



Assistive Listening System (ALS)

User Guide

Last edited: 1/20/2026

If you are hard of hearing or simply want clearer sound, you may contact court staff for an infrared-based wireless listening device, which is available in almost all the courtrooms and jury assembly rooms in New York State. Signs outside of these rooms will indicate if assistive listening equipment is available.

Devices Provided

Once the court processes your request, you will be handed a receiver, headset, and sanitary ear covers on the date you arrive.

If your hearing aid has a T-coil, please ask for a neck loop as part of your request.

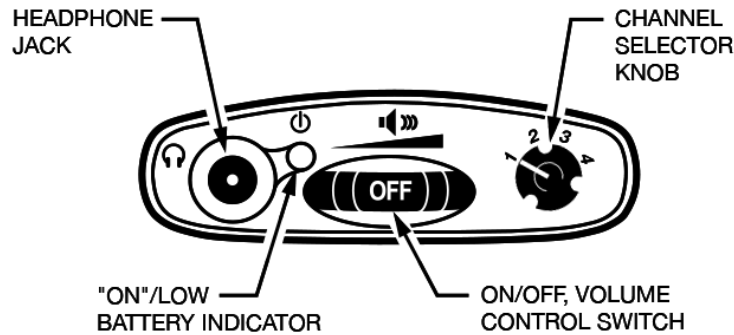


Sanitary Use of Equipment

You may use your own headset with a 3.5mm audio connector for sanitary purposes. Otherwise, you may place the disposable ear covers on the headset provided to you.



Use of Equipment



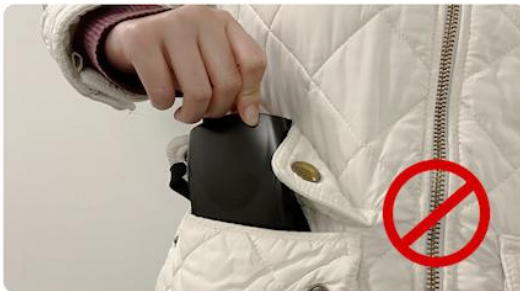
1. Plug in the headset to the audio port of the receiver and put on your headset.
2. The dial farthest to the right should always be set to channel 1, as it is the default channel for all court audio transmissions. If it is not, please turn the dial to channel 1.
3. Turn on the receiver by moving the volume wheel from the off position. The receiver has been powered on once the indicator light turns red.
4. Slowly begin adjusting the volume wheel to your preferred volume level.
5. For best results, please try to keep the receiver in direct line of sight to the ALS emitter in the room.



Transmitters are usually mounted in the front of the room and work best when facing as direct as possible. Turning away from the transmitter may cause static. Some seating locations have better reception than others. For example, sitting near columns or placing the receiver behind furniture can lead to poor reception.



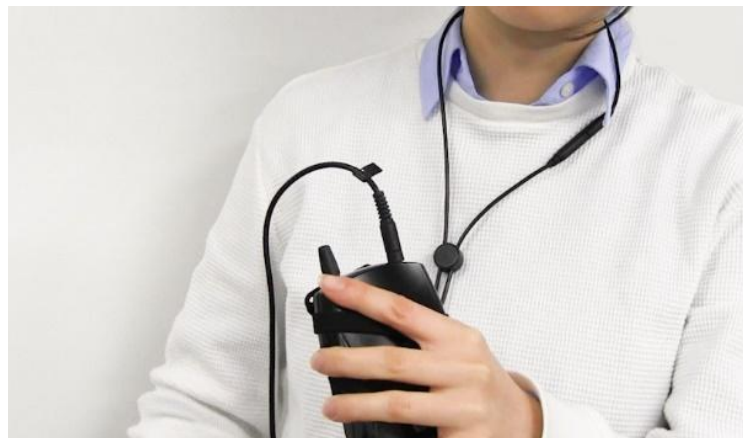
6. We recommend that you use the attached lanyard to keep the receiver around your neck. Make sure the on the front of the receiver is not covered while in use.



For example, please make sure you do not put your hand or cross your arms over the receiver, also make sure your jacket or other layers of clothing aren't covering the receiver and avoid placing the receiver in a pocket or bag.

Coupling neck loop with your hearing aid

If you have a compatible hearing aid, speak to court staff to request a neck loop.



1. First, place the neck loop around your neck.
2. Slide the cord lock to a comfortable position.



3. Turn the switch on your hearing aid to the T-position and adjust volume to a comfortable listening level.
4. Plug the neck loop into the audio port on the receiver.
5. Turn on the receiver and set the volume to your preferred level. If the sound is too low, slowly increase the volume by turning the dial on the receiver before adjusting the volume on your hearing aid.

SuperEar

If an infrared-based ALS device is unavailable in the room, you can use the court may assign you the Super Ear as an alternative.



SuperEar Amplifier



Headphone



Earbud

To use the SuperEar:

1. Connect the headphone or earbuds to the jack on the left side of the amplifier.
2. Slowly turn the volume control knob to turn on the amplifier. (The green LED light will indicate that the SuperEar is on)
3. Place the headphones on your head.
4. Slowly adjust the volume to your desired hearing level.
5. You may use the frequency selector on the right side of the amplifier to filter out undesirable frequency ranges.



Additional Resources

If you require additional assistance, please speak with court staff.

- For any other ADA accommodations or questions, please visit www.nycourts.gov and click on the **Americans with Disabilities** link or scan the QR code.

