
St. Lawrence	945	849	3	13	4	3	4	68	1	2,054	9.1
Steuben	1,272	516	1	177	0	1	0	486	91	3,752	42.5
Suffolk	1,428	1,189	21	7	0	0	94	116	1	4,164	6.1
Sullivan	198	113	0	15	0	0	0	70	0	411	26.7
Tioga	152	45	0	8	41	0	0	58	0	584	22.7
Tompkins	342	135	0	49	0	0	0	158	0	1,128	30.7
Ulster	429	202	2	6	0	0	3	215	1	964	22.5
Warren	252	129	0	12	0	0	0	111	0	443	39.0
Washington	81	7	0	64	0	0	0	10	0	174	9.4
Wayne	209	180	0	0	0	0	0	28	1	520	15.7
Westchester	1,691	702	12	300	2	0	0	568	107	3,889	22.5
Wyoming	25	20	0	0	1	0	0	4	0	128	20.4
Yates	148	101	1	0	0	0	0	46	0	518	33.4
Total	38,658	22,405	387	1,714	68	548	356	12,722	458	99,924	26.1

Table 10: Referral Sources by County (FY 2009-2010)

County	City Courts	Family Court	Law Enforcement	NYC Civil Court	Other	Public Agencies	Schools	Self-Referral	Supreme, Surrogates, and County Court	Town and Village Courts	Total Cases
Albany	74	432	13	0	7	50	1	13	0	0	590
Allegany	0	1	0	0	3	4	0	3	0	0	11
Bronx	44	392	575	24	721	359	29	67	0	0	2,211
Broome	282	68	6	0	119	870	0	142	0	10	1,497
Cattaraugus	1	19	0	0	3	3	0	8	0	1	35
Cayuga	1	25	0	0	1	1	1	10	0	2	41
Chautauqua	116	491	5	0	33	31	4	69	0	0	749
Chemung	5	145	6	0	29	112	6	134	1	0	438
Chenango	13	313	2	4	17	5	2	22	0	0	378
Clinton	372	3	0	0	3	26	0	36	0	37	477
Columbia	93	97	8	0	11	12	0	25	1	5	252
Cortland	0	53	1	0	9	8	1	58	0	0	130
Delaware	0	231	0	0	7	3	0	0	1	0	242
Dutchess	644	129	4	0	46	183	3	59	0	0	1,068
Erie	152	499	52	0	42	98	3	35	1	133	1,015
Essex	0	2	0	0	12	7	0	1	0	70	92
Franklin	1	9	0	0	0	5	0	42	0	416	473
Fulton	43	253	0	0	2	2	0	9	0	0	309
Genesee	46	97	2	0	14	7	9	36	1	1	213
Greene	2	122	0	0	18	204	0	28	0	4	378
Hamilton	1	0	1	0	4	4	0	2	0	0	12
Herkimer	0	38	4	0	37	215	2	386	0	2	684
Jefferson	5	64	28	0	23	192	38	68	9	0	427
Kings	36	425	630	490	227	390	370	375	27	1	2,971
Lewis	0	16	2	0	2	12	1	11	2	0	46
Livingston	0	107	9	0	28	40	6	179	0	15	384
Madison	1	2	1	0	12	9	1	33	1	0	60
Monroe	183	396	99	0	34	16	162	212	29	11	1,142
Montgomery	47	58	0	0	22	55	0	2	0	1	185
Nassau	2,168	5	60	0	13	1,138	12	24	1	2	3,423
New York	79	298	49	765	220	109	75	515	1	0	2,111
Niagara	22	153	3	0	3	331	0	39	3	4	558
Oneida	137	90	1	0	33	20	4	77	2	3	367

Table 10: Referral Sources by County (FY 2009-2010)

County	City Courts	Family Court	Law Enforcement	NYC Civil Court	Other	Public Agencies	Schools	Self-Referral	Supreme, Surrogates, and County Court	Town and Village Courts	Total Cases
Onondaga	28	400	7	0	17	138	5	5	0	0	600
Ontario	148	249	13	0	14	8	5	83	6	16	542
Orange	139	87	5	0	25	397	11	135	1	41	841
Orleans	0	0	1	0	2	0	0	2	0	0	5
Oswego	5	234	1	0	49	14	1	36	0	0	340
Otsego	0	75	0	0	12	4	2	14	0	5	112
Putnam	42	26	0	0	38	6	2	30	0	22	166
Queens	10	267	277	1	93	22	209	581	0	4	1,464
Rensselaer	7	140	1	0	13	18	0	7	1	0	187
Richmond	1,782	47	111	1	42	71	509	38	72	0	2,673
Rockland	91	11	6	0	4	19	1	13	0	14	159
Saratoga	438	16	4	0	8	75	3	18	2	82	646
Schenectady	182	10	2	0	27	14	258	37	0	2	532
Schoharie	0	13	2	0	0	4	0	3	0	4	26
Schuyler	0	87	0	0	3	25	4	18	0	0	137
Seneca	2	75	0	0	1	1	0	8	0	0	87
St. Lawrence	577	62	7	0	41	51	11	139	0	57	945
Steuben	166	524	16	0	38	192	12	215	1	108	1,272
Suffolk	1,108	0	25	0	128	39	4	95	2	27	1,428
Sullivan	3	92	23	0	5	26	2	45	0	2	198
Tioga	0	41	0	0	15	43	0	21	0	32	152
Tompkins	34	124	6	0	32	26	12	106	1	1	342
Ulster	15	105	2	0	25	18	10	99	0	155	429
Warren	81	132	0	0	0	31	2	1	0	5	252
Washington	0	0	1	0	3	74	0	1	0	2	81
Wayne	0	156	2	0	7	3	2	6	0	33	209
Westchester	507	135	42	0	94	19	776	115	0	3	1,691
Wyoming	1	18	0	0	2	1	0	2	1	0	25
Yates	1	84	0	0	4	9	2	39	4	5	148
Total	9,935	8,243	2,115	1,285	2,497	5,869	2,573	4,632	171	1,338	38,658

Note: Please see Table 2 for more more information about specific referral sources.

Table 11: Family Case Dispositions by Judicial District and County (FY 2009-2010)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Outreach Attempted, No Contact	Matter Screened Inappropriate	Part(ies) Declined / Withdrew	Part(ies) Failed to Show	Unable to Contact Part(ies)	Other	Total
Third Judicial District	Albany	203	94	79	8	25	60	1	17	487
	Columbia	43	6	33	6	11	4	6	20	129
	Greene	54	7	27	16	12	4	1	20	141
	Rensselaer	85	13	0	16	32	4	11	3	164
	Schoharie	13	0	0	1	0	1	1	0	16
	Sullivan	82	18	0	6	13	2	3	1	125
	Ulster	61	19	3	14	54	4	47	0	202
	Total	541	157	142	67	147	79	70	61	1,264
Fourth Judicial District	Clinton	38	3	0	3	10	2	0	0	56
	Essex	8	2	0	1	1	0	0	3	15
	Franklin	14	2	0	0	0	4	0	0	20
	Fulton	132	37	0	24	59	3	4	0	259
	Montgomery	21	7	3	9	23	4	4	51	122
	Saratoga	39	13	7	2	19	10	7	0	97
	Schenectady	19	10	4	7	6	1	1	9	57
	St. Lawrence	87	6	0	1	9	2	1	1	107
	Warren	52	9	78	6	15	1	1	1	163
	Washington	7	1	1	1	4	0	0	0	14
	Total	417	90	93	54	146	27	18	65	910
Fifth Judicial District	Herkimer	190	9	24	10	12	3	3	118	369
	Jefferson	109	6	0	0	55	1	4	0	175
	Lewis	18	0	1	0	12	0	1	1	33
	Oneida	108	19	25	14	17	4	2	9	198
	Onondaga	217	84	6	0	129	27	52	0	515
	Oswego	163	23	0	6	84	15	23	9	323
	Total	805	141	56	30	309	50	85	137	1,613
Sixth Judicial District	Broome	71	8	0	30	147	14	21	9	300
	Chemung	252	14	5	20	51	6	54	2	404
	Chenango	126	23	42	28	64	1	26	20	330
	Cortland	62	9	1	10	21	7	6	0	116
	Delaware	67	13	73	18	46	3	13	1	234
	Madison	10	0	3	9	10	0	1	0	33
	Otsego	51	9	6	1	19	2	2	0	90
	Schuyler	83	11	1	1	20	4	13	0	133
	Tioga	83	6	0	1	13	2	0	3	108
	Tompkins	101	28	3	8	39	7	45	0	231
	Total	906	121	134	126	430	46	181	35	1,979

Please note that this report includes the following case types: Agricultural Non-Credit, Juvenile Delinquency, Matrimonial, Parenting Issues, Permanency, and PINS/Pre-PINS.

Table 11: Family Case Dispositions by Judicial District and County (FY 2009-2010)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Outreach Attempted, No Contact	Matter Screened Inappropriate	Part(ies) Declined / Withdrew	Part(ies) Failed to Show	Unable to Contact Part(ies)	Other	Total
Seventh Judicial District	Cayuga	16	7	1	2	3	1	0	0	30
	Livingston	185	22	2	13	31	9	14	0	276
	Monroe	332	107	64	7	158	52	11	10	741
	Ontario	207	43	6	14	39	26	15	3	353
	Seneca	50	16	1	0	12	1	0	1	81
	Steuben	416	68	31	31	127	50	10	80	813
	Wayne	85	30	0	3	30	14	0	3	165
	Yates	86	17	3	13	10	4	2	2	137
	Total	1,377	310	108	83	410	157	52	99	2,596
Eighth Judicial District	Allegany	2	1	0	0	3	0	0	0	6
	Cattaraugus	10	4	0	3	4	0	0	0	21
	Chautauqua	259	78	2	40	144	15	23	0	561
	Erie	330	88	4	3	54	45	2	27	553
	Genesee	81	19	6	2	23	7	0	0	138
	Niagara	191	34	18	67	140	18	55	0	523
	Orleans	0	1	0	0	0	0	0	0	1
	Wyoming	22	0	0	1	1	0	0	0	24
	Total	895	225	30	116	369	85	80	27	1,827
Ninth Judicial District	Dutchess	165	32	13	11	93	19	5	7	345
	Orange	133	30	3	1	46	7	37	89	346
	Putnam	21	7	1	3	30	1	16	4	83
	Rockland	6	5	3	1	7	0	1	0	23
	Westchester	71	18	0	23	55	4	25	5	201
	Total	396	92	20	39	231	31	84	105	998
Tenth Judicial District (Nassau)	Nassau	0	0	0	1	1	1	1	0	4
	Total	0	0	0	1	1	1	1	0	4
Tenth Judicial District (Suffolk)	Suffolk	14	8	1	3	11	1	2	0	40
	Total	14	8	1	3	11	1	2	0	40
New York City	Bronx	254	80	22	40	201	79	8	12	696
	Kings	177	78	41	113	106	36	81	29	661
	New York	147	72	4	40	56	12	22	38	391
	Queens	143	53	10	57	43	27	4	19	356
	Richmond	15	5	3	14	12	10	4	97	160
	Total	736	288	80	264	418	164	119	195	2,264
Total		6,087	1,432	664	783	2,472	641	692	724	13,495

Please note that this report includes the following case types: Agricultural Non-Credit, Juvenile Delinquency, Matrimonial, Parenting Issues, Permanency, and PINS/Pre-PINS.

Table 12: Civil Case Dispositions by Judicial District and County (FY 2009-2010)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Outreach Attempted, No Contact	Matter Screened Inappropriate	Part(ies) Declined / Withdrew	Part(ies) Failed to Show	Unable to Contact Part(ies)	Other	Total
Third Judicial District	Albany	58	23	0	0	5	0	0	0	86
	Columbia	41	11	26	3	18	1	4	4	108
	Greene	4	2	0	2	6	0	0	1	15
	Rensselaer	6	2	0	3	1	0	0	1	13
	Schoharie	1	1	0	0	2	0	0	0	4
	Sullivan	9	9	0	14	7	0	9	0	48
	Ulster	90	44	0	1	33	0	19	0	187
	Total	209	92	26	23	72	1	32	6	461
Fourth Judicial District	Clinton	133	57	0	0	30	193	1	0	414
	Essex	43	3	0	1	4	14	3	4	72
	Franklin	321	47	9	0	9	60	1	0	447
	Fulton	22	13	1	0	11	0	0	0	47
	Hamilton	3	1	1	0	2	0	1	0	8
	Montgomery	25	15	1	1	10	0	1	0	53
	Saratoga	72	48	374	0	31	0	16	0	541
	Schenectady	79	76	5	7	19	2	0	5	193
	St. Lawrence	683	34	5	1	30	23	19	6	801
	Warren	55	28	0	0	3	0	1	0	87
	Washington	0	0	0	0	1	0	0	0	1
	Total	1,436	322	396	10	150	292	43	15	2,664
Fifth Judicial District	Herkimer	209	3	2	28	27	2	4	4	279
	Jefferson	21	2	1	0	19	0	1	0	44
	Lewis	2	1	1	0	3	0	0	0	7
	Oneida	67	31	1	0	4	1	2	2	108
	Onondaga	29	3	0	0	15	0	13	2	62
	Oswego	0	0	0	0	9	1	2	0	12
	Total	328	40	5	28	77	4	22	8	512
Sixth Judicial District	Broome	36	12	99	5	120	3	43	12	330
	Chemung	7	1	1	0	8	0	3	0	20
	Chenango	4	8	0	0	6	2	10	1	31
	Cortland	2	3	0	1	4	0	4	0	14
	Delaware	0	0	0	1	4	0	0	1	6
	Madison	2	0	0	6	6	0	0	0	14
	Otsego	6	2	1	0	3	0	1	1	14
	Schuyler	0	0	0	0	2	0	0	0	2
	Tioga	6	0	0	0	36	0	0	1	43
	Tompkins	16	18	1	2	20	0	12	0	69
	Total	79	44	102	15	209	5	73	16	543

Please note that this report includes the following case types: Agricultural Credit, Civil-Housing, Civil-Large Claims, Civil-Mobile Home, Civil-Small Claims, and Lemon Law.

Table 12: Civil Case Dispositions by Judicial District and County (FY 2009-2010)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Outreach Attempted, No Contact	Matter Screened Inappropriate	Part(ies) Declined / Withdrew	Part(ies) Failed to Show	Unable to Contact Part(ies)	Other	Total
Seventh Judicial District	Cayuga	2	0	0	0	0	0	2	0	4
	Livingston	27	2	0	3	22	2	14	0	70
	Monroe	16	1	1	0	1	0	0	2	21
	Ontario	37	18	30	7	54	1	14	0	161
	Seneca	1	1	1	0	0	0	0	0	3
	Steuben	132	15	37	0	96	5	39	36	360
	Wayne	2	0	0	0	0	0	0	0	2
	Yates	0	2	1	0	1	0	0	0	4
	Total	217	39	70	10	174	8	69	38	625
Eighth Judicial District	Allegany	1	0	0	0	2	0	0	0	3
	Cattaraugus	0	1	0	0	6	0	1	0	8
	Chautauqua	88	50	1	0	21	2	12	0	174
	Erie	79	15	46	0	83	2	3	8	236
	Genesee	17	4	31	4	5	0	0	0	61
	Niagara	15	11	0	0	2	0	0	0	28
	Orleans	0	0	0	1	1	0	0	0	2
	Wyoming	0	0	0	0	1	0	0	0	1
	Total	200	81	78	5	121	4	16	8	513
Ninth Judicial District	Dutchess	164	129	238	9	83	1	29	2	655
	Orange	110	78	1	0	5	4	1	4	203
	Putnam	35	18	1	1	11	3	0	1	70
	Rockland	54	48	0	0	6	1	2	0	111
	Westchester	408	52	11	5	60	1	114	3	654
	Total	771	325	251	15	165	10	146	10	1,693
Tenth Judicial District (Nassau)	Nassau	1,186	1,043	1	1	2	0	0	13	2,246
	Total	1,186	1,043	1	1	2	0	0	13	2,246
Tenth Judicial District (Suffolk)	Suffolk	673	488	0	1	6	0	0	6	1,174
	Total	673	488	0	1	6	0	0	6	1,174
New York City	Bronx	9	2	0	0	12	0	0	1	24
	Kings	260	177	3	86	191	78	45	127	967
	New York	603	319	4	19	180	28	80	41	1,274
	Queens	66	30	0	0	32	15	0	54	197
	Richmond	235	90	889	162	246	12	207	1	1,842
	Total	1,173	618	896	267	661	133	332	224	4,304
Total		6,272	3,092	1,825	375	1,637	457	733	344	14,735

Please note that this report includes the following case types: Agricultural Credit, Civil-Housing, Civil-Large Claims, Civil-Mobile Home, Civil-Small Claims, and Lemon Law.

Table 13: Criminal Case Dispositions by Judicial District and County (FY 2009-2010)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Outreach Attempted, No Contact	Matter Screened Inappropriate	Part(ies) Declined / Withdrew	Part(ies) Failed to Show	Unable to Contact Part(ies)	Other	Total
Third Judicial District	Albany	1	0	0	0	0	0	0	0	1
	Greene	1	1	0	1	0	0	0	0	3
	Rensselaer	1	0	0	1	2	0	0	0	4
	Ulster	0	0	0	0	1	0	0	0	1
	Total	3	1	0	2	3	0	0	0	9
Fourth Judicial District	Clinton	1	1	0	0	0	0	0	0	2
	Essex	0	0	0	1	0	0	0	0	1
	Franklin	2	0	0	0	0	0	0	0	2
	Hamilton	0	0	0	0	1	0	1	0	2
	Montgomery	0	0	0	0	0	0	2	0	2
	Schenectady	1	2	1	0	2	0	0	1	7
	St. Lawrence	3	4	0	3	2	0	0	0	12
	Total	7	7	1	4	5	0	3	1	28
Fifth Judicial District	Herkimer	0	0	0	1	0	0	0	0	1
	Jefferson	0	1	0	0	0	0	0	0	1
	Oneida	25	0	1	1	0	3	0	1	31
	Onondaga	0	1	0	0	2	1	3	0	7
	Total	25	2	1	2	2	4	3	1	40
Sixth Judicial District	Broome	0	0	0	0	1	0	0	0	1
	Chemung	1	2	1	0	3	1	4	0	12
	Chenango	1	1	0	0	0	0	0	0	2
	Schuyler	1	0	0	0	1	0	0	0	2
	Tompkins	15	5	0	0	13	0	5	0	38
	Total	18	8	1	0	18	1	9	0	55
Seventh Judicial District	Cayuga	0	0	0	0	0	0	1	0	1
	Livingston	10	0	0	0	4	0	0	0	14
	Monroe	94	18	86	0	47	13	0	72	330
	Ontario	10	0	4	0	4	1	1	0	20
	Seneca	0	0	1	0	0	0	0	0	1
	Steuben	4	0	0	0	2	1	1	0	8
	Wayne	15	1	4	2	7	5	3	0	37
	Yates	1	1	0	0	2	0	0	0	4
	Total	134	20	95	2	66	20	6	72	415

Please note that this report includes the following case types: Felony and Misdemeanor/Violation.

Table 13: Criminal Case Dispositions by Judicial District and County (FY 2009-2010)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Outreach Attempted, No Contact	Matter Screened Inappropriate	Part(ies) Declined / Withdrew	Part(ies) Failed to Show	Unable to Contact Part(ies)	Other	Total
Eighth Judicial District	Allegany	1	0	0	0	0	0	0	0	1
	Cattaraugus	0	0	2	0	3	0	0	0	5
	Erie	81	14	23	4	51	20	0	19	212
	Genesee	1	2	0	0	0	0	0	0	3
	Niagara	1	1	0	1	0	0	0	0	3
	Orleans	0	0	0	0	1	0	0	0	1
	Total	84	17	25	5	55	20	0	19	225
Ninth Judicial District	Dutchess	0	1	0	0	0	0	0	0	1
	Orange	1	0	0	0	0	1	0	1	3
	Rockland	5	2	0	1	1	0	1	0	10
	Westchester	0	0	0	0	0	0	1	0	1
	Total	6	3	0	1	1	1	2	1	15
Tenth Judicial District (Nassau)	Nassau	2	0	0	0	1	0	1	0	4
	Total	2	0	0	0	1	0	1	0	4
Tenth Judicial District (Suffolk)	Suffolk	2	0	0	0	1	0	1	0	4
	Total	2	0	0	0	1	0	1	0	4
New York City	Bronx	98	51	0	0	476	46	1	14	686
	Kings	118	48	0	33	180	141	32	96	648
	New York	16	0	1	19	12	4	3	1	56
	Queens	145	44	0	94	64	42	1	350	740
	Richmond	23	4	2	8	49	0	19	1	106
	Total	400	147	3	154	781	233	56	462	2,236
Total		681	205	126	170	933	279	81	556	3,031

Please note that this report includes the following case types: Felony and Misdemeanor/Violation.

Table 14: Case Dispositions by Case Type (FY 2009-2010)

	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Civil Matters										
Agricultural - Credit	268	21	92 %	2	0	13	14	9	2	329
Civil - Large Claim	610	372	62 %	6	17	98	16	14	15	1,148
Civil -Small Claims	3,946	2,496	61 %	1,784	206	1,007	259	465	94	10,257
Lemon Law	232	2	99 %	0	2	10	1	0	17	264
Total	5,056	2,891	63%	1,792	225	1,128	290	488	128	11,998
Criminal Matters										
Felony	2	0	100%	0	9	4	1	3	0	19
Misdemeanor/Violation	679	205	76 %	126	161	929	278	78	556	3,012
Total	681	205	76%	126	170	933	279	81	556	3,031
Custody Visitation Divorce										
Agricultural - Non Credit	32	5	86 %	0	1	13	1	3	0	55
Matrimonial	203	45	81 %	22	100	268	17	33	118	806
Parenting Issues	4,614	1,196	79 %	526	635	1,750	456	586	462	10,225
Total	4,849	1,246	79%	548	736	2,031	474	622	580	11,086
Housing Matters										
Civil - Housing	1,195	193	86 %	30	149	492	165	239	215	2,678
Civil - Mobile Home	21	8	72 %	3	1	17	2	6	1	59
Total	1,216	201	85%	33	150	509	167	245	216	2,737
Other										
Other	606	138	81 %	33	96	985	69	146	150	2,223
Total	606	138	81%	33	96	985	69	146	150	2,223
Other Family										
Juvenile Delinquency	257	26	90 %	20	20	62	42	30	31	488
Permanency	348	96	78 %	3	10	43	17	3	10	530
PINS / Pre-Pins	633	64	90 %	93	17	336	108	37	103	1,391
Total	1,238	186	86%	116	47	441	167	70	144	2,409
Public Welfare and Benefit Issues										
Administrative Hearing	255	34	88 %	3	2	108	2	2	19	425
DSS Conciliation	1,372	222	86 %	0	3	44	429	1	106	2,177
Early Intervention	1	0	100%	0	1	2	0	0	2	6
Vesid	2	0	100%	0	0	3	0	0	1	6
Total	1,630	256	86%	3	6	157	431	3	128	2,614

Table 14: Case Dispositions by Case Type (FY 2009-2010)

		DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Surrogate Matters											
	Guardianship	221	4	98 %	0	2	5	1	3	1	237
	Probate/Estate	6	4	60 %	0	1	14	0	1	1	27
	Total	227	8	96%	0	3	19	1	4	2	264
Youth											
	Peer Mediation	833	58	93 %	4	22	85	3	6	70	1,081
	Youth	727	97	88 %	70	15	81	38	29	158	1,215
	Total	1,560	155	90%	74	37	166	41	35	228	2,296
		17,063	5,286	76%	2,725	1,470	6,369	1,919	1,694	2,132	38,658

Table 15: Case Dispositions by Case Nature (FY 2009-2010)

Case Nature	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdraw	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Adoption Planning	32	20	61 %	1	2	0	0	0	0	55
Aggravated Assault	11	0	100 %	1	6	5	1	3	6	33
Aggravated Harassment	30	10	75 %	19	10	54	16	7	13	159
Agricultural	0	0	0 %	0	2	0	0	1	1	4
Agricultural Services	163	6	96 %	0	0	3	3	6	1	182
Animal Complaint	1	0	100 %	0	0	3	0	1	0	5
Assault	142	21	87 %	11	17	74	34	14	25	338
Bank Loan	6	1	85 %	0	0	1	0	1	0	9
Behavior Issues	399	64	86 %	53	18	213	67	33	91	938
Breach of Contract	3,537	2,162	62 %	1,196	37	692	218	284	54	8,180
Burglary	18	1	94 %	1	1	4	4	1	1	31
Caregiver Issues	10	4	71 %	2	3	4	1	2	4	30
Compliance with Service Plan	49	7	87 %	0	0	7	0	0	1	64
Concurrent Planning	53	18	74 %	0	4	8	5	1	0	89
Criminal Misapplication of Property	8	1	88 %	3	0	9	3	0	3	27
Criminal Mischief	119	7	94 %	36	2	15	8	0	12	199
Criminal Possession of Stolen Property	12	0	100 %	1	0	14	0	8	1	36
Criminal Trespass	10	1	90 %	2	3	7	2	0	0	25
Custody Modification	1,456	394	78 %	164	211	552	159	172	128	3,236
Custody-Original	1,927	383	83 %	213	246	637	161	214	127	3,908
Divorce (Multi Issues)	123	17	87 %	18	56	188	10	20	110	542
Early Intervention Program	21	5	80 %	1	0	19	0	0	2	48
Ejectment	5	3	62 %	0	2	4	0	2	0	16
Equipment Dispute	1	0	100 %	0	0	0	0	0	0	1
Estate Admin (w/o will)	3	1	75 %	0	0	5	0	0	0	9
Estate Admin Small (Small Estate <\$20,000)	1	0	100 %	0	0	1	0	0	0	2
Estate Probate (with will)	1	1	50 %	1	0	5	0	0	0	8
Eviction	99	9	91 %	2	17	54	24	7	10	222
Farm Management	3	1	75 %	0	0	4	0	0	0	8
Fee Dispute	7	3	70 %	1	0	13	0	2	4	30
Formulation Service Plan	63	9	87 %	1	1	7	3	1	5	90
Fraud/Bad Checks	16	4	80 %	0	2	19	7	3	4	55

Table 15: Case Dispositions by Case Nature (FY 2009-2010)

Case Nature	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Guardianship (17-A, Developmentally Disabled)	212	0	100 %	0	0	1	0	0	0	213
Guardianship (Person and/or Property)	0	0	0 %	0	0	3	0	0	0	3
Guardianship (Person Only)	1	0	100 %	0	0	0	0	0	0	1
Guardianship-Child	4	3	57 %	0	0	2	0	1	0	10
Habitability	4	2	66 %	2	0	7	1	0	0	16
Harrassment	367	132	73 %	35	45	668	214	49	417	1,927
Holdover on Rental Property	40	24	62 %	0	3	7	2	0	7	83
Housing Discrimination	7	1	87 %	0	0	5	1	3	2	19
Housing Dispute	458	40	91 %	0	33	67	7	89	26	720
Implementation of Service Plan	22	3	88 %	0	0	12	1	2	2	42
Independent Living Planning	10	1	90 %	0	0	3	0	0	0	14
Interpersonal Dispute	2,219	381	85 %	116	134	710	120	171	321	4,172
Labor Issues	4	1	80 %	0	3	5	0	1	3	17
Lease Dispute	63	9	87 %	1	9	27	6	24	8	147
Leased Vehicle	38	0	100 %	0	0	0	0	0	1	39
Lemon Law	116	0	100 %	0	1	4	0	0	12	133
Machinery	7	2	77 %	0	0	0	1	0	0	10
Menacing	16	0	100 %	0	3	12	2	2	0	35
Modification of Service Plan	80	8	90 %	0	0	19	1	0	4	112
Motor home	2	0	100 %	0	0	0	0	0	0	2
Motorcycle	0	0	0 %	0	0	1	0	0	0	1
Motorized Wheelchair	2	0	100 %	0	0	0	0	0	0	2
New Vehicle	106	2	98 %	0	1	6	0	0	2	117
Noise	174	32	84 %	5	42	271	56	84	117	781
Non-payment of Rent	256	52	83 %	7	14	54	52	10	6	451
Occupancy	41	3	93 %	1	3	39	5	7	9	108
Other	1,282	359	78 %	126	151	714	289	107	307	3,335
Personal/Real Property	506	410	55 %	346	164	231	25	105	25	1,812
Persons In Need of Supervision (PINS)	216	22	90 %	64	4	131	46	10	25	518
Petty Larceny	67	11	85 %	8	5	33	8	10	4	146
Property Division	30	5	85 %	1	2	25	1	4	0	68
Public Accommodations	1	0	100 %	0	0	0	0	0	1	2

Table 15: Case Dispositions by Case Nature (FY 2009-2010)

Case Nature	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Reckless Endangerment	1	0	100 %	0	0	3	0	0	0	4
Retaliation Dispute	1	1	50 %	0	0	0	0	1	0	3
Right to Sell	1	0	100 %	0	1	0	0	0	0	2
Rules & Regulation Dispute	774	127	85 %	19	7	32	197	7	25	1,188
Security Deposit	135	69	66 %	116	6	66	7	24	4	427
Sexual Harassment	1	0	100 %	0	1	0	0	0	0	2
Special Education Mediation Prog.	119	17	87 %	1	1	59	0	1	13	211
Supplier	11	3	78 %	0	0	1	4	1	0	20
Support-Modification	70	10	87 %	1	10	24	2	17	52	186
Support-Original	33	8	80 %	2	6	18	2	7	2	78
Theft of Services	0	0	0 %	0	1	0	0	0	0	1
Third-Party Loan	2	1	66 %	0	0	1	0	0	0	4
Truancy	143	6	95 %	17	14	14	23	20	7	244
Used Vehicle	38	0	100 %	0	0	3	1	0	4	46
Vandalism	12	3	80 %	1	0	4	3	1	0	24
VESID	1	1	50 %	0	0	2	0	0	0	4
Violation of Town/City Ordinance	14	4	77 %	3	3	11	1	2	27	65
Visitation-Modification	804	301	72 %	102	112	356	85	98	57	1,915
Visitation-Original	216	75	74 %	24	48	95	30	53	37	578
Workplace Discrimination	10	4	71 %	0	3	2	0	0	2	21
Total	17,063	5,286	76 %	2,725	1,470	6,369	1,919	1,694	2,132	38,658

Table 16: Case Dispositions by Referral Source (FY 2009-2010)

Referral Source	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Adult Protective Services	264	43	85 %	17	16	151	34	13	30	568
Attorney General	22	1	95 %	0	0	7	0	0	0	30
Business/Corporation	9	1	90 %	5	1	8	2	2	1	29
City Court	4,039	2,372	63 %	1,706	195	825	258	445	95	9,935
County Court	17	1	94 %	2	1	16	0	2	1	40
Criminal Court	7	0	100 %	0	0	0	0	0	0	7
Dept. of Social Services	224	17	92 %	2	1	8	21	1	1	275
District Attorney	69	26	72 %	8	8	107	19	50	6	293
Family Court Intake	52	3	94 %	1	0	28	1	1	1	87
Family Court Judge	3,783	1,130	76 %	468	451	1,311	423	362	227	8,155
Family Court Magistrate	1	0	100 %	0	0	0	0	0	0	1
Law Guardian	2	0	100 %	0	0	0	0	0	0	2
Legal Aid	61	9	87 %	5	13	50	8	17	6	169
Media	47	12	79 %	5	12	64	4	14	4	162
NYC Civil Ct - 2 Attorneys	0	1	0 %	0	0	0	0	0	0	1
NYC Civil Ct - Housing	76	32	70 %	1	1	16	1	1	5	133
NYC Civil Ct - Pro Se	526	381	57 %	1	11	63	11	2	8	1,003
NYC Civil Ct - Small Claims	59	64	47 %	1	1	15	3	4	1	148
NYS Division of Housing	210	17	92 %	2	5	43	10	20	9	316
Other	460	98	82 %	28	44	764	55	60	85	1,594
Police	307	103	74 %	20	28	672	187	46	240	1,603
Prior Client (returning with ne	28	2	93 %	0	4	14	4	3	3	58
Private Agency	277	37	88 %	8	30	122	17	33	21	545
Private Attorney	59	7	89 %	4	12	35	1	11	2	131
Probation	71	7	91 %	8	2	16	14	1	5	124
Public Agency	2,442	326	88 %	75	172	542	547	150	456	4,710
Public Defender	8	2	80 %	0	2	6	0	0	1	19
Referred by Previous Client	290	42	87 %	19	25	94	18	47	28	563
Religious Referral	5	0	100 %	0	0	2	0	1	0	8
School	1,716	150	91 %	100	124	189	30	25	239	2,573
Sheriff	18	10	64 %	5	5	11	0	7	0	56
State Police	2	0	100 %	0	0	4	0	2	1	9
Supreme Court	15	6	71 %	2	25	8	0	0	68	124
Town & Village Courts	687	150	82 %	106	9	209	108	43	26	1,338
Walk-In	682	146	82 %	73	158	570	112	213	519	2,473
Word of Mouth	528	90	85 %	53	114	399	31	118	43	1,376
Total	17,063	5,286	76 %	2,725	1,470	6,369	1,919	1,694	2,132	38,658

Table 17: Case Dispositions by Relationship (FY 2009-2010)

Relationship	DR Services Provided: Resolved	DR Services Provided: Not Resolved	Dispute Resolution Rate	Outreach Attempted, No Contact	Matter Screened Inappropriate	Party(ies) Declined / Withdrew	Party(ies) Failed to Show	Unable to Contact Party(ies)	Other	Total
Acquaintances	1,002	197	83 %	320	70	376	92	94	251	2,402
Boy/Girlfriend	136	25	84 %	9	26	37	8	10	15	266
Caregiver/Caseworker	12	6	66 %	0	2	5	3	1	3	32
Child in Common	2,128	696	75 %	440	334	830	293	236	257	5,214
Child/Agency	212	15	93 %	5	4	18	27	0	61	342
Client/Agency	2,228	389	85 %	75	27	186	442	33	147	3,527
Consumer/Merchant	2,791	1,427	66 %	614	15	445	203	168	64	5,727
Co-Workers	88	17	83 %	5	2	30	7	8	25	182
Divorced	484	159	75 %	16	61	199	24	54	88	1,085
Domestic Partners	11	4	73 %	0	4	8	2	4	3	36
Employer/Employee	111	71	60 %	41	14	66	9	22	16	350
Ex-boy/girlfriend	817	254	76 %	24	125	322	70	158	24	1,794
Extended Family	245	49	83 %	24	26	117	21	35	26	543
Friend	319	70	82 %	16	8	107	24	27	30	601
Immediate Family	810	126	86 %	114	69	432	102	81	77	1,811
Individual/Corporation	428	219	66 %	57	11	54	5	23	14	811
Landlord/Tenant	1,541	641	70 %	232	83	612	164	237	230	3,740
Lover-in-common	10	2	83 %	1	4	11	3	0	3	34
Married	565	87	86 %	34	120	314	42	64	79	1,305
Member of Group	31	4	88 %	2	3	13	2	6	5	66
Neighbors	510	169	75 %	51	94	810	155	147	339	2,275
Other	787	307	71 %	492	124	802	64	123	182	2,881
Parent/Child	476	81	85 %	75	31	239	83	83	65	1,133
Parent/Foster Parent	14	3	82 %	0	3	5	0	0	0	25
Room/Housemates	50	26	65 %	4	8	65	31	14	28	226
School/Parent	103	13	88 %	4	1	41	2	3	8	175
Schoolmates	624	42	93 %	2	85	43	6	8	51	861
Separated	352	72	83 %	14	57	127	18	37	24	701
Strangers	178	115	60 %	54	59	55	17	18	17	513
Total	17,063	5,286	76 %	2,725	1,470	6,369	1,919	1,694	2,132	38,658

Graph for Table 16: Unified Court System Revenue to CDRCs (FY 2009-2010)

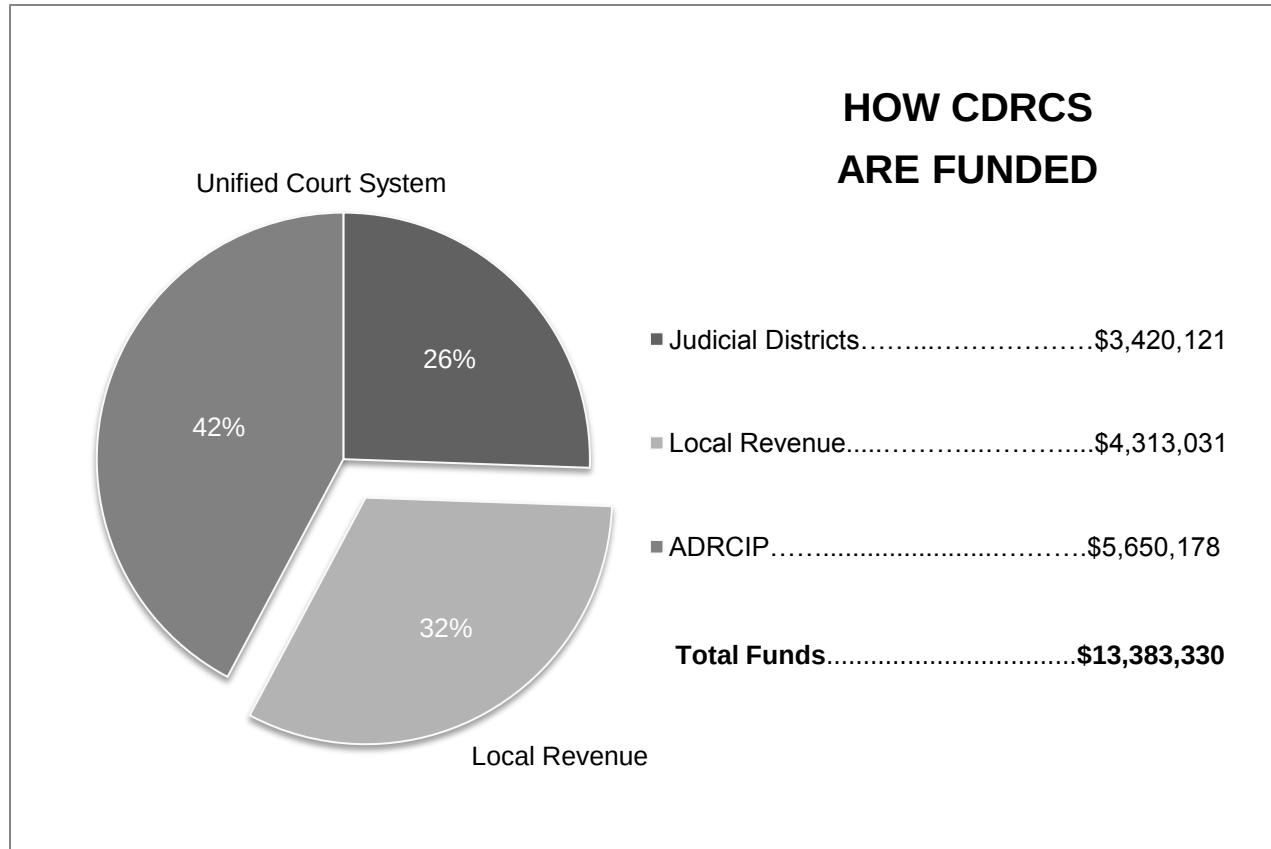


Table 18: Unified Court System Revenue to CDRCs (FY 2009-2010)

	County	Agency	ADRCIP Funds	Local Judicial District Funds	Total Funding
Third Judicial District	Albany	Mediation Matters	\$107,424	\$87,990	\$195,414
	Rensselaer	Mediation Matters	\$46,069	\$51,104	\$97,173
	Columbia	Common Ground Dispute Resolution, Inc.	\$61,962	\$23,089	\$85,051
	Greene	Common Ground Dispute Resolution, Inc.	\$45,871	\$25,896	\$71,767
	Schoharie	Catholic Charities of Fulton & Montgomery Counties	\$23,035	\$0	\$23,035
	Sullivan	Dispute Resolution Center, Inc.	\$27,642	\$32,036	\$59,678
	Ulster	Dispute Resolution Center, Inc.	\$87,532	\$57,391	\$144,923
	Total		\$399,535	\$277,506	\$677,041
Fourth Judicial District	Clinton	Rural Law Center of New York, Inc.	\$39,702	\$32,991	\$72,693
	Essex	Rural Law Center of New York, Inc.	\$25,610	\$17,600	\$43,210
	Franklin	Rural Law Center of New York, Inc.	\$52,436	\$13,425	\$65,861
	Hamilton	Rural Law Center of New York, Inc.	\$25,610	\$0	\$25,610
	St. Lawrence	Rural Law Center of New York, Inc.	\$62,728	\$20,967	\$83,695
	Saratoga	Mediation Matters	\$93,003	\$31,499	\$124,502
	Warren	Mediation Matters	\$23,035	\$47,765	\$70,800
	Washington	Mediation Matters	\$23,035	\$31,837	\$54,872
	Fulton	Catholic Charities of Fulton & Montgomery Counties	\$43,613	\$30,510	\$74,123
	Montgomery	Catholic Charities of Fulton & Montgomery Counties	\$43,611	\$15,630	\$59,241
	Schenectady	The Center for Community Justice	\$74,666	\$81,697	\$156,363
	Total		\$507,049	\$323,921	\$830,970
Fifth Judicial District	Herkimer	Catholic Charities of Herkimer County	\$64,598	\$51,600	\$116,198
	Jefferson	Resolution Center of Jefferson and Lewis Counties, Inc.	\$65,853	\$36,825	\$102,678
	Lewis	Resolution Center of Jefferson and Lewis Counties, Inc.	\$23,035	\$9,225	\$32,260
	Oneida	The Peacemaker Program, Inc.	\$102,280	\$66,700	\$168,980
	Onondaga	New Justice Conflict Resolution Services, Inc.	\$208,459	\$73,350	\$281,809
	Oswego	New Justice Conflict Resolution Services, Inc.	\$54,520	\$36,700	\$91,220
	Total		\$518,745	\$274,400	\$793,145
Sixth Judicial District	Cortland	New Justice Conflict Resolution Services, Inc.	\$23,035	\$79,031	\$102,066
	Madison	New Justice Conflict Resolution Services, Inc.	\$34,692	\$35,261	\$69,953
	Broome	ACCORD, A Center for Dispute Resolution, Inc.	\$134,103	\$102,724	\$236,827
	Tioga	ACCORD, A Center for Dispute Resolution, Inc.	\$32,249	\$47,677	\$79,926
	Chemung	Community Dispute Resolution Center, Inc.	\$79,470	\$140,517	\$219,987
	Schuyler	Community Dispute Resolution Center, Inc.	\$23,035	\$35,242	\$58,277
	Tompkins	Community Dispute Resolution Center, Inc.	\$122,248	\$98,892	\$221,140
	Chenango	Catholic Charities of Delaware & Otsego Counties	\$48,395	\$91,766	\$140,161
	Delaware	Catholic Charities of Delaware & Otsego Counties	\$48,373	\$91,766	\$140,139
	Otsego	Catholic Charities of Delaware & Otsego Counties	\$69,520	\$122,826	\$192,346
	Total		\$615,120	\$845,702	\$1,460,822

Table 18: Unified Court System Revenue to CDRCs (FY 2009-2010)

	County	Agency	ADRCIP Funds	Local Judicial District Funds	Total Funding
Seventh Judicial District	Cayuga	Center for Dispute Settlement, Inc.	\$46,069	\$11,255	\$57,324
	Livingston	Center for Dispute Settlement, Inc.	\$32,249	\$47,133	\$79,382
	Monroe	Center for Dispute Settlement, Inc.	\$331,075	\$291,181	\$622,256
	Ontario	Center for Dispute Settlement, Inc.	\$66,456	\$36,732	\$103,188
	Seneca	Center for Dispute Settlement, Inc.	\$23,035	\$18,916	\$41,951
	Steuben	Center for Dispute Settlement, Inc.	\$70,451	\$33,924	\$104,375
	Wayne	Center for Dispute Settlement, Inc.	\$55,810	\$25,606	\$81,416
	Yates	Center for Dispute Settlement, Inc.	\$23,035	\$43,455	\$66,490
	Total		\$648,180	\$508,202	\$1,156,382
Eighth Judicial District	Erie	Catholic Charities of Buffalo	\$101,745	\$41,518	\$143,263
	Allegany	Child and Family Services	\$27,066	\$0	\$27,066
	Cattaraugus	Child and Family Services	\$36,856	\$0	\$36,856
	Chautauqua	Child and Family Services	\$46,069	\$33,776	\$79,845
	Erie	Child and Family Services	\$358,219	\$60,767	\$418,986
	Genesee	Child and Family Services	\$26,490	\$24,510	\$51,000
	Niagara	Child and Family Services	\$72,559	\$45,020	\$117,579
	Orleans	Child and Family Services	\$26,490	\$0	\$26,490
	Wyoming	Child and Family Services	\$26,490	\$0	\$26,490
	Total		\$721,984	\$205,591	\$927,575
Ninth Judicial District	Orange	Dispute Resolution Center, Inc.	\$115,174	\$113,622	\$228,796
	Putnam	Dispute Resolution Center, Inc.	\$30,255	\$39,713	\$69,968
	Dutchess	Mediation Center of Dutchess County, Inc.	\$103,026	\$66,575	\$169,601
	Westchester	CLUSTER Community Services	\$188,998	\$105,967	\$294,965
	Rockland	CLUSTER Community Services	\$76,692	\$0	\$76,692
	Total		\$514,145	\$325,877	\$840,022
Tenth Judicial District (Nassau)	Nassau	Education & Assistance Corporation, Inc.	\$221,591	\$0	\$221,591
	Total		\$221,591	\$0	\$221,591
Tenth Judicial District (Suffolk)	Suffolk	Education & Assistance Corporation, Inc.	\$187,269	\$0	\$187,269
	Total		\$187,269	\$0	\$187,269
New York City	Bronx	Institute for Mediation and Conflict Resolution, Inc.	\$282,794	\$0	\$282,794
	Kings	Safe Horizon	\$349,420	\$0	\$349,420
	New York	Safe Horizon	\$172,762	\$0	\$172,762
	New York	Washington Heights - Inwood Coalition, Inc.	\$71,723	\$0	\$71,723
	Queens	Community Mediation Services, Inc.	\$253,420	\$0	\$253,420
	Richmond	New York Center for Interpersonal Development	\$186,442	\$0	\$186,442
	Citywide	Community Mediation Services, Inc.	\$0	\$658,922	\$658,922
	Total		\$1,316,560	\$658,922	\$1,975,482
Grand Total			\$5,650,178	\$3,420,121	\$9,070,299

In addition to funds listed above, approximately \$190,000 was available to providers in selected counties for permanency mediation services.